# SHOWPAD EXPERIENCES track



October 4 2017 Ghelamco Arena, Ghent



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by Julien Lescure SHOWPAD

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by Sharon Debuyser

JACOBS DOUWE EGBERTS

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by Dieter Jaspers

**BBC CREATIVITY** 

### **Showpad Experiences**

by Julien Lescure SHOWPAD

More informed

More informed

Higher expectations

More informed

Higher expectations

Experience matters

53% of B2B buyers chose a vendor based on the buying experience. (CEB)



### Who is that buyer?

#### You

#### Us

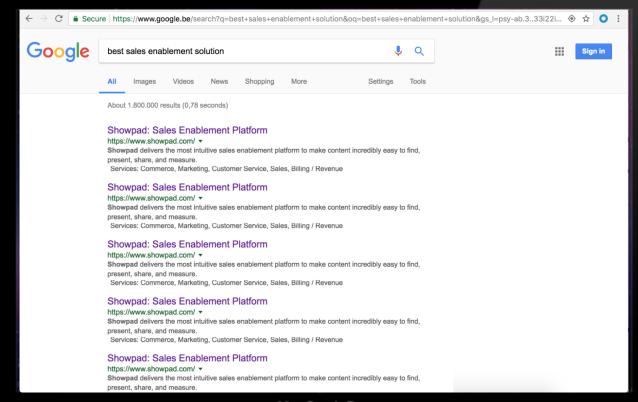


