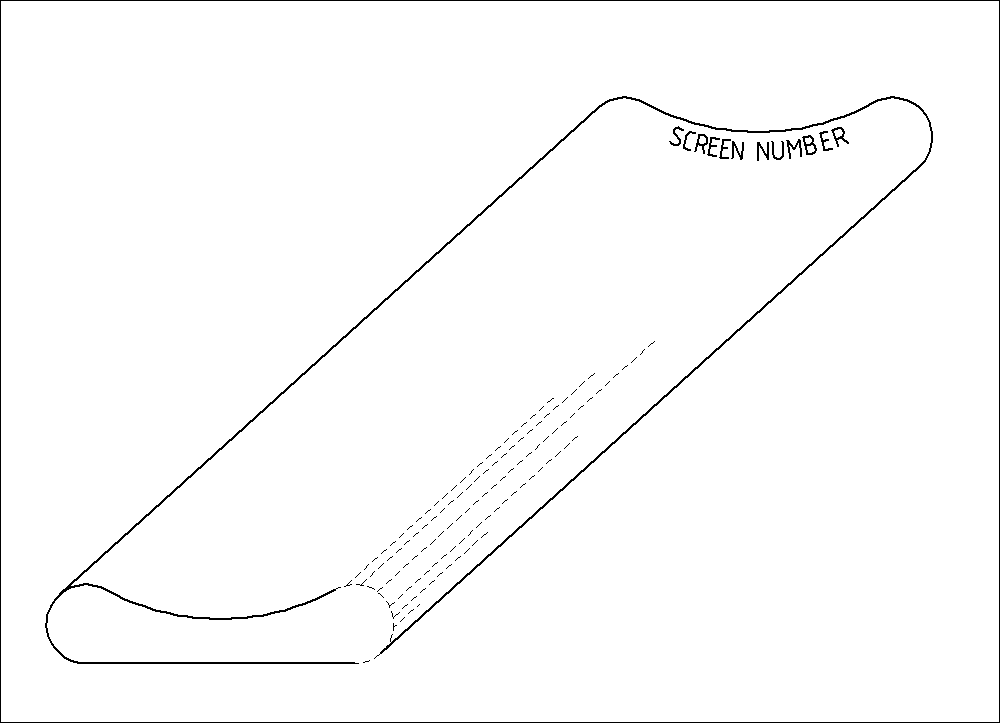
In case you have a complaint about our products, services or otherwise, please fill out this form and e-mail it to [CustomerServices@spgprints.com](mailto:CustomerServices@spgprints.com). Please do not return any materials without our confirmation of receipt and a RMA number.

|  |  |
| --- | --- |
| **Customer information** | |
| Company name: |  |
| End user name:  *When different from company name* |  |
| Contact person: |  |
| Email-address: |  |
| Telephone number: |  |

|  |  |  |
| --- | --- | --- |
| **Complaint Information** | | |
| Date of complaint: | |  |
| SPGPrints B.V. order or delivery number: | |  |
| Box number: | |  |
| Your reference number: | |  |
| **Complaint Number:**  *To be filled by SPGPrints B.V.* |  | |



