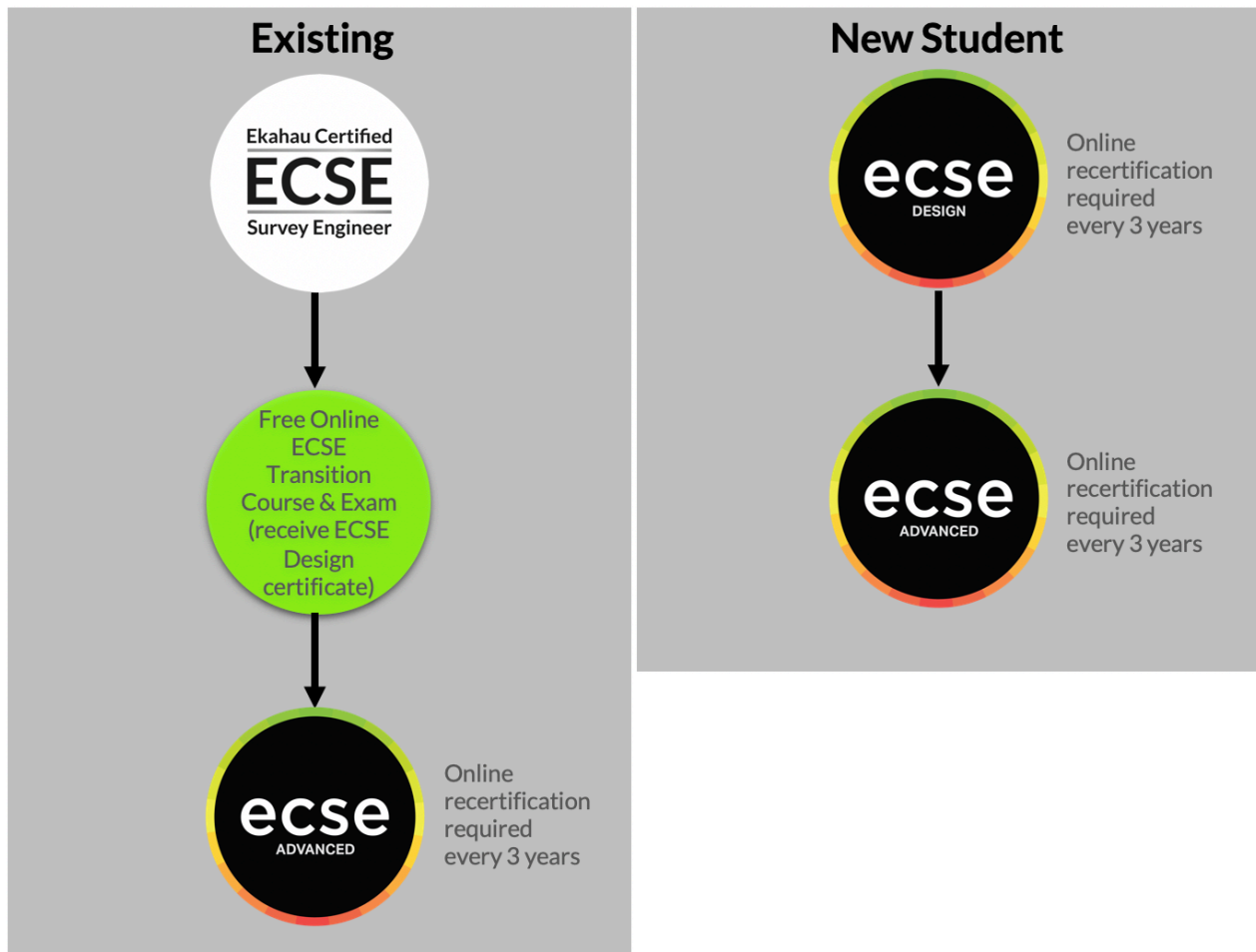


Frequently Asked Questions

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ECSE Course Paths



ECSE Name and Logo

Why did Ekahau remove 'Ekahau Certified Survey Engineer' from the certification name?

With the ability to design, optimize and troubleshoot with Ekahau Connect, the program offers training on more than just surveying wireless networks. We are keeping the acronym, ECSE, because it is well recognized around the world.

Where can I find the new logos?

The new logos can be downloaded from our website: <https://www.ekahau.com/logos-and-guidelines/>

Who should be contacted if there are questions about the new logos?

Please send any questions regarding the new logos and guidelines to marketing@ekahau.com.

ECSE Design

Why did Ekahau change the ECSE course?

The ECSE Design course aligns with Ekahau Pro as well as Ekahau Connect. We are also introducing the ECSE Advanced course and need to be able to differentiate between the two as well as add additional courses in the future as needed.

What is the agenda for this course?

Time	Day 1	Day 2	Day 3	Day 4
9:00 - 10:30	Introductions How a NIC Works RF Fundamentals	Day 1 Review WLAN Requirements Medical Clinic Group Assignment	Designing for Multiple Floors Exercise Auto-Planner Exercise	AP on a Stick Surveys Ekahau Pro Reporting Features
10:30 - 10:45	Break			
10:45 - 12:30	RF Fundamentals Modulations dB Math	Medical Clinic Group Assignment Ekahau Pro Design Demonstration Using Medical Clinic - Sensitivity Analysis	Designing for Capacity Exercise Outdoor Designs Exercise Measuring Wall/Area RF Attenuation Exercise	Spectrum Analysis using Ekahau Sidekick Demo & Exercise Frequency Monitor Survey Inspector & Troubleshooting
12:30 - 13:15	Lunch			
13:15 - 15:00	Antenna Fundamentals 802.11 Fundamentals	Install Ekahau Pro Football Field Exercise Drawing Walls Exercise CAD Import Exercise K-12 Design Exercise	Rules for Accurate Site Surveys Validation Survey iPad & Ekahau Connect Exercise	ECSE Exam Review ECSE Exam
15:00 - 15:15	Break			
15:15 - 17:00	Association Contention Vocabulary	Small Warehouse Exercise Large Warehouse Exercise Cube Farm Exercise Scaling Exercise	Analyzing Survey Results Reviewing all Visualizations & Ekahau Pro Options Active vs. Passive Throughput Surveys	
Homework	Explain: "Green Diamond" "The Game" "Antenna Rule"	Do team Medical Clinic Design in Ekahau Pro, then redo to meet all requirements	Read White Papers Review for Exam Review Vocabulary	Additional Online Video Modules: GPS Surveys Custom Reporting APoS Gear Modulations Review

