

### Hopewell Baptist Church: Saving time and increasing ease of communication with One Call Now

Delaying or cancelling service can be a real headache for any church, especially if it is because of bad weather. Now imagine if service had to be cancelled due to bad weather, but a full day before, only to have the weather clear up in time to hold service. That was Hopewell Baptist Church's challenge prior to choosing One Call Now.

Before One Call Now, Pastor Mike Anderson and his staff used to have to call members of the church individually to let them know if service was going to be delayed or cancelled. This "manual calling tree" would sometimes take up to seven hours to complete!

Since choosing One Call Now's web-based system for voice, email and text, Hopewell Baptist Church has not only turned a seven hour process into something that takes just a few minutes, but they also no longer have to cancel Sunday service on Saturday.

**"Now we don't have to cancel on Saturday anymore," said Pastor Mike Anderson, "we can wait until 9:00 AM on Sunday before we make our final decision, then send out a call using One Call Now."**

Hopewell Baptist Church not only benefited from being able to communicate with its members quickly in times of bad weather, but they were also able to use One Call Now for more of their day-to-day notification and reminders, including for their children's classes and their Bible School. Additional staff members have been set up to send messages, and are using One Call Now almost daily.

***Like thousands of churches across the country, Hopewell Baptist Church has discovered that One Call Now is the perfect tool for routine and emergency communication.***

**CONTACT US TO LEARN MORE!**

**877.698.3262 | [onecallnow.com](http://onecallnow.com)**

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#### THE CLIENT:

*Hopewell Baptist Church is a small church located in rural Victor, WV, that prides itself on the close-knit, family-like atmosphere it has built among its members over the years. Communication is essential to Hopewell Baptist for building and maintaining the family-like atmosphere it enjoys.*

#### THE CHALLENGE:

*Hopewell Baptist Church needed to be able to let their congregation know when service was delayed or cancelled due to weather, and making individual calls was taking up to seven hours to complete.*

#### THE SOLUTION:

*Hopewell Baptist Church chose One Call Now to notify its congregation of emergencies and other day-to-day activities and messaging.*

#### THE RESULTS:

*Hopewell Baptist:*

- *Quickly reaches its entire congregation during weather-related emergencies.*
- *Easily notifies its entire congregation or portions of it with reminders and other messages.*
- *Reduces call-tree time from hours to just minutes.*
- *Easily trained entire staff to send One Call Now messages.*