#### Because we are digital buyers

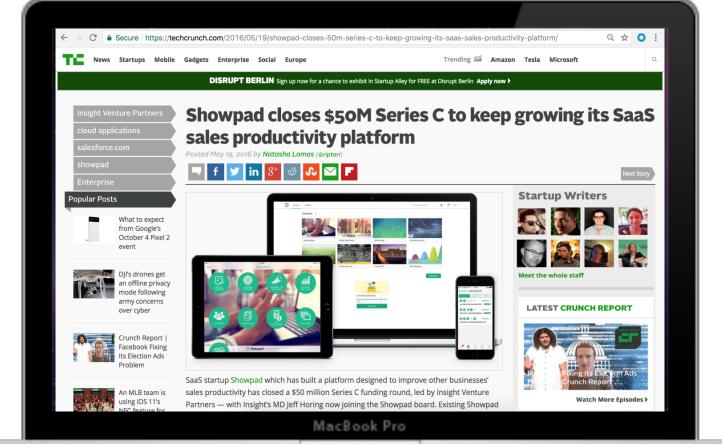


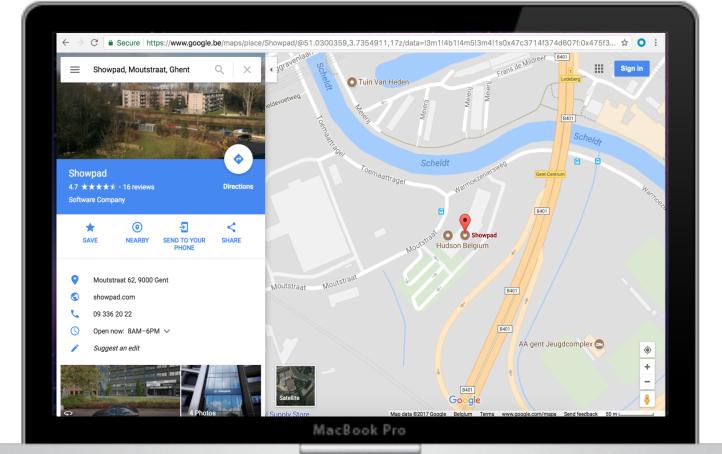
#### Selling is a digital process

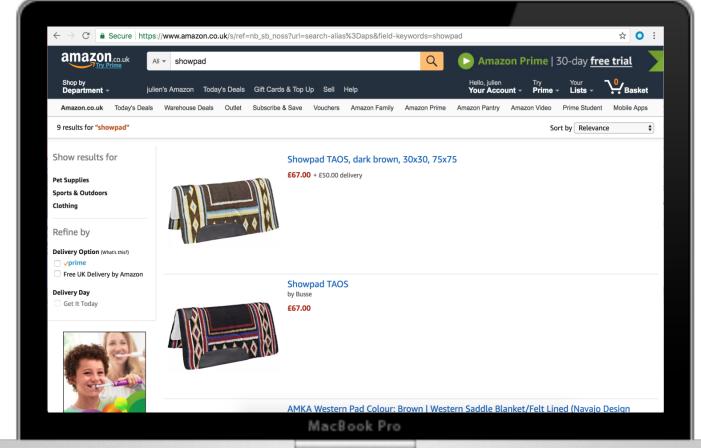


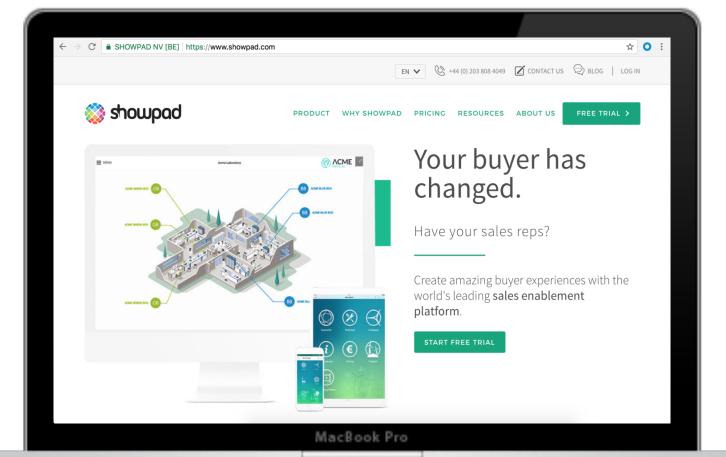


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### **Digital contextual experiences**

### Why are they different?

### To support my objective as a digital buyer

### Why should it be different for your buyer?

#### **Showpad Experiences**

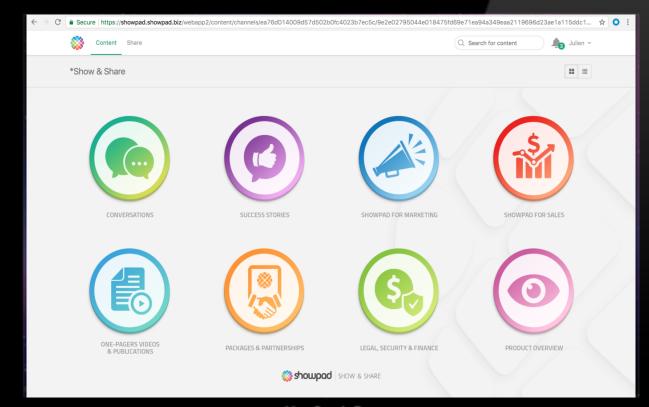
Create the best buyer experiences on the world's leading sales enablement platform



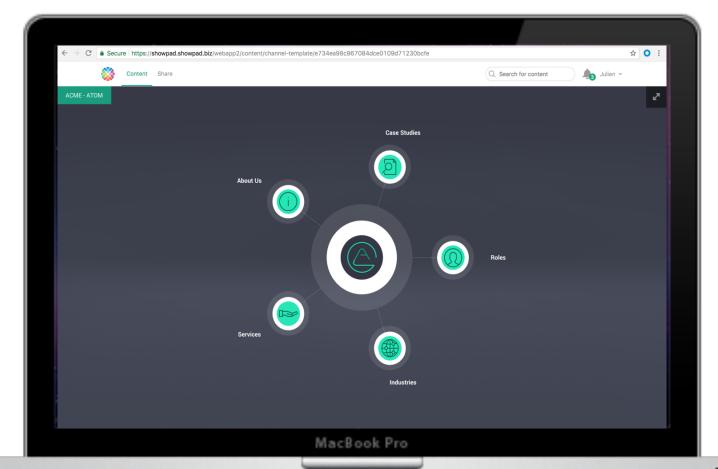
#### **Classic and Advanced Experiences**

