

# **DIVISION SCOPE OF SERVICE**

## **Division: CENTRAL/WEST TEXAS**

### DHP Classification: SITTER

## Name of Dependent Healthcare Professional (DHP):

#### Sitter:

The Sitter must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.

#### Definition of Care or Service:

The Sitter provides hands-on care and performs routine tasks under the supervision of nursing and medical staff. Scope of Service may include

- Follows instructions for patient observation as directed by primary nurse
  - Observes the patient with an unobstructed view at all times when there is significant risk that patient may harm self
- Maintains a safe patient environment by being knowledgeable of fall preventions, protocols and infection control measures
- Notifies the RN immediately of an emergency or sudden change in patient condition / behavior
- Provides companionship for the patient
- Interacts in a professional manner with the patient, the public, physicians and hospital staff
- Demonstrates Clinical and Service excellence behaviors to include code of HCA conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.

#### Setting(s):

- Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, imaging centers, and physician practices
- Patient care areas, defined by facility policy

#### Supervision:

• Direct supervision by the registered (primary) nurse

#### **Evaluator:** Department director, registered primary nurse or designee

#### Qualifications:

• Trained as a Personal Care Assistant / Sitter

#### State Requirements:

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#### Experience:

• Training and experience equivalent to hospital training program for sitters

#### \*\* Note: Facility should establish a minimum experience standard

## Competencies:

- The Sitter-Personal Care Assistant will demonstrate:
  - Provides a safe environment for patients
    - Uses at least two ways to identify patients before treating or performing a procedure
    - o Identifies and mitigates risks to patient falls
    - o Complies with precautions for patient safety as instructed by the primary nurse
  - Effective communication and interpersonal skills
    - o Demonstrates tactful, patient, understanding and dependable behaviors
    - Works as an effective team member



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- o Communicate effectively
- o Observes patient behavior by being attentive and engaged
- o Communicates sudden changes in patient status to the primary nurse immediately
- Assists with patient personal care
  - Helps patient to eat, dress, bathe, and use the bathroom, as directed by the primary nurse
  - o Maintains neat and tidy environment in the patient room
- Infection Prevention
  - Practices consistent hand hygiene
  - Uses personal protective equipment (PPE)
  - o Required immunizations per DHP Division requirements
  - Complies with Isolation precautions

#### **References:**

US Department of Labor. (2011). Nursing and Psychiatric Aides. Occupational Information Network (O\*NET; Retrieved from <u>http://www.bls.gov/ooh/ocos327.htm</u>.

DHP Printed Name:	_ DHP Signature:
Company/Vendor:	Date: