



*“During the seminar we gathered a lot of expert knowledge which we also applied to real-life cases. The seminar made me see the gaps where I can change things for the better. I can’t wait to start improving my plant.”*

**Name:** Matthias Thiel  
**Position:** Technologist, Shell  
**Plant:** Methanol plant

**Why did you join LEARN?**

I joined LEARN because of the good reviews. In addition, this was the first time I had a chance to get first-hand methanol technology training because this technology is unique on my site within my company. I saw an opportunity to learn something from true experts in the field during the event. I wanted to improve my knowledge within this technology and that definitely happened.

**What did you find the most useful during LEARN?**

I found it very useful that we could talk about very specific problems that we face in our plants and get

feedback on how to solve them. I was happy to hear what other operators and Topsoe experts thought about various issues. Another thing was that we gathered a lot of theoretical knowledge over the week that we later applied to a very specific case on the last day of the course. It was great to see how what we had learned was connected and how it could be applied to a real case.

**Which of the courses did you find the most beneficial and why?**

I think learning about various ways to monitor the steam reformer was the most beneficial. It was also very nice to have discussions with the experts about the methanol synthesis to the core of the plant, and learn how a small change in one parameter can affect other parameters. That was really valuable to me.

**How will the knowledge gained help you when you go back?**

I have learned a lot during the course, especially about monitoring, and I can already see what I can use in my daily work to improve my plant. The seminar made me see the gaps where I can change things for the better.

**How was LEARN for you? Overall experience**

It was a great event – good people, good content, good knowledge exchange. All of that was delivered in a relaxed atmosphere with enough breaks in between to have insightful discussions, share best practices, and network. Last but not least, I also got to discover the beautiful city of Copenhagen.