

**nagarro**

**ACCELERATE**

**YOUR**

**VISION**



# SERVICE OFFERINGS

We help organizations confidently address their business challenges and ensure their technology core is agile and effective. We help them cut through the noise of fleeting technology trends to create enduring results.



## PRODUCT ENGINEERING

Develop cutting-edge solutions with our expertise across the product's lifecycle



## PRODUCT IDEATION

Transform design ideas to working solutions with design thinking, rapid prototyping, and co-innovation



## CONSULTING SERVICES

Engage with our thought leaders in UX, security, data science, and digital transformation through structured and curated workshops



## PROFESSIONAL SERVICES

Service your customers using our product implementation and system integration offerings



## PRODUCT SUSTENANCE

Maintain and support your business critical applications through our high quality managed IT services



## INDEPENDENT VERIFICATION AND VALIDATION (IV&V)

Ensure high quality deliverables with our PROVEN testing methodology



nagarro



# SUCCESS STORIES

We love to innovate at each touch point of our journey with customers. We do the best in projects with high complexity, technology, or time-to-market challenges. We deliver enterprise-class robust solutions to keep you ahead of the competition.



## Manufacturing intelligence for a leader in quality control software

Nagarro collaborated with the client to re-imagine their flagship product to be used in multiple devices for controlling and improving the manufacturing process in real time. Our teams conducted several workshops to determine client needs and the long-term product vision. The insights helped create a scalable cloud-based application that resulted in reducing operational costs.

## Product portfolio for a home automation leader

Over a decade-long partnership of creating multiple award-winning software products, Nagarro has extended product engineering services across the client's app ecosystem. We have helped enhance B2B productivity using enterprise IAM, e-Commerce, and complex architecture design solutions. Homeowners installing client's products use Apple HomeKit enabled mobile and watch apps created by our UX and mobility experts for lighting control.



## Product engineering services for the nonprofit sector

As a strategic product engineering partner, Nagarro helps the client, a leader in software for nonprofits and CSR, in their digital transformation journey through end to end IT services. Our team recently won a Partner award for technology which recognizes us as a member of their partner network.



## Scalability solution for the restaurant industry

To overcome a scalability challenge, a leading player in the restaurant industry engaged with us for professional services and product sustenance offerings. Our engineering and testing teams collaborated with their product team to reduce the onboarding time for new clients and created the much-needed bandwidth and process efficiencies which enabled the business to scale faster.



## Strategic partner for a leading provider of gaming solutions

Nagarro enhanced a multi-channel, multi-player, multi-lingual online platform used by more than 90 online entertainment operators, handling more than 12 billion transactions per year. Through our design studio & UX consulting approach, the gaming platform and architecture was re-designed to support concurrency loads of 3,000 players – a 15x improvement over the existing support for only 200.

## Product ideation and concept validation

The client thought of an innovative idea and trusted us to work on their next-generation project that promotes touchless interactions using miniature radar. Our experts from the analytics and machine learning team developed the software for wearable Android devices and sound speakers. The proof of concept was shipped in just four weeks. Currently, our work is integrated into the Android Open Source platform.



## Security testing for an insurance firm

An insurance industry client needed to assess security vulnerabilities in their mobile application prior to launch, given the sensitive policy information and regulatory requirements of the industry. A thorough assessment was required. A team of professional project managers and highly skilled penetration testers from Nagarro ensured the assessment was completed on time and all critical security vulnerabilities fixed.

## Test automation for an aviation industry service provider

A business-critical pricing application used by revenue managers processed 15TB of data collected from 10+ systems daily for reporting and controlling pricing influencers. Over 400 hours of testing time was consumed in regression test. Our quality experts evaluated the system and were able to introduce systematic automation efficiencies that reduced the turnaround time and improved reliability of the system through repeatable test cycles.



# CULTURE AND PHILOSOPHY

Nagarro provides agile IT services and next-generation software solutions to industry leaders across the globe. The work we do is enterprise-class robust, while our agility helps our customers thrive in today's dynamic business world. We call this approach "Enterprise Agile".

We believe being agile is not just about using agile development methodologies in our projects; it is a culture, a culture of being flexible and easy to work with, of intense collaboration between teams that may be several thousand miles apart, and of being fiercely customer-centric. Our core values are **CARING** (Customer-centric, Agile, Responsible, Intelligent, Non-hierarchical, Global) and are a clear reflection of our culture.

Unlike most IT vendors who use commodity engineers to address each project in the same way, Nagarro's intelligent and passionate experts help leading technology firms address complex, multi-disciplinary challenges in innovative, cost-effective, and game-changing ways. Our customers rely on us to keep pace with new expectations, new possibilities, and new competitors because the world is changing faster every day.

At Imagine Labs, Nagarro continuously nurtures cutting-edge technologies and develops innovative apps around the latest technology trends such as Internet of Things (IoT), Machine Learning, Artificial Intelligence, Mobility, Big Data, Augmented and Virtual Reality, and more.



## LOOKING AHEAD

Today's fast pace of digital innovation is testing the ability of organizations to evolve rapidly. We at Nagarro help our clients move fast to protect themselves against digital disruptions, and then engineer some disruptions of their own. To achieve this, our own organization needs to be set up for agility. Manas Fuloria, CEO at Nagarro and a PhD in quick response operations management, envisions Nagarro as "a truly 21st century service organization that does not sacrifice responsiveness, creativity, and empathy at the cost of discipline and efficiency". Equipped with this larger goal and corresponding processes and structures, Nagarro is able to provide our clients with the desired digital thrust for accelerated business growth.

# PLACES WE CALL HOME



Nagarro drives technology-led business breakthroughs for industry leaders and challengers. When our clients want to move fast and make things, they turn to us. Some of our clients include Siemens, GE, Lufthansa, Viacom, Estée Lauder, ASSA ABLOY, Ericsson, DHL, Mitsubishi, BMW, the City of New York, T-Systems, SAP and Infor. Working with these clients, we continually push the boundaries of what is possible to do through technology, and in what time frame.

Today, we are more than 5,000 experts across 20 countries. Together we form Nagarro, the global services division of Munich-based Allgeier SE.

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THINKING **BREAKTHROUGHS**

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