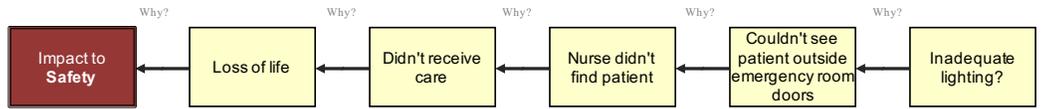


Asthma Attack Death

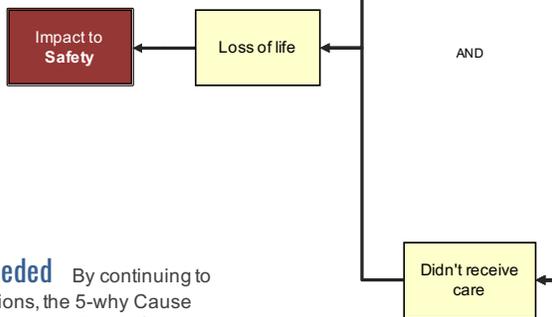
A young woman began to have an asthma attack in the middle of the night. She could tell it was getting worse, so she decided to walk to a nearby hospital emergency room. However, when she got there the doors were locked so she called 911. Confusion ensued and this woman took her last breaths on a bench outside the emergency room doors.

5-Why Cause Map

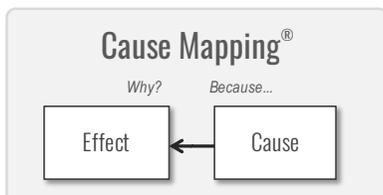


Start Simple The 5-Why Cause Map (above) is a simple and quick way to start an investigation, but with the exception of the simplest incidents you need to continue asking questions and expand the Cause Map. Adding more causes naturally leads to a wider range of solutions being considered.

27-Why Cause Map



Expand as Needed By continuing to ask "why" questions, the 5-why Cause Map quickly becomes a 27-why Cause Map, including more useful details.



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