

There is a new dynamic in attracting nurse talent that goes beyond pay, benefits and schedule flexibility, turning the focus of talent attraction

# INSIDE OUT

It starts with your  
**EMPLOYEES**



Past and present. Full-time and contingent. Happy or disgruntled.

Over half of nurses say the first thing they do when looking for a job is.....

**TALK TO PEOPLE.**

who have worked there.



Your workforce is trusted with **68%** of nurses saying it's who they trust most when forming an opinion about a hospital or medical group.

*Your workforce is powerful and is being magnified by technology.*



This all makes your  
**WORKFORCE**  
your most important  
talent attraction tool.

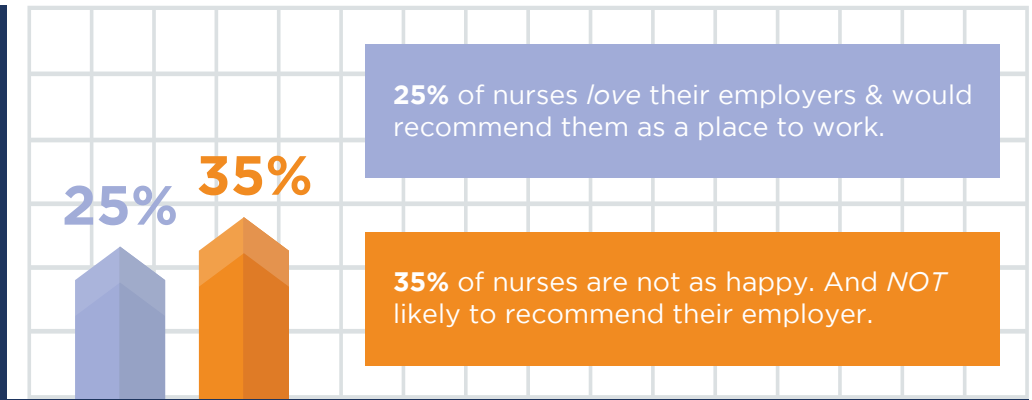


**What are they talking about?**

Your organization's reputation: **80%** say reputation is important in deciding where they want to work.

So, what are your employees saying about you?

We asked nearly 2,000 nurses...



55%



And the rest? They're on the fence. And the reason? Over 55% say cultural environment and leadership play a key role in why they tell other nurses...

It's a GREAT place to work:

"Great teamwork"

- ✓ "I feel listened to"
- ✓ "I have the tools and support to do my job"
- ✓ "Approachable and supportive management"
- ✓ "Leadership is focused on quality care"
- ✓ "Great pay. Flexible schedule."

OR it isn't:

"Punitive culture"

- ✓ "Disorganized leadership"
- ✓ "Unwilling to address nurse's concerns"
- ✓ "Outdated equipment and procedures"
- ✓ "Not enough supplies, support and education"
- ✓ "They don't back their nurses"

And just as important as understanding **what attracts them** to an organization is **what keeps them** there.

**55%** of nurses want to stay in their job

**45%** are at risk for turnover

**COSTING EMPLOYERS NEARLY  
\$78 billion**

**What retains nurses?** Once again, it's employees that make the difference starting with leadership – the largest driver of retention. However, leadership ranked lowest in terms of nurse satisfaction.

In today's digital, transparent world the lines between internal and external are blurred....



Nurses have access to the "inside scoop" on your culture and what it's like to work there, trusting it more than any other resource.

What kind of culture do nurses want their leaders to create? One that...

**Focuses on  
Quality Patient  
Care**

96%

**Delivers  
Transparent  
Communication**

94%

**Fosters Team  
Collaboration**

94%

**and really  
listens to what  
their employees  
have to say**

Take a look around...talent attraction starts from the

# INSIDE OUT