SUBSTANCE
ABUSE
Solutions And Services

Insynchcs.com

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GET TO KNOW

InSync Healthcare Solutions prides itself on its commitment to provide superior healthcare IT software and services to clients, empowering providers to improve practice efficiency and overall profitability.
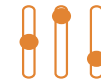
INSYNC'S SOLUTIONS

FULLY-INTEGRATED

With the electronic medical record, practice management and billing solutions seamlessly integrated, InSync users can connect the entire practice through a simplified, streamlined workflow.

CLOUD-BASED

Experience the ultimate convenience of cloud-based technology with InSync's software. Providers can chart on-the-go and manage their practice from any location, any time and on their preferred device with InSync's HTML5 compatible mobile platform.

CONFIGURABLE

InSync's solutions are tailored to each specific specialty and a user's unique preferences, which means the software works for their practice, not against it. InSync operates seamlessly across the entire practice, from front office to the exam room to the back office.

EASY TO USE

Designed with a user-friendly interface, a drag and drop configuration and a help manual directly within the solution, InSync's EMR and practice management solution is easy to learn and simple to use, allowing for a smooth transition to a new software.

InSync solutions are specifically designed to meet the unique needs of substance abuse clinics. Featuring a wide-range of clinical tools, InSync equips substance abuse providers to effectively and efficiently address the challenges and changes in substance abuse.

ELECTRONIC MEDICAL RECORDS

Substance abuse providers can spend more time with patients and increase clinical efficiency with a cloud-based, easily customizable electronic medical record solution. InSync has engineered an intuitive user interface that enables users to create their own custom fields and configurable layouts.

GROUP NOTES

InSync's group charting module allows fully customizable group charting templates, providing the perfect charting solution for your substance abuse clinic.

- Seamlessly transfer back and forth from main group notes to individual attendee notes
- Select all attendees with a single click and transfer entire group notes into each individual attendee's daily chart note
- Identify which attendees have individual comments made in order to assist with compliance

MEDICATION MANAGEMENT

InSync's system offers an easy, quick, intuitive, and safe way to help manage your patients' medicinal needs.

- Offers a per provider configured common and/or favorite list of medications
- Allows for drug allergy alerts to be available to providers before and during the prescribing process
- Provides EPCS—electronically prescribed controlled substances—services, eliminating possible drug abuse that can occur with paper scripts or faxed scripts
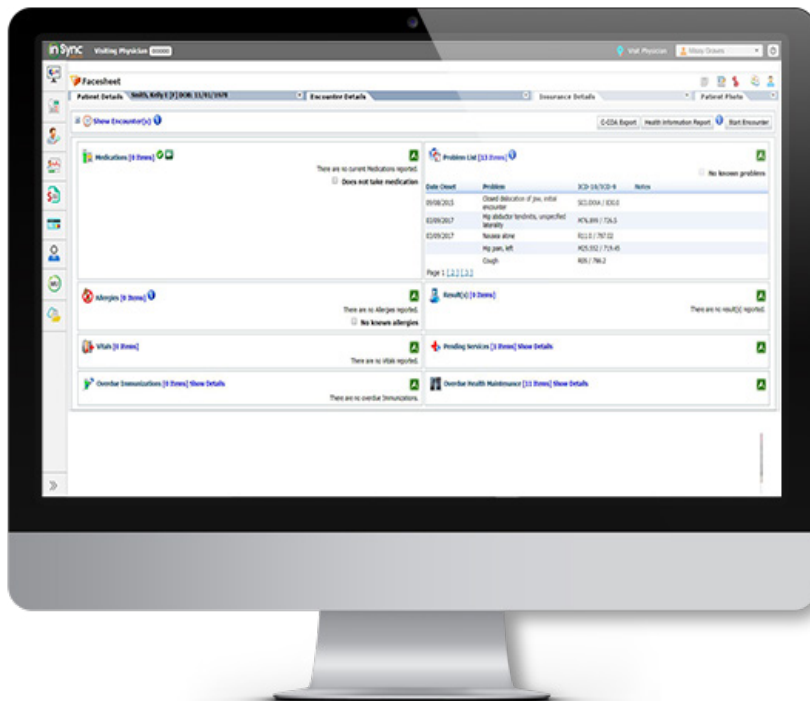
TREATMENT PLANS

Providing patients with the most effective and efficient treatment possible is a main priority for substance abuse clinics. InSync's system is fully equipped to make planning and implementing a treatment plan as pain-free as possible.

- Offers pre-configured templates which include Goals, Objectives, Interventions, and more
- Provides the ability to track progress using achieved and target dates
- Provides the ability to see a timeline of updates showing progress over time
- Provides graphs to visually track progress of patient problems
- Allows easy tracking of due dates of Treatment Plans, as well as keeping track of updates from providers and administrators ICD-10 Dx Search

NAVIGATING ICD-10

Codes can be tricky, but InSync's system offers a quick and user friendly way to find the right codes for your patients.

