NETWORK AND EMR DOWNTIME PROTECTION

BENEFITS:

✓ SECURE & DISCRETE ACCESS TO INHOUSE PATIENT DATA PROVIDES HIPAA-GRADE SECURITY & AUDIT

✓ ELECTRONIC PATIENT REGISTRATIONS INCREASE DATA QUALITY AND PATIENT THROUGHPUT

✓ DOCUMENT SCANNING ELIMINATES PHOTOCOPYING & REDUCES DOCUMENT COLLECTION EFFORTS

✓ eFORMS PROVIDES WRISTBANDS, LABELS AND RELEASES WITH E-SIGNATURES

✓ BUILD TO PROTECT EMR, EDM & NETWORK DOWNTIME SCENARIOS

✓ RAPID RECOVERY AFTER DOWNTIME. NEW PT. DATA IS EXPORTED & DOCUMENTS MERGED TO THE EDM

Your hospital depends on the collection and accessibility of reliable and timely patient information, yet EMR and network downtimes are inevitable and occur without notice due to software updates, hardware failures and ransomware.

When downtimes happen, patients, providers and support staff feel the pain.

The quality of patient data deteriorates, the likelihood of duplicate medical record numbers increases, and staff spends excessive time recovering. Recovery includes registering all patients from handwritten forms into the EMR, scanning photocopied documents into the EDM, and printing forms and labels.

During downtimes your hospital is likely to experience medication errors, treatment delays, and according to Thomson Reuters, expenses on the average of $266 per minute.

Dbtech offers a suite of products designed to address Business critical access to information. These products effectively assist healthcare companies in maximizing corporate revenues by decreasing costs associated with the myriad of paper oriented processes.

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ARE YOU PREPARED?

- Los Angeles Ca 317 Bed Hospital down 8 days due to ransomware

- Nationwide Health System Headquartered in Nashville TN 165 hospitals down for 3 days due to fatal EMR corruption

- Maryland based Health System with over 120 entities down for 3 days due to EMR malfunction after a software update

- Hospital in Boulder CO down for 10 days due to EMR malfunction

THE DBTECH SOLUTION

First, we provide access to patient data during an EMR and/or network downtime. In-house patient information is distributed securely to "downtime workstations" throughout your facility.

Downtime Workstations provides **access to patient data** through a password protected user interface that maintains your required level of HIPAA security and audit

Second, the dbtech Downtime Solution permits users to **register new patients** using your EMR's existing downtime encounter numbers. Our method is superior to paper forms and increases data quality by leveraging your Master Patient Index.

Registrars can **scan documents** and digitally complete waivers with **eSignatures**. Staff can print **wristbands** and labels with barcodes in support of proper patient identification workflows.

Finally, our solution provides for **Rapid Recovery** once the downtime event is over. Huge time savings are realized when the re-keying of patient data into the EMR and scanning documents into the EDM is eliminated.

Review our website for more information!

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