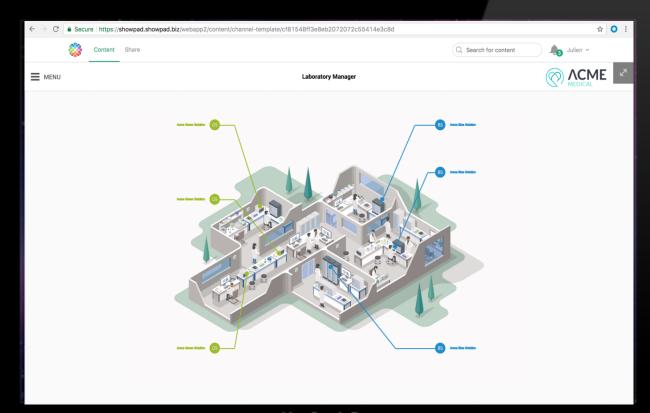
Out of the box Experiences templates



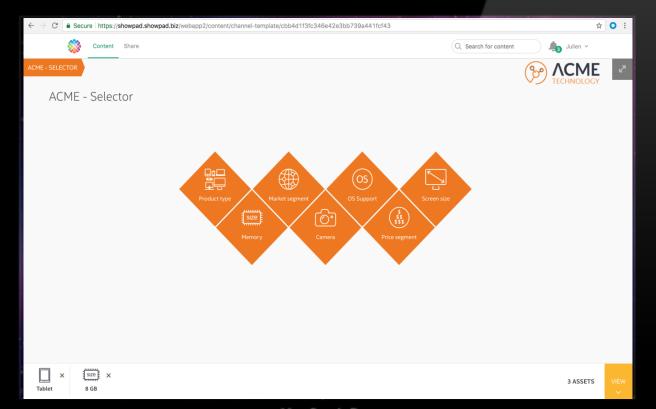


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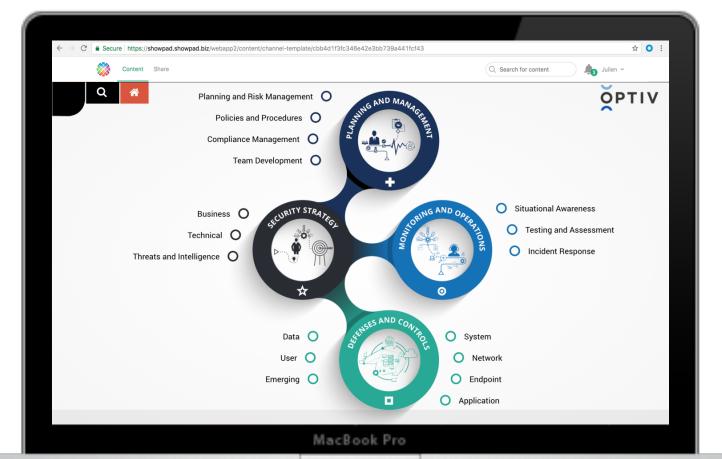


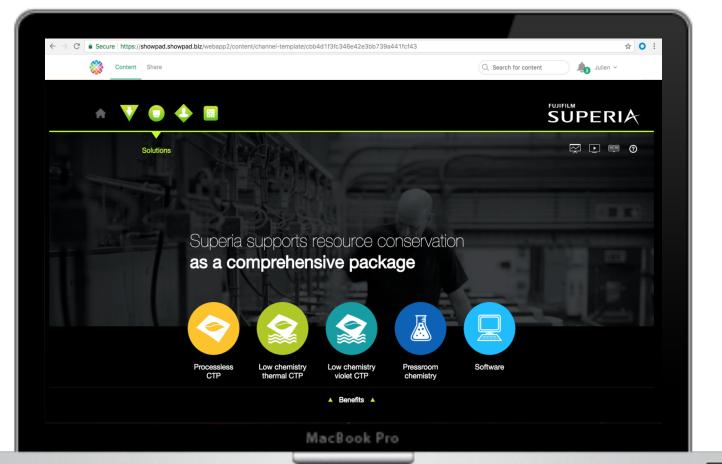
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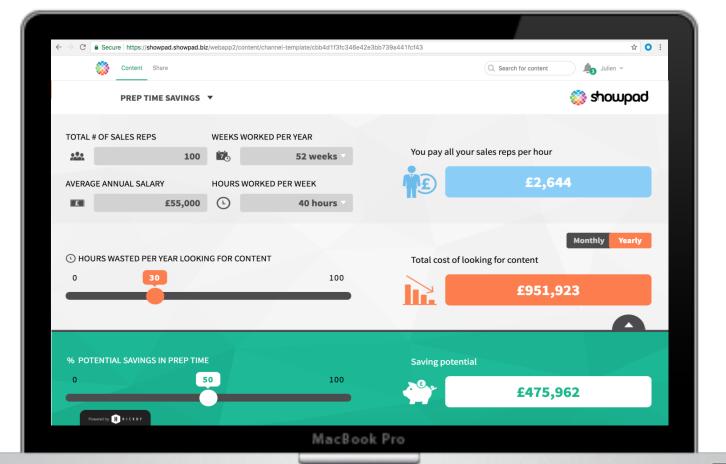
#### **Experience Apps**