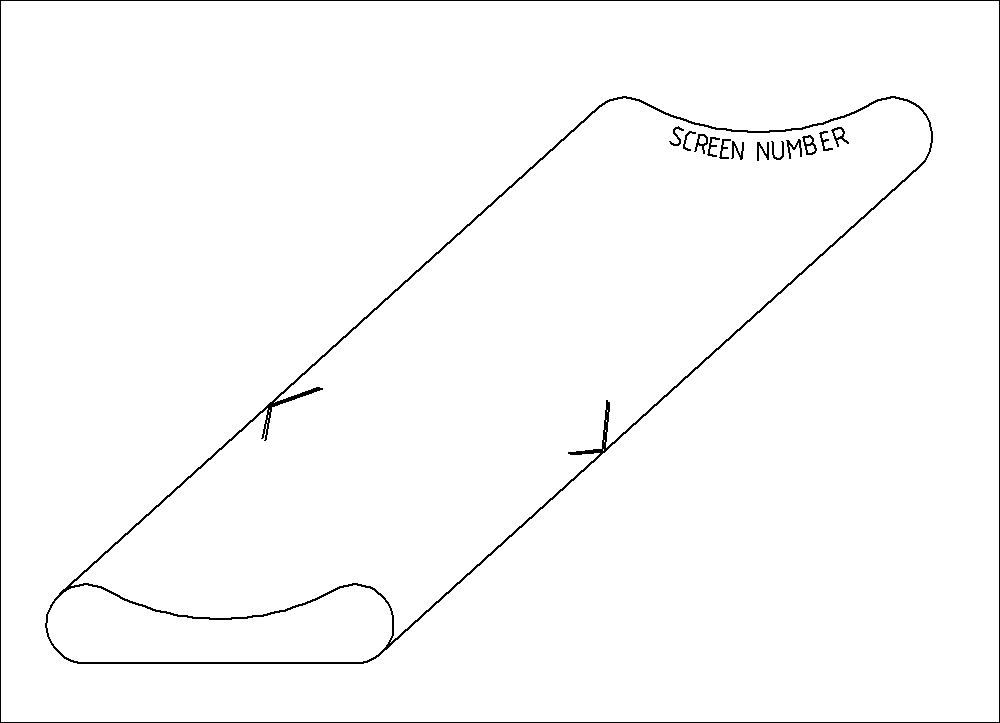
*Fold crease*

- Creases to the outside

- Box fallen on the side

- Handling/transport

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

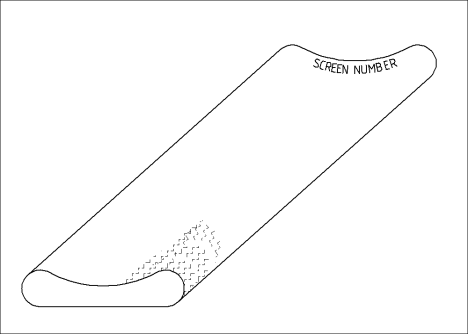


*Handling crease*

- Creases to the outside

- Mostly on two spots

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



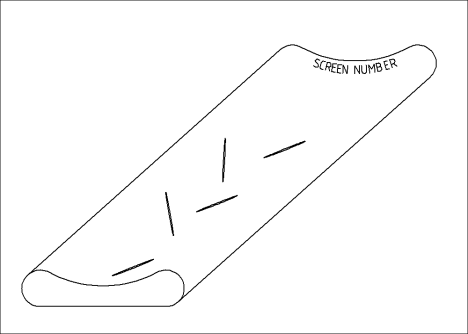
*Shock crease*

- Creases to the inside and outside

- End are shocked

