

DIVISION SCOPE OF SERVICE

Division: ALL HCA DIVISIONS

Classification: CRYOTHERAPY TECHNICIAN

Applicant Name:

Cryotherapy Technician:

The Cryotherapy Technician must have equivalent qualifications, competence and function in the same role as employed individuals performing the same or similar services at the facility, as defined by facility job description.

Definition of Care or Service:

The Cryotherapy Technician work with physicians and clinical staff to provide the mobilization and instruction for proper operation of Cryotherapy equipment. Scope of Service may include:

- Complete all administrative duties associated with the accurate billing and processing of paperwork
- Maintain aesthetic and operational parameters of all equipment and accessories
- Coordinate all inspections to assure all equipment is within manufacturer's inspection guidelines
- Demonstrates Clinical and Service excellence behaviors to include code of HCA Healthcare conduct core fundamentals in daily interactions with patients, families, co-workers and physicians.
- Providing technical support, as well as installing/repairing electrical/electronic equipment under the direction of manufacturers' technical support
- Mobilize & secure all equipment inside vehicle for transportation to/from facilities.
- Adhere to facility equipment check-in procedures.
- Maintain inventory of necessary accessories to complete procedures as planned.
- Follow reconciliation policies for assigned territory, including timely & accurate reporting.
- Facilitate accurate & legible documentation of each procedure to assure prompt & complete billing & collection for services using proper forms.
- Acquire authorized signatures & assists in processing of all required paperwork.
- Follow up with facilities & assist in the collection of services as directed.
- Assist lesser-experienced physicians with procedure or operation of equipment.
- Relate critical information to the physician based on training and experience of previous positive outcomes
- Be resourceful with on the spot trouble-shooting should equipment malfunction occur.
- Be prepared to work around radiologic equipment.
- Be able to direct several persons simultaneously while in the O.R.
- Be able to cross divisions of Cryo manufacturer service lines (Urologic and Interventional Radiology).
- Perform instructional in-services to facilities for first-time Cryo procedures when applicable.
- Demonstrates Clinical and Service excellence behaviors to include HCA Healthcare code of conduct core fundamentals in daily interactions with patients, families, co-workers and physicians

Setting(s):

 Healthcare facilities including but not limited to hospitals, outpatient treatment facilities, ambulatory surgery centers, clinics and physician practices

Supervision:

• All services are provided under the direction and supervision of a physician with appropriate clinical privileges.

Evaluators: Supervising physician; department director or designee



DIVISION SCOPE OF SERVICE

Tier Level: 3

eSAF Access Required: YES

Qualifications:

- High School degree/GED or higher
- Proof of training and basic understanding of cryotherapy (Found on Skills Checklist)

Preferred Qualifications:

• American Heart Association or Red Cross health care provider BLS Certification

NOTE: Where education may not be defined in qualifications area of the Scope, HCA Healthcare requires the highest level of education completed (not training or courses) confirmed on your background check.

State Requirements:

N/A

Experience:

N/A

Preferred Experience:

• 1 year experience in Cryotherapy preferred

Competencies:

The Cryotherapy Technician will demonstrate:

- Accurate patient information review and evaluation
 - o Uses at least two ways to identify patients before treating or performing a procedure
 - Verifies that the requested procedure correlates with the patient's clinical history, presentation and physician order
 - Participates in the pre-procedure process to verify the correct procedure, for the correct patient,
 at the correct site and involves the patient in the verification process when possible
 - Accesses the patient medical record appropriately
 - Documents in the medical record according to the facility standard/policy
- Achieve & maintain manufacturer/company training to operate Cryo equipment & associated accessories
- Handling & Cleaning of biohazardous materials/accessories
- Preparing & delivering information in a written form
- Preparing & delivering information orally in a formal & clinical setting
- Analyzing & developing solution to problems
- Reading/comprehending medical terminology
- Operating business machines (computers, keyboards, etc.)
- Knowledgeable of established routines around physicians and patients
- Infection Prevention
 - Practices consistent hand hygiene
 - Uses personal protective equipment (PPE) when required
 - Required immunizations per Division requirements
 - Complies with Isolation precautions
 - Maintains sterile field

References:

Document Control:

- Made Global 7/10/2019
- Content updates 7/10/2019



DIVISION SCOPE OF SERVICE

Your signature confirms you will be able to comply with the Qualifications and Competencies listed within this Scope of Service and that you will confirm education via your background check.

Applicant Printed Name:	
Signature:	
Date:	