If I received an ECSE certification in the past, can I now use the ECSE Design certificate?

Existing ECSEs that would like to earn an ECSE Design certification will be able to take a free, online course. Once you have completed the course and exam, you will receive your ECSE Design certificate. Go to <https://wifi.ekahau.com/ecse-design-transition> to request an enrollment key and access the course.

How do I register for an ECSE Design course?

1. To register, go to <https://shop.ekahau.com> and purchase an ECSE Design seat.
2. You will receive an email with an enrollment key and link to Ekahau University.
3. Register in Ekahau University and enter your enrollment key.
4. Select the course you would like to take.

Does the ECSE Design course qualify for BICSI Continuing Education Credits (CECs)?

Yes, effective 12/19/2018, BICSI recognizes ECSE Design training for the following BICSI Continuing Education Credits (CECs): 26 BICSI CECs (OV-EKAH-VA-1218-2)

Transitioning from ECSE to ECSE Design

How do I obtain my ECSE Design certificate if I have completed an ECSE course in the past?

Existing ECSEs that would like to earn an ECSE Design certification will be able to take a free, online course. Once you have completed the course and exam, you will receive your ECSE Design certificate. Go to <https://wifi.ekahau.com/ecse-design-transition> to request an enrollment key and access the course.

ECSE Advanced

Why did Ekahau add an ECSE Advanced course?

We wanted to be able to offer a course that dives deeper into the more complex and advanced topics when designing, optimizing and troubleshooting Wi-Fi networks.

If I received an ECSE certification in the past, can I now use the ECSE Advanced certificate?

Existing ECSEs that would like to earn an ECSE Design certification will be able to take a free, online course. Once you have completed the course and exam, you will receive your ECSE Design certificate. Go to <https://wifi.ekahau.com/ecse-design-transition> to request an enrollment key and access the course.

Once you receive your ECSE Design certificate, you will then be eligible to register for the ECSE Advanced course.

Can I skip the ECSE Design course and go straight to the ECSE Advanced course?

No, you must complete the ECSE Design course (or ECSE Design transition course if you already have an ECSE) in order to register for the ECSE Advanced course.

How do I register for an ECSE Advanced course?

1. To register, go to <https://shop.ekahau.com> and purchase an ECSE Advanced seat.
2. You will receive an email with an enrollment key and link to Ekahau University.
3. Register in Ekahau University and enter your enrollment key.
4. Select the course you would like to take

What is the agenda for this course?

Time	Day 1	Day 2	Day 3
9:00 - 10:30	Introductions Workflows	Ekahau Connect Ekahau Connect Lab	Advanced Data Modification & Analysis Advanced Data Lab Report Templates
10:30 - 10:45	Break		
10:45 - 12:30	Workflows Working in Teams Team Lab	Packet Capture Packet Capture Lab	Report Templates Report Templates Lab
12:30 - 13:00	Lunch		
13:00 - 15:00	Ekahau Sidekick: Inside and Out Ekahau Sidekick Labs	Throughput Testing Throughput Testing Lab Creating & Modifying Floorplans	Review
15:00 - 15:15	Break		
15:15 - 17:00	Ekahau Sidekick Labs	Floorplans Lab Measuring Attenuation Attenuation Lab GPS & Outdoor Designs	Final Exam

Does the ECSE Advanced course qualify for BICSI Continuing Education Credits (CECs)?

Yes, effective 12/19/2018, BICSI recognizes ECSE Advanced training for the following BICSI Continuing Education Credits (CECs): 16 BICSI CECs (OV-EKAH-VA-1218-1)

Recertification

Why is Recertification now required?

The new ECSE Design and ECSE Advanced Recertification will ensure that ECSEs are up-to-date with the latest Ekahau and industry technology and best practices.

How will a user be informed if their Recertification has expired?

Ekahau will notify users of their upcoming expiration beginning 3 months from expiration.

Where can a user find their expiration date?

Users can see the date they completed the training on their certificate. To download the certificate, log into Ekahau University and go to My Courses > click on the Completed button of the course you completed > click the link below the Certificate header on the right side of the site. Certification will expire 3 years from the date the training was complete.

Where will the Recertification course and exam be taken?

Recertification will be taken through the online Ekahau University (<https://learn.ekahau.com>).

Who should be contacted if there are questions about Recertification?

Please send any questions regarding the Recertification to training@ekahau.com.

Ekahau University

How is the Ekahau University accessed?

The URL for the Ekahau University is <https://learn.ekahau.com>.

Who has access to the Ekahau University?

Anyone can access Ekahau University by going to <https://learn.ekahau.com> and registering.

What type of training is currently available in the Ekahau University?

You can sign up for online training as well as a register for a seat in an instructor-led course. If registering for a paid class, you must first purchase the class on <https://shop.ekahau.com>.

Who should be contacted if there are questions about Ekahau University in general or the Ekahau University?

Please send any questions to training@ekahau.com.