- Handling/transport

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



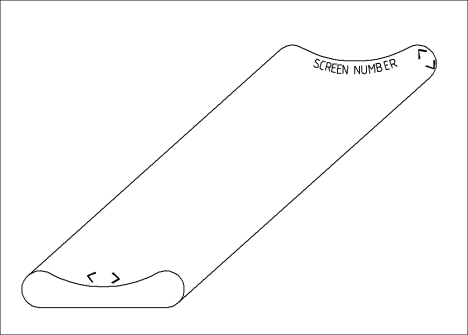
*Transport crease*

- Creases to the inside

- Box has fallen

- Most inside screen heaviest crease

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_



*Swing crease*

- Crease at the ends

- Out of packing table or light bar

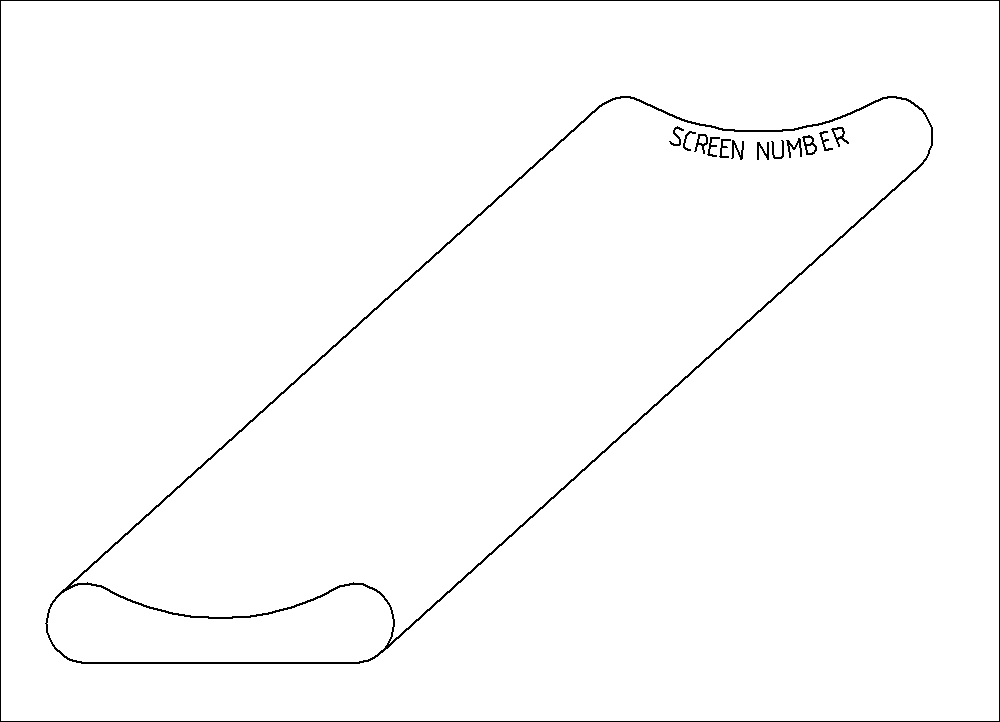
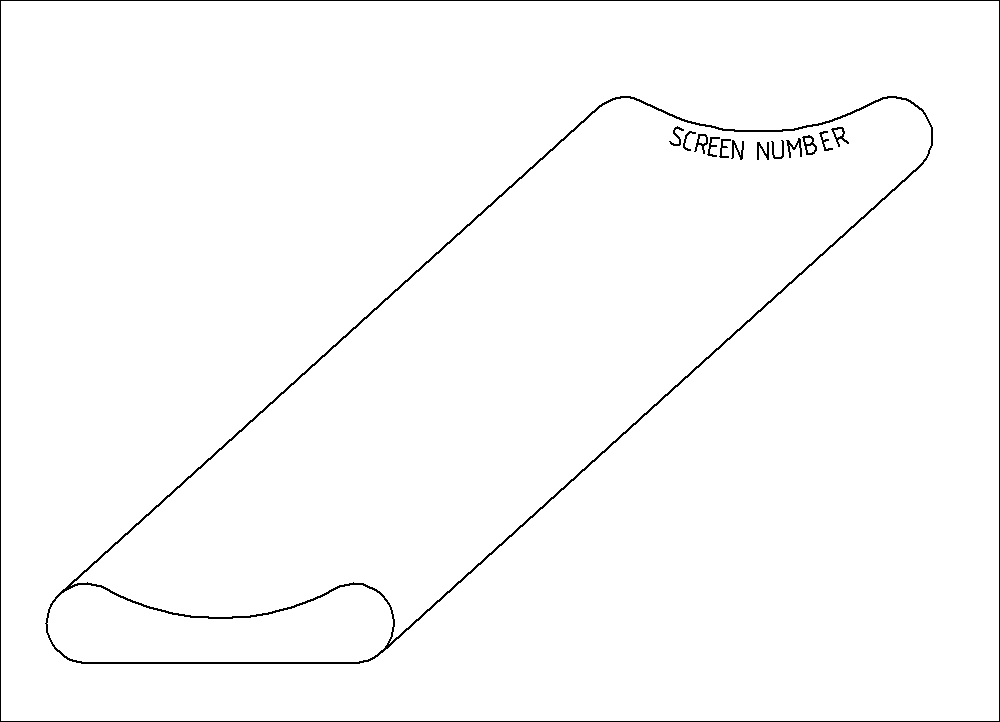
- Handling crease

