



## Century Support Services Awarded the Temkin Customer Experience Excellence Award

IMMEDIATE RELEASE

**North Huntingdon, PA December 8, 2016** – Century Support Services, LLC, a leading debt settlement services company, announced it has earned a 2016 Customer Experience Excellence (CxE) Award from Temkin Group, a leading market research, consulting, and training firm that helps organizations accelerate customer experience transformation. With core values directed by trust, experience and integrity, Century’s team has devoted itself to providing the best experience for their clients while working on their behalf to ensure their financial freedom.

Under the leadership of Century’s CEO, John Ioannou, the team has directed their focus to answering a few important questions. ‘Why do we all get up every morning to do what we do?’ ‘What is our purpose?’ The answers were simple. “We do what we do to improve people’s financial lives. That’s our why and the powerful cause we are inspired by,” replied John Ioannou. “What makes us special is a relentless focus to deliver a great customer experience. We improve people’s lives by delivering a compelling experience through carefully listening to the voice of the customer and the voice of our employee.”

The Temkin CxE awards evaluated organizations on three criteria: 1) customer experience transformation efforts, 2) business and customer results, and 3) sustainability and are judged by several noted customer experience experts. “Congratulations to Century Support Services for being a winner of Temkin Group’s Customer Experience Excellence Award”, announced Bruce Temkin, Managing Partner of Temkin Group. “Their customer experience efforts were one of the ones that stood out amongst a strong group of applicants.” For more information about the winners and the CxE Awards, [visit the Customer Experience Matters® blog](#).

### About Century

Century is one of the nation’s largest companies providing debt settlement services to consumers having trouble with their unsecured debts. Century is a rapidly growing company with a goal to help clients resolve their unsecured debt in the shortest amount of time possible. Century holds an A+ accreditation by the BBB and consistently receives top client Net Promoter Scores. Century’s employee-focused corporate culture provides a benefit-rich and fulfilling work environment. Century Support Services corporate headquarters are located in North Huntingdon, PA, with a new satellite office in Portland, OR. For more information about Century and the programs offered, visit [centuryss.com](http://centuryss.com).

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