Your own buyer's experience









# **Showpad Experiences** make your sales reps

more impacting



# **Showpad Experiences** make your sales reps

#### more relevant



# **Showpad Experiences** make your sales reps

close more deals



# Why creating and releasing your Experiences on Showpad?

#### Showpad is where your salespeople expect it

Showpad is the place where all your sales content live and every sales rep is only one update away from the next content/experience



### You control Showpad

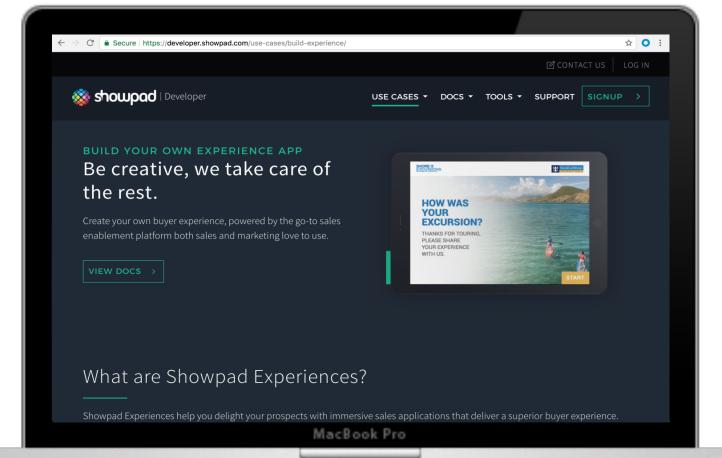
Secured environment
No validation delay after yours
Instant publishing and sync



# Our templates and SDK help you save time and reduce cost

Be cross-platform and cross-devices, connect to any Showpad content and leverage all of Showpad's powerful features out of the box

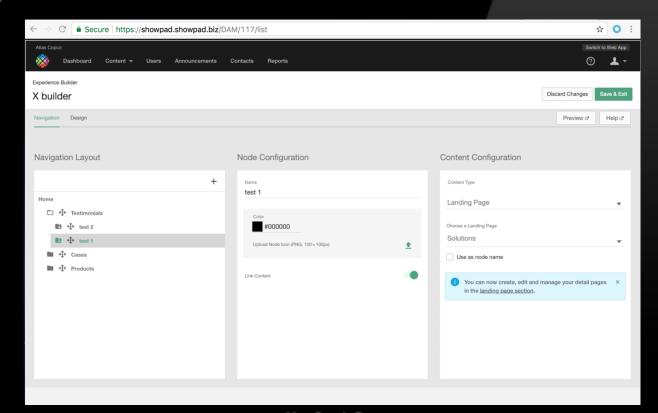




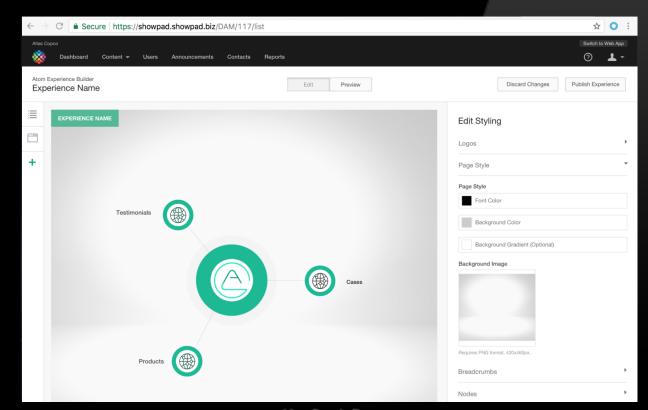
### Our Experience builder adds value

Create, update, edit, duplicate, templatise, localise your experience without developer's skills right from the Showpad portal

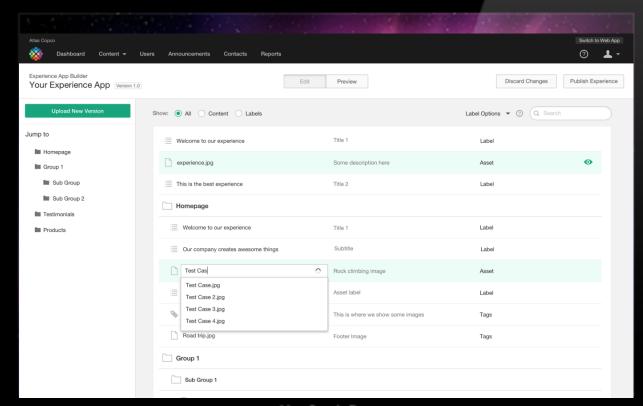




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### Our analytics deliver centralised insights

Embed our Showpad Conversation trackers and check your Experiences analytics directly in Showpad central reporting section



# The best buyer experiences are on Showpad

Whether you use our Experiences templates or create your own Experience App, save time, reduce cost and add value out of the box with Showpad Experiences so you can focus on what matters: your buyer



# Getting the best of **Advanced Experiences**

by Sharon Debuyser
JACOBS DOUWE EGBERTS

# Extending Showpad with Experiences Apps

by Dieter Jaspers BBC CREATIVITY



Any questions email showtime@showpad.com



FOR CONCEPTUAL SELLING

PROFESSIONAL A coffee for every cup



Who are we?

