

Learning From The Best

How Absorb LMS
Implemented ClearCompany
To Drive Future Growth



The Customer

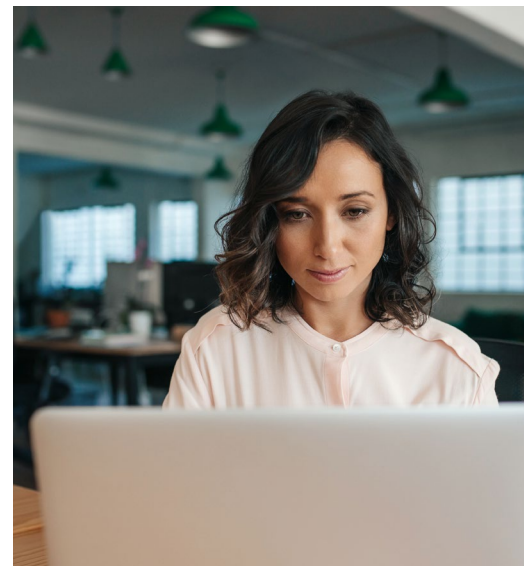
Keeping employees engaged and informed is an important part of any business, which is why Absorb, a leading provider of learning management software, strives to create the best learning tools possible. By empowering amazing learning experiences, Absorb LMS engages learners, fuels content retention, and elevates training programs. A fast-growing organization with offices spanning the U.S., Canada, Europe, and Australia, Absorb needed to quickly implement top talent software to hire the A players that will help fulfill their mission.

476 The number of clients that
ClearCompany implemented in 2019

The Problem

Absorb's Human Resources Director, Beth Scafe, noticed two different pain points that were a direct result of not having an efficient talent acquisition system. Their hiring process was completely manual, taking much longer than they wanted and passing through too many hands. It became clear their process was holding them back from recruiting and hiring the best talent.

Beth worried that this created a candidate experience that wasn't up to Absorb's standards. Spending time and resources to find candidate documents, having to communicate back and forth to schedule interviews, and an inconsistent interview process made hiring top talent a challenge. Beth realized they needed a top talent management system -- and fast.



I was really looking for a way to convert the manual recruitment processes into an automated system. It turned out this was easy to achieve and created opportunities to streamline much more than just recruitment.



Beth Scafe
Human Resources Director,
Absorb LMS

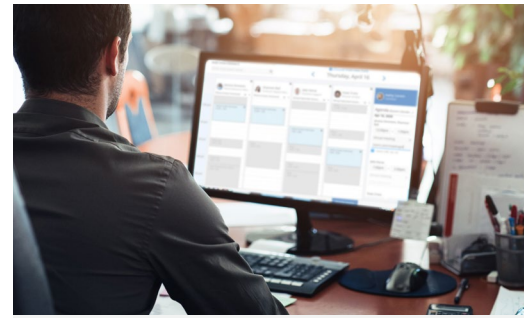
The Solution

Enter ClearCompany. With our collaborative and flexible approach to implementation, Beth and her recruiters were able to easily fit learning their new system into their busy schedules. They didn't have to spend hours training their team in the software and could quickly focus on improving their hiring processes. Best of all, ClearCompany's mastery of remote implementation using leading communications tools brought Absorb's HR team online quickly, and ready to recruit for offices across the globe.

"We always felt like our Implementation Manager was a member of our team. He was invested in us and that really made a difference. We really felt like he understood our company."



Every new ClearCompany customer gets a dedicated Implementation Manager and a customized implementation plan based on their timeline and goals



ClearCompany is an HR system for HR people, not an HR system for IT people.



Beth Scafe
Human Resources Director,
Absorb LMS

With tools like automated interview scheduling, system-generated interview scorecards, ClearText messaging, and paperless online onboarding, Beth felt confident that Absorb had created an engaging candidate experience. Recruiters and hiring managers could work together, using consistent criteria to assess experience and competencies, and hire the best candidate for each position.

The Results

Not only did Absorb get an efficient, automated recruiting process, but they also have all of the industry-leading features of ClearCompany's onboarding and performance management tools. Everyone in the company, from hiring managers to recruiters to regular employees, were able to quickly integrate the system into their work lives. And with ClearCompany's extensive and intuitive reporting center, Beth could share specific metrics with her executive team improving transparency across the company. The benefits of having a fully integrated, best-in-class talent system in place quickly became clear.

"It's been a great product with great people supporting it. It's not an overly complex system to configure, but it provides complex solutions to a lot of different HR challenges. The ease of use is just outstanding."

The ClearCompany Difference:

"Whether you're a technology provider like Absorb or completely new to implementing software, ClearCompany will tailor our implementation process to suit your needs. While other companies focus on getting you set up as quickly as possible, our team of implementation experts will be there every step of the way to ensure you're set up for long term success."



Christine Rose
Vice President of Customer Success,
ClearCompany