Real-Time Device Monitoring and Management

BEAMFLY

Centralized Remote Provisioning | Inventory Management | Monitoring | Event Triggering | Support Automation
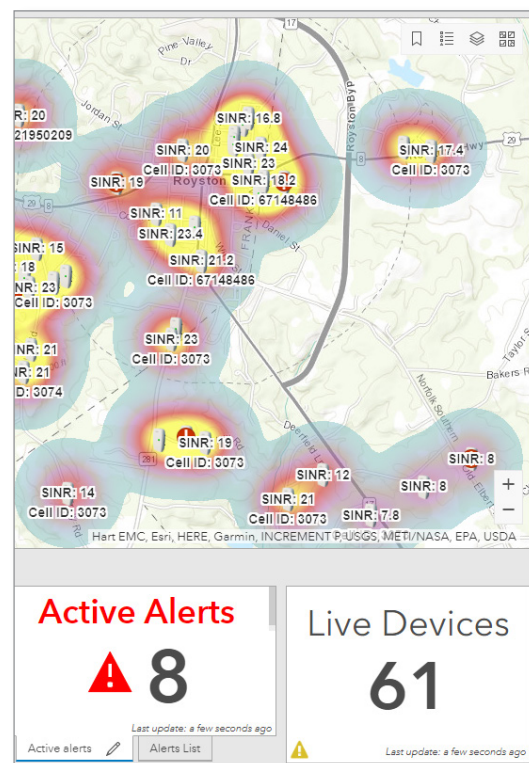
Beamfly offers ISPs robust CPE management and an intuitive geospatial dashboard to speed resolution, automate service delivery and support broadband operations.

How We Help You:

- Provide a single pane of glass to easily manage your footprint
- Reduce Churn Rate and improve service reputation
- Gain insight from the customer environment and device usage
- Responsive / agile new services and device rollout
- Highly scalable solution that grows as you do

How We Help Your Subscriber:

- Improve day one experience with zero-touch activation and instant access to services
- Better support experience – pro-active incidents resolution and detection of potential incidents.
- OTT and new services can be delivered quicker

esri Partner Network **Silver**

Track devices in real-time for proactive decision-making.

Active Alerts ⚠ 8 — Last update: a few seconds ago — Active alerts / Alerts List

Live Devices 61 — Last update: a few seconds ago

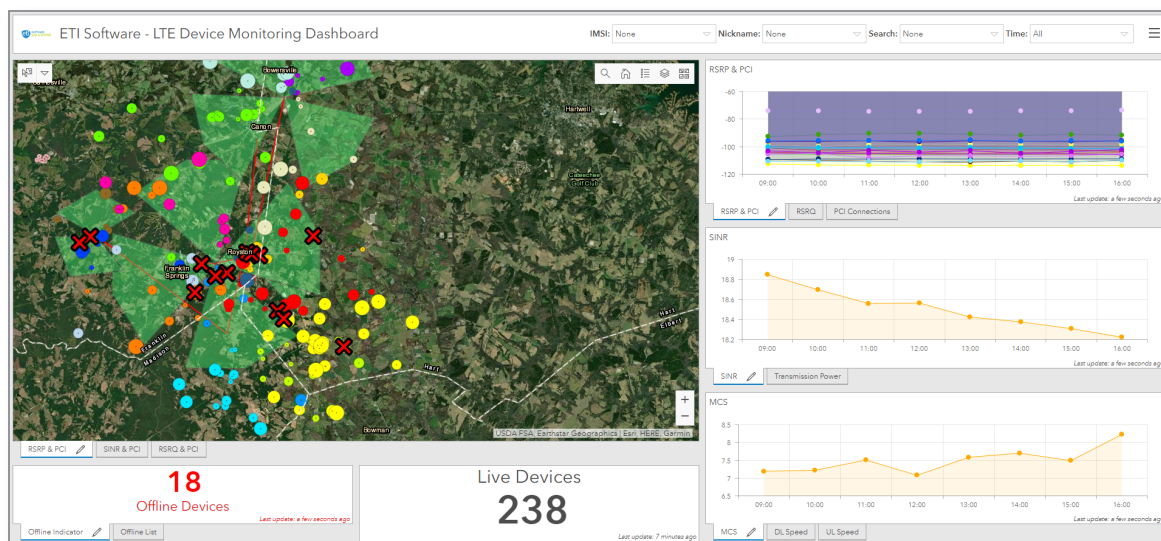## Who We Help:

Spark nz | imag!ne | Radisys | vodafone | petit verbindt

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"By streamlining installation, maintenance, and customer support, ETI Device Management reduces truck rolls, shortens support calls – resulting in OpEx savings and better subscriber experience."

— Casper Faust, WISP Field Operations Manager, Paladin Wireless

Automate, track and measure key performance indicators that affect your subscribers.

TR-069 DEVICE MANAGEMENT
Remotely change settings, monitor parameters, fix problems and update the software with minimal subscriber disruption on any TR-069 device.

DEVICE INTELLIGENCE
Real-time and historical data gathering for network trending analysis and monitoring.

DEVICE AGNOSTIC
Integrates with a range of legacy and new CPE.

API
Bi-directional integration with other systems (CRM, OSS and BSS).

SCRIPTING ENGINE
Custom actions and auto-configuration workflows.
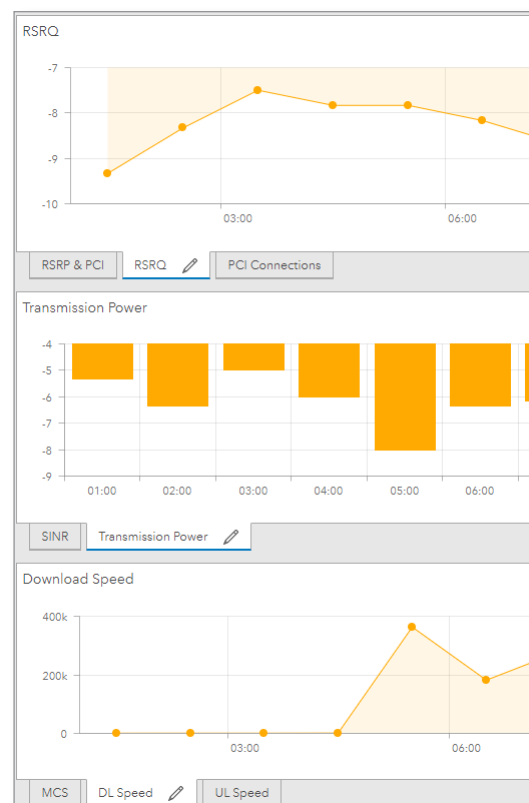
TROUBLE-SHOOTING TOOLS
See what is happening on your network and identify possible issues proactively.

CSR ACCESS TO DEVICES
Give customer support the ability to solve subscriber issues quickly and easily.

NOTIFICATIONS AND ALERTS
Quickly assess device health and warning system alerts.

Real-time dashboard views for easy subscriber insights.

Rollout New Services – Not Trucks!

Learn more at: **etisoftware.com/beamfly**