#### JDE PROFESSIONAL | our business

## **B2B COFFEE CONCEPTS** 9.750 CUSTOMERS

276.500.000 CONSUMPTIONS/YEAR

**MASS MARKET** 



**LARGE BUSINESS** 



**HORECA** 



**HEALTH & CARE** 



#### A PORTFOLIO COMPRISING SOME OF THE MOST WELL-KNOWN COFFEE BRANDS



# What's your story?





2.
Until now

#### SHOWPAD AS A PERFECT SALES PRESENTATION TOOL

About the customer

About us

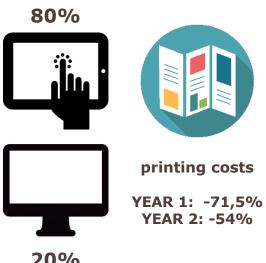
Interactive talk about our concepts

Follow-up

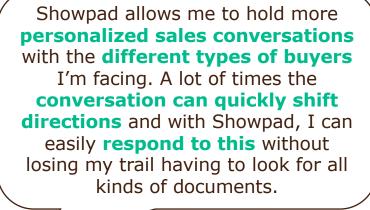


#### **SHOWPAD: GOOD RESULTS IN USAGE**





#### **HAPPY SALES TEAM & CONVINCED PROSPECTS**



offline. I don't have to deal with looking for wifi, searching for documents, connecting to a beamer, etc. I can just take my iPad and sit next to the buyer which allows for a more open conversation.

Negotiations in my sector can take up to a year to be finalized so it's great that I can see which content I have already discussed and shared with all relevant contacts in the past and what they were interested in. It shows my involvement and gains trust.

[account managers]

#### HAPPY MARKETING TEAM

Because our sales team uses
Showpad on a daily basis, I also use
it as a tool to share new product
information and presentations
with them. This way I'm sure that
my colleagues always have up-todate information at hand and
they tell the right story.



[channel marketeer]



3.

Times have changed



#### **Today's customer**

- > is more involved
- > is better informed
- has higher expectations
- > wants a personal approach

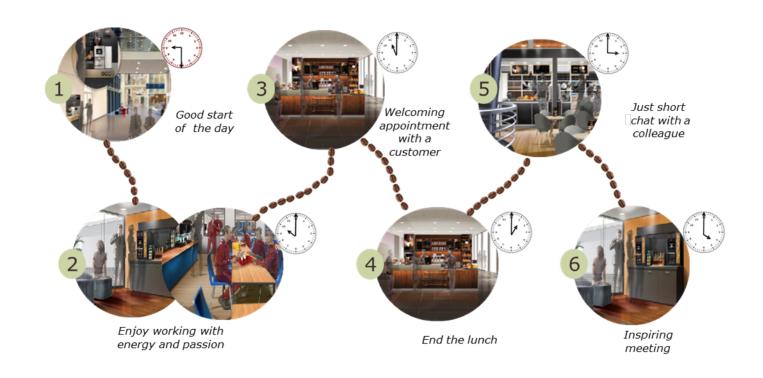
D-E

We need to add more value to the conversation by bringing a personalized experience

# What's your story?



#### PERFECT FITTING SOLUTIONS BASED ON NEED STATES OF THE CONSUMER



## **EXAMPLE COFFEE AT WORK** | warm welcome





THE BEST FIRST IMPRESSION



A BARISTA INSTEAD OF A RECEPTIONIST



TIPS & TRICKS FOR HOSPITALITY AT THE WELCOME AREA

### **EXAMPLE COFFEE AT WORK** | inspiring meeting





ENERGY BOOST FOR CREATIVITY



HIGH QUALITY COFFEE AT ALL TIMES



IN ROOM SOLUTION OR CLOSE TO MEETING ROOMS

#### **HOW SHOWPAD EXPERIENCES ENABLES OUR STORY**