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

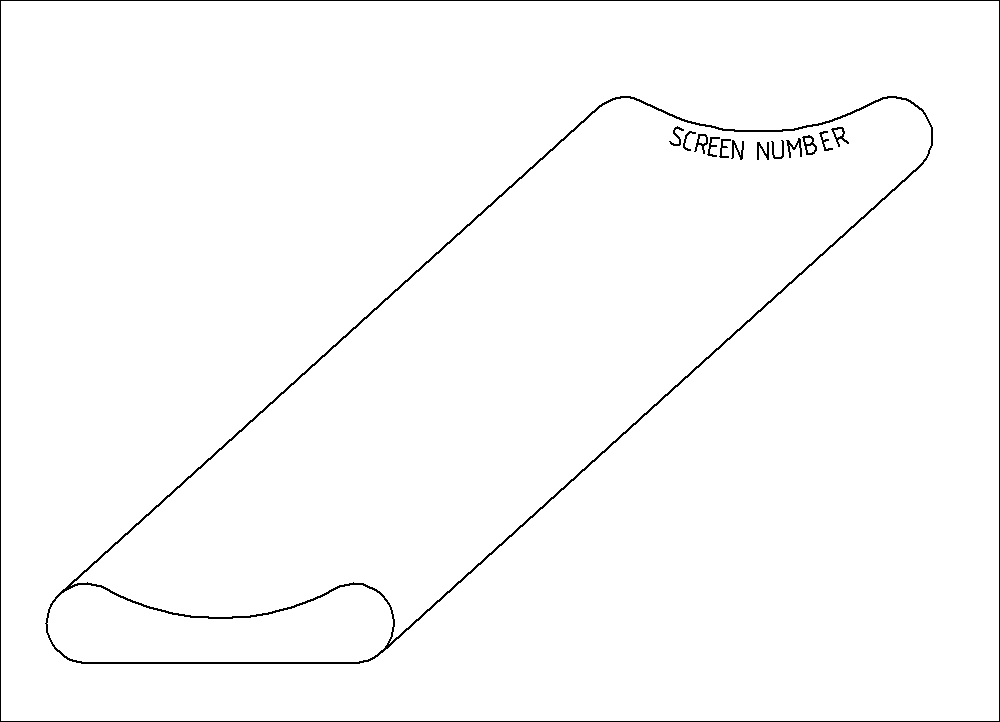
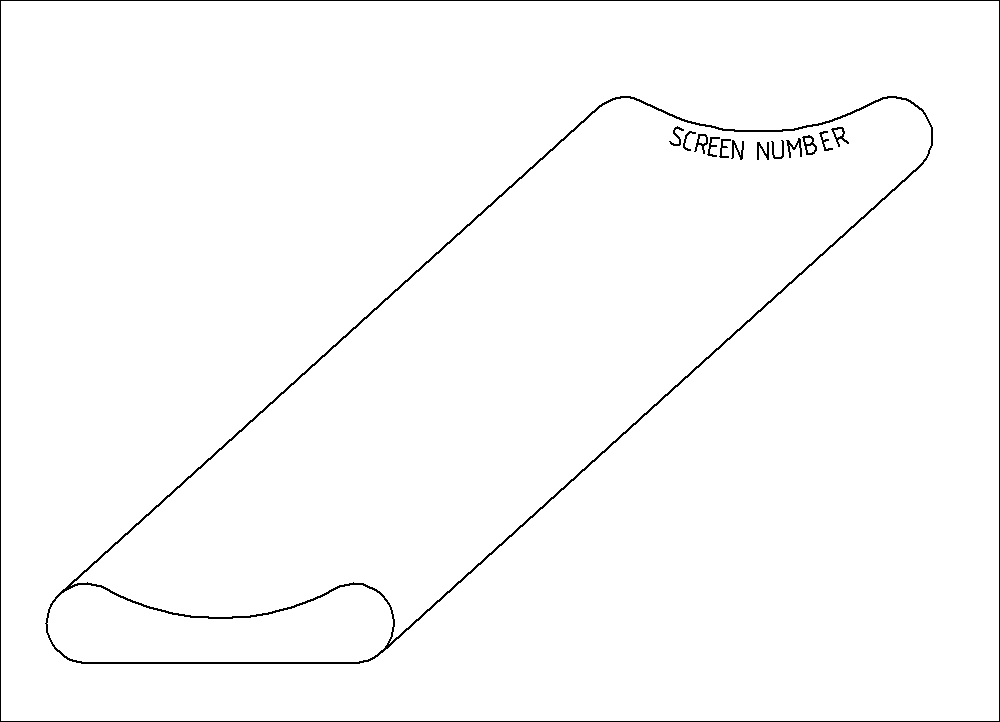
Remarks: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