Atlassian Product Training Courses.

Atlassian Training V4

AUTOMATION CONSULTANTS

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Contents

Introduction

This document sets out the training courses available from Automation Consultants in Atlassian Products. Courses are given to customer organisations which need to train their staff. The dates of the courses are set by arrangement between the customer and Automation Consultants.

JIRA Core

Duration: 1 day

Price: £350 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the basics of using JIRA without focusing on particular addons. The main use case covered is as a defect tracker, but the wide range of possible uses is also emphasised.

Topics Covered:

- Creating issues
- Workflow
- Customising issues and creating new issue types
- Creating a project
- Creating and Viewing reports
- Roles and permissions
- Use of JIRA as a defect tracker

JIRA Software (includes agile task boards)

Duration: 1 day

Price: £475 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use of JIRA Software and its task boards for project management. Both of the supported agile methodologies, Scrum and Kanban, are covered.

Topics Covered:

- Overview of Scrum methodology
- Overview of Kanban methodology
- Creating projects
- Creating and configuring taskboards
- Managing issues – including linking and moving issues and issue security
- Creating burndown and other types of chart
- Adding multiple projects to a taskboard
- Setting project roles and project lead

JIRA Service Desk

Duration: 1 day

Price: £475 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use of JIRA and the JIRA Service Desk addon service desk management.

Topics Covered:

- Creation of helpdesks
- Configuring the fields and statuses shown to clients
- Creating Work Queues
- Connecting to a Confluence knowledgebase
- Email configuration

Confluence

Duration: 1 day

Price: £450 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use of the Confluence collaboration tool. Confluence allows teams to share documents of a wide variety of different uses. Applications include knowledgebases, requirements management and databases of background information on customers.

Topics Covered:

- Creation of documents
- Creation and modification of document templates
- Managing permissions and visibility of documents
- Integration of Confluence with JIRA
- Email configuration
- Use of Confluence as a knowledgebase
- Use of Confluence as a requirements repository

BitBucket

Duration: 1 day

Price: £450 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: BitBucket is Atlassian's offering in source code control. Cloud and server versions are both available. BitBucket server was formerly called Stash. BitBucket is built around the Git source code control engine. BitBucket Cloud, in addition, allows the use of Mercurial as the source code control engine as an alternative to Git.

Topics Covered:

- Overview of Git
- What BitBucket does
- Basic Git commands
- Common BitBucket workflows
- Integration of BitBucket with JIRA

Fisheye and Crucible

Duration: Half day

Price: £250 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use of Fisheye and Crucible to improve code quality. Fisheye provides a powerful capability to search source code, monitor changes and keep tabs on the code being produced. Crucible provides a framework for conducting peer reviews of code.

Topics Covered:

- What is Fisheye?
- What is Crucible?
- Fisheye activity streams, searches and diffs
- Defining and executing Crucible review workflows
- Integration of Fisheye and Crucible with JIRA

Bamboo

Duration: 1 day

Price: £450 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use of the Bamboo continuous integration tool. Bamboo can be integrated with a source code management tool such as BitBucket to build and deploy software automatically, either on a regular timescale or triggered by events such as commits.

Topics Covered:

- What is Continuous Integration
- Connecting Bamboo to BitBucket
- Configuring builds and deployments
- Integration with JIRA project management

HipChat

Duration: Half day

Price: £250 per delegate (Minimum 3 delegates, maximum 20 delegates for instructor led courses)

Format: Instructor led or Webinar

Course description: the course covers the use Hipchat, Atlassian's team chat and integration software.

Topics Covered:

- What is HipChat
- Setting up accounts
- Setting up chatrooms
- Getting the most out of Hipchat

Custom Courses

Atlassian products can be supplemented by a very large number of addons from the Atlassian Marketplace and they can be combined in almost unlimited different ways to form different solutions. Automation Consultants can tailor a course to suit your specific needs. Please contact us at info@automation-consultants.com to find out more.