



## Century Support Services Appoints New CEO

IMMEDIATE RELEASE

**North Huntingdon, PA July 19, 2017** – Century Support Services, LLC, a leading debt settlement services company, is pleased to announce the appointment of Dan Frazier as Century’s new Chief Executive Officer. Mr. Frazier succeeds John Ioannou, who has been elected Chairman of Century’s Board of Directors. Both appointments became effective on July 10, 2017.

With 23+ years of executive leadership, Mr. Frazier brings to Century strong cross-functional experience, exceptional knowledge in the consumer financial industry, and an extensive track record of innovation and business success. Most recently, Mr. Frazier led the strategic and operational teams at ECSI, a leading education service provider of products and services that streamline business operations of its clients and enhance the student and parent experience. Under Frazier’s direction, ECSI experienced 3x revenue growth, an outstanding 99.9% client retention rate, and a leading Net Promoter Score of 74.

Previously, Mr. Frazier held a senior executive role for a national mortgage services company where he helped grow revenue 7x and the team from 350 to over 2,400 while expanding the company’s products and services. He has also held operational, financial and technology positions for major banks and financial services firms.

“Dan brings a strong execution track record in relevant industries which will be important as Century continues to grow,” said John Ioannou, Chairman. “He also brings the unique ability to connect with a range of constituents, including our clients and employees, which was very important to the Board in our search for a new CEO. When you add the fact that he is a local Pittsburgh resident, his roots and values are an excellent cultural fit with Century.”

“I am extremely excited to start my journey leading the Century team,” said Dan Frazier, CEO. “I am passionate about customer service excellence, employee engagement and innovation. My dedication to these essential fundamentals are in true alignment with Century’s established focus and culture. I look forward to adding value in these and many other areas.”



### *About Century*

Century is one of the nation's largest companies providing debt settlement services to consumers having trouble with their unsecured debts. Our mission is to help each and every one of our clients resolve their debt in the shortest time possible and to perform in a way that we are extraordinarily responsive, innovative and professional. Century recently won the 2016 Temkin Customer Experience Excellence Award and most recently became Certified as a Great Place to Work®. We also hold an A+ accreditation with the BBB and consistently receive top client Net Promoter Scores. Century's corporate headquarters are located in North Huntingdon, PA, with a satellite office in Portland, OR. For more information about Century and the programs offered, visit [centuryss.com](http://centuryss.com).

Media and related inquiries can be directed to Stephanie Perine, Director of Lifecycle Marketing [sperine@centuryss.com](mailto:sperine@centuryss.com).