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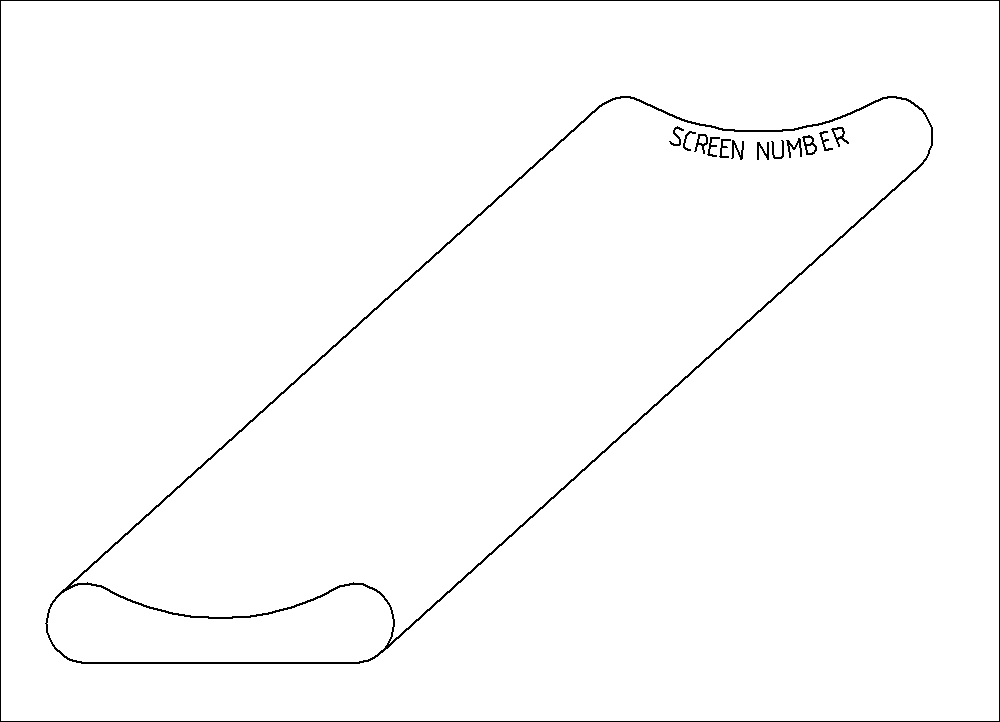
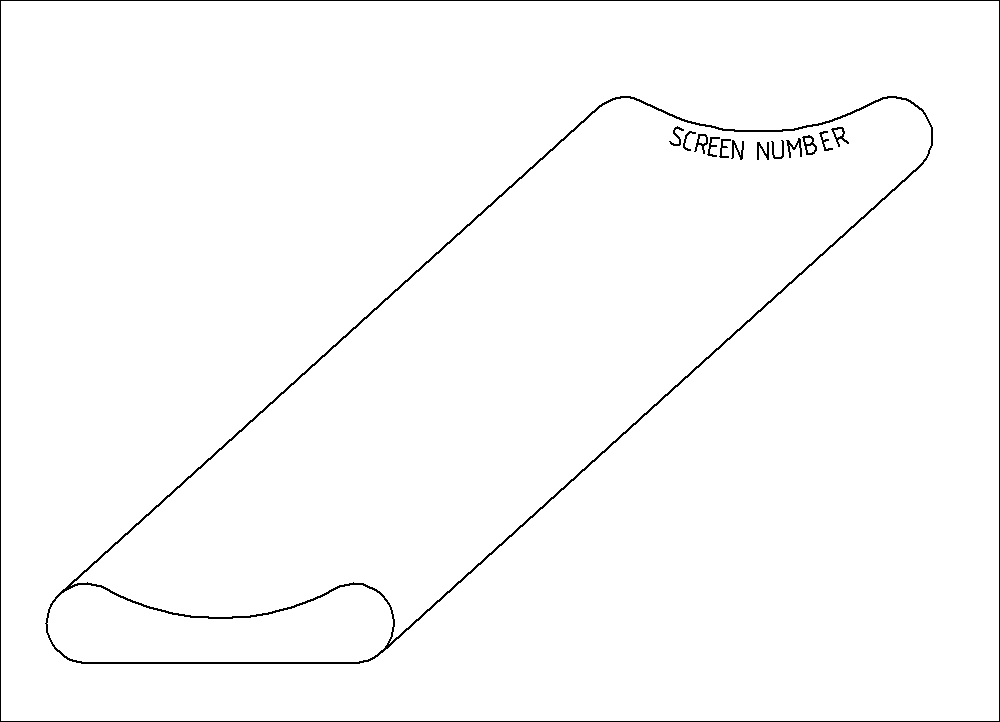
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