HealthRoster BankStaff

Allocate temporary staffing solutions are the most widely used in the NHS. Designed to ensure that appropriately skilled staff are allocated to all available duties on the roster, the solution reduces clinical risk and helps to reduce agency spend by ensuring that bank staff fill vacant duties in the most efficient and effective way.

Key benefits

- Reduces need for temporary staff by more effectively redeploying available staff across a Trust
- Delivers real cost savings through reduced reliance on bank and agency use
- Negotiates preferential agency staffing rates
- Enables complete management of bank and agency costs
- Reduces clinical risk through optimised use of substantive staff
- Delivers real-time operational data
- Gives organisation-wide staffing visibility

A best-of-breed application

Built on a proven and established platform, HealthRoster BankStaff has been designed to improve and streamline the process of identifying and deploying staff to fill available shifts. By seamlessly integrating with the roster, the application automates the process of filling duties with the appropriately skilled staff, which not only significantly simplifies a complex process, but also ensures that rules breakages do not occur, enabling the bank office to concentrate on filling the harder-to-fill/more expensive shifts.

Guided by the principle of using agency staff only as a last resort, HealthRoster BankStaff also manages the agency relationship and ensures that the best value for money is secured.

Designed to simplify a complex process, HealthRoster BankStaff features simple yet sophisticated one-screen, one-click functionality that links seamlessly with ESR to ensure that Trusts adhere to NHS protocols for the management of requests.

At the same time, HealthRoster Employee Online (EOL) functionality gives staff an individual website with which to view their bank shifts and manage their bank bookings. EOL Mobile takes this facility to the next level, enabling staff to view their bank shifts anywhere, at any time.

HealthRoster BankStaff Background

With the use of agency staff discouraged in NHS Trusts, bank offices play an increasingly important role in ensuring that shifts are staffed with the right people with the right skills mix.

At the same time, in an environment characterised by increasing pressure on healthcare organisations for improved patient outcomes despite tight constraints on budgets, optimising the effective use of substantive staff protects continuity of care and saves costs on bank and agency staff.

"We have achieved savings of over £500K on our nursing agency and overtime spend - the integrated bank solution has enabled us to more effectively redeploy our staff across the Trust, and as a result reduce our agency usage to 0%"

Esther Blakey,
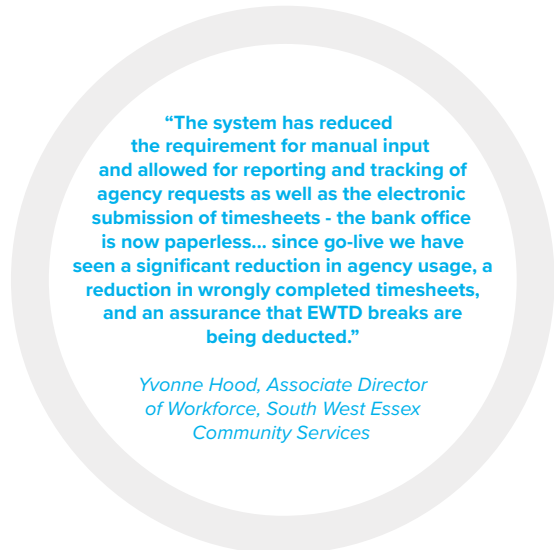*Trust Nursing Resource Manager, North Tees & Hartlepool NHS Trust*
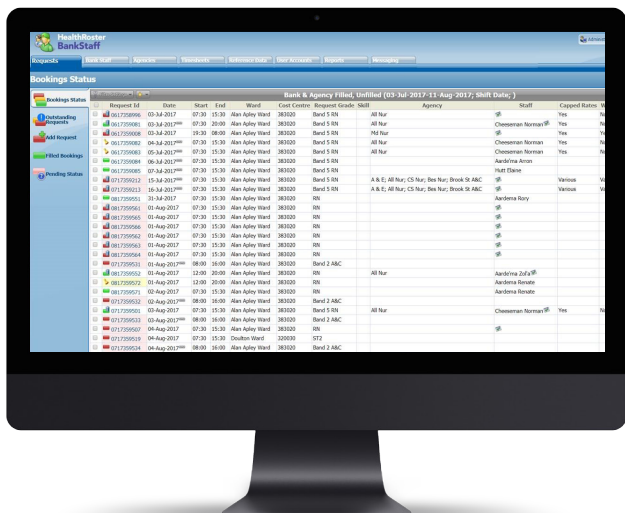
Key capabilities include:

- Enables managers to book, register and view bank and agency shifts
- Manages agency costs and processing
- Sends alerts to SMS for broadcast of available duties
- Employee Online (EOL) allows individuals to flag their bank availability, see where unfilled bank duties are, and directly book themselves into shifts
- Provides comprehensive audit trails of bank usage
- Manages, checks and verifies agencies to monitor and improve costs for shifts
- Information flows two ways, so bank requests can be made directly from the roster
- Financial modelling - managers can view estimated costs per agency before transferring requests
- Detailed management information related to usage of flexible staffing - enabling full agency invoice reconciliation
- Fully synchronised with ESR
- Manage Bank workers in the application including MMC renewal, training and certification

HealthRoster BankStaff Benefits

HealthRoster BankStaff delivers a wide range of customer benefits, including:

- Enables bank offices to focus on the hard-to-fill expensive shifts, reducing reliance on agency staff
- Monitors realistic and actual gaps in current service
- Provides one accurate view of complete clinical governance records
- Simple functionality makes it easy for ward managers to transfer vacant shifts to bank requests individually or in batches, resulting in staff resource savings and fewer clerical errors
- Empowers and devolves responsibility to ward managers and matrons
- Effective deployment of substantive staff across the Trust to reduce the need for bank or agency staff
- Full management of bank and agency costs
- Helps minimise agency costs through improved use of bank staff
- Reduced clinical risk – provides the right staff with the right skills mix
- Real-time operational data to aid future planning and analysis
- Complete visibility of staffing across the Trust – regardless of whether personnel are substantive, bank or agency
- Comprehensive management and compliance with EWTD requirements
- Saves time and effort, with a paperless, automated and streamlined process
- Integrated with the roster to ensure tight controls are in place so requests can't be made above the budgeted demand by unauthorised people

"The system has reduced the requirement for manual input and allowed for reporting and tracking of agency requests as well as the electronic submission of timesheets - the bank office is now paperless... since go-live we have seen a significant reduction in agency usage, a reduction in wrongly completed timesheets, and an assurance that EWTD breaks are being deducted."

Yvonne Hood, Associate Director of Workforce, South West Essex Community Services

ALLOCATE

For more information about BankStaff please contact your Allocate Account Manager or visit **www.allocatesoftware.co.uk**

Tel : **+44 (0)20 7355 5555**

Email : **info@allocatesoftware.co.uk**