

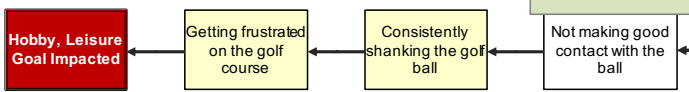
# Why Do I Have the Golf Shanks?

A while ago I was playing golf with a friend. It was a gorgeous day with no wind. We should've been having a great time, but one of us was not having fun. My friend was shanking almost all of his shots. Although I had heard of the shanks, I had never witnessed it firsthand. My friend was trying to be a good sport and not let his frustration show, but I could tell this was bothering him. I tried to take photos and videos of his swing to help us understand what was going wrong. We didn't figure it out that day on the golf course, but after I got home I enlisted the help of our local golf professional. He graciously let me interview him and we built a Cause Map together. I now know that there are two ways you can shank a golf ball and what causes each: hitting the ball off the hosel and hitting the golf ball off the toe.



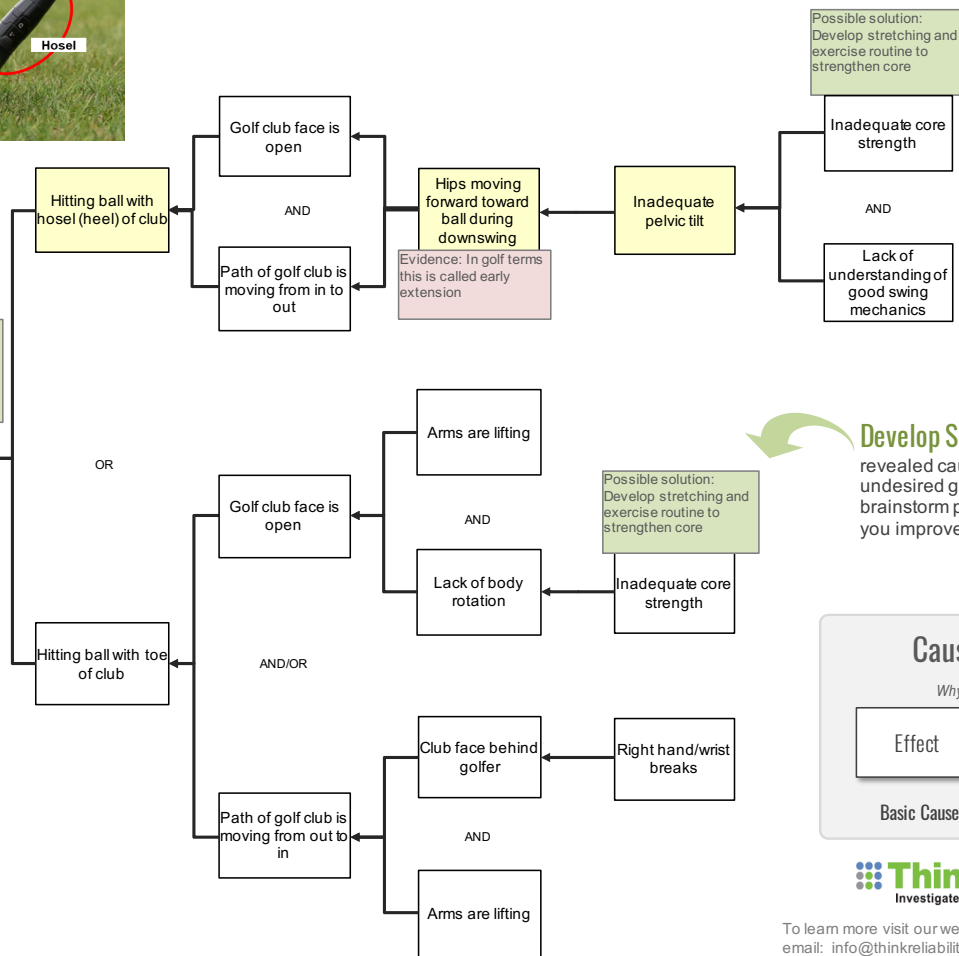
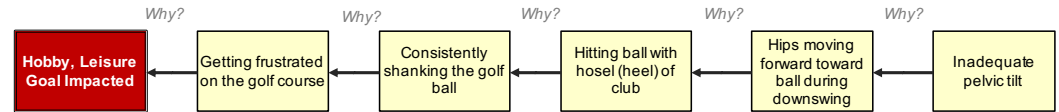
**Expand as Needed** The Why questions then continue, passing through five, until enough Why questions have been asked (and answered) to sufficiently explain the incident. Break the problem down into a visual Cause Map. Using a Cause Map provides a thorough and intuitive explanation.

## 17-Why Cause Map

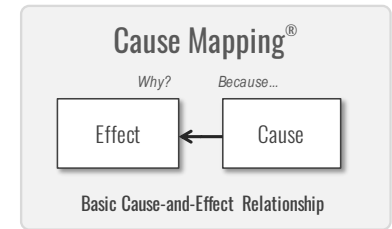


**Start Simple** The 5-Why approach is an excellent example of basic cause-and-effect analysis. Just as a journey of a thousand miles begins with the first step, every investigation, regardless of size, begins with one Why question.

## 5-Why Cause Map



**Develop Solutions** After you have revealed causes that led up to the undesired golf shot, then you can brainstorm possible solutions that will help you improve your golf game.



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