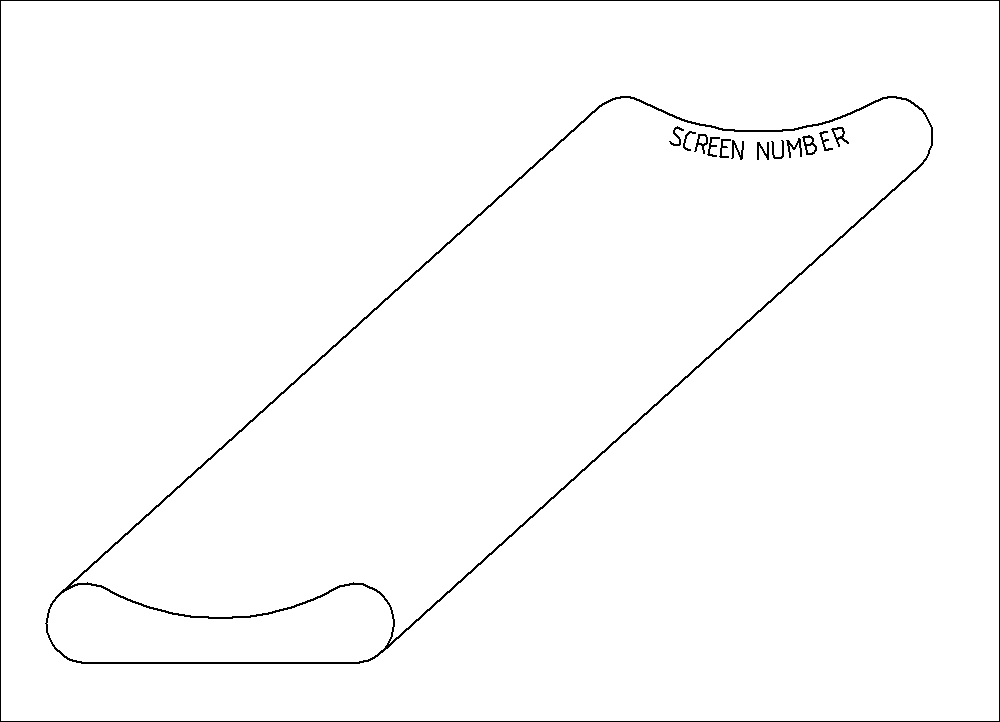
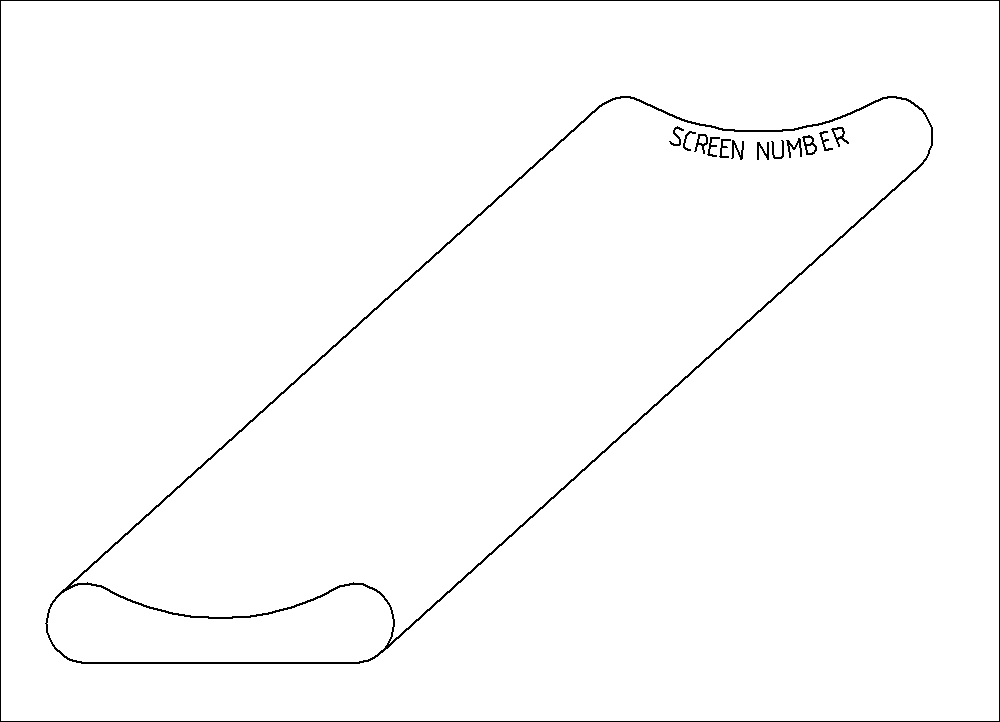
Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Screen number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_