- Offers the ability to expand your search and find any ICD-10 code in existence
- Provides automatic cross-over of patient ICD-10 codes from prior encounters
- Allows per provider defined favorite list of commonly used ICD-10 codes
- Offers a ICD-10 "cross-walk" that allows generic ICD-10 code search, followed by detailed questions to help locate the correct, more specific ICD-10 code

QUICK HISTORY REVIEW

- Provides quick and easy access to past encounters and notes
- Offers the ability to pull clinical data from an older note to the current note for speed and efficiency

SPECIALTY NOTE TEMPLATES

- Provides the ability to configure different charting flows and clinical templates per provider/counselor/case manager
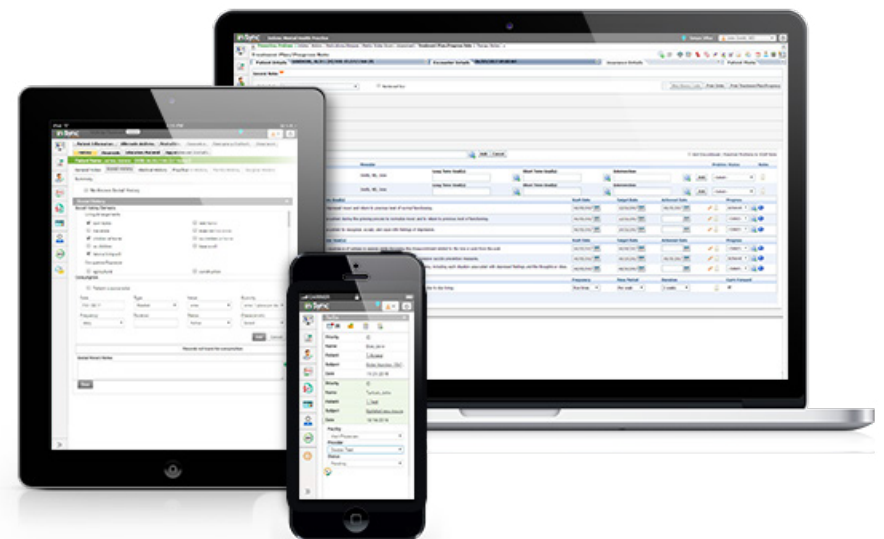
INSYNC'S RCM SERVICES **PROVIDE** ACCOUNTABILITY for every dollar that's owed to the **PRACTICE.**

PRACTICE MANAGEMENT

InSync's practice management seamlessly integrates with the EMR to create a completely connected practice. InSync provides accountability with its sophisticated PM software ensuring every patient is seen and every patient is billed.

TO-DO'S

- Tasks can be assigned throughout the application to specific users or user groups
- Administrators can seamlessly keep track of the deadline-oriented tasks for the staff

SCHEDULER

- A customizable scheduler allows users to adjust calendar view and organize appointments to personal preferences
- Pertinent appointment information is available at the click of a button through visit detail popups

REPORTING

- InSync provides countless reports for users to choose from, including:

  - Scheduling
  - Patient list
  - Financials
  - Reconciliation
  - Billing
  - Utilization

- Reports are clean, less cluttered, and provide valuable practice information in an easy-to-read format

PM DASHBOARD

- Charges, payment adjustments, cash flow and more are all viewable at a glance
- Data can be drilled down by facility, provider or date of service
- Customizable configuration enables users to easily view what's important to them

APPOINTMENT REMINDERS

- Automated reminders delivered via patient's communication preference
- Integrated into scheduler and instantly updated based on patient response
- Reduce patient no-shows and increase take-home revenue of your family practice

PATIENT PORTAL FORMS

- Offers the ability to have patients fill out intake forms, demographics data, screening tests, and more via the portal before arriving at the office
- Offers the ability for practices to send different forms and screenings to individuals or all patients via their portals

BILLING SOLUTIONS

InSync's full billing solution allows clinics to generate and submit claims. Practices are reimbursed through electronic remittance and accounts for every dollar.

PAYMENTS

- Batch payments can be posted with the click of a button
- Charges can be sent electronically, avoiding paper superbills
- EOB's are easily viewed within the system

CLAIMS PROCESSING AND MANAGEMENT

- Claims submission reports help users find and work to resolve outstanding claims
- Fully integrated with InSync's software, ClaimStaker by Alpha II is a web-based claims scrubber that instantly checks accuracy of all claims against thousands of billing and coding requirements
- Electronically submitting claims increases efficiency and profitability

ELECTRONIC REMITTANCE

- Electronic payments are posted via electronic remittance advice (ERA)
- Users can save time and resources by avoiding hand posting and paper claims

PATIENT STATEMENTS

- Users can review and print patient statements or transmit them
- Revolving statements can be sent out based on preferences
- Files can be transmitted and sent electronically

BILLING DASHBOARD

- Aging reports, clean claim ratios, reconciliation reports, payer reports and more can be viewed at a glance

REVENUE CYCLE MANAGEMENT

InSync's comprehensive, concierge level revenue cycle management services can improve business performance by handling an entire practice's billing needs. With more than 20 years of billing experience, InSync's revenue cycle management services allows practices to focus their efforts on providing exceptional patient care.

SUPERIOR CUSTOMER SERVICE

InSync provides a dedicated account manager to oversee a practice's specific RCM services, no matter the size of the practice.

EXPERT BILLING SPECIALISTS

Signing up with InSync's RCM service means practices receive the expertise of billing specialists with more than 20 years of experience and an entire staff of AAPC Certified Coders.

TWO-WAY CONVERSATION

InSync proactively works with practices to consistently and transparently communicate. Pertinent information and progress is conveyed through monthly reports and weekly issue logs to help address questions and reduce errors.

ABOUT INSYNC

Insync Healthcare Solutions is a preeminent provider of MU-2 certified integrated EMR and practice management software, revenue cycle management services, and medical transcription services to thousands of healthcare professionals throughout the United States. The company has leveraged advances technology, best-in-classpartnerships and proven business processes to provide services and solutions that translate into better efficiency for healthcare organizations. InSync supports a wide range of leading hospitals, medical clinics and physician practices, including some of the most prestigious healthcare facilities in the nation.

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