

RMM Solutions Completes 'Technology Transformation' Awarded to Achieve Center

Nonprofit mental health clinic received IT products and services worth \$50,000 to help transform its operations.

WAUSAU, WI, April 30, 2018 — RMM Solutions is delighted to announce the completion of a Technology Transformation performed for The Achieve Center, a nonprofit mental health clinic specializing in the treatment of developmental and neuropsychological disorders for children and their families. The Achieve Center won the grand prize in RMM's Technology Makeover contest, receiving \$50,000 in hardware, software and services to upgrade and enhance its IT environment.

The RMM team installed a new HPE server, giving the organization centralized storage of patient information and secure file-sharing capabilities. Security was further improved with the addition of a Fortinet firewall, which features content filtering, intrusion prevention and other functionality. The organization also received 18 end-user devices, including HP laptops, desktops and monitors, as well as wireless networking equipment from Aruba, and UPS backup power equipment from APC.

"The Achieve Center's end-user devices were very dated, and employees were not able to utilize their technology to its fullest potential. With newer devices, they can now more efficiently serve those who matter most — their patients," said Amy Gutknecht, Account Manager, RMM Solutions. "We also created directory management on their new server to ensure strong access controls across their environment. It was very gratifying to have the opportunity to help The Achieve Center transform its operations with up-to-date technology."

The Achieve Center staff saw an immediate impact on their efficiency with more powerful and reliable equipment. The ability to store all of their data in one place and access it from anywhere was also a big plus.

"Prior to the upgrade, it could take 10 minutes before programs were up and running. Now we turn on our computers and we are good to go," said Carol Wesley, Executive Director and Marriage and Family Therapist, The Achieve Center.

"Additionally, we were not able to share documents or access our own documents when utilizing an alternate computer in a different room. Now, we can access our documents wherever we are in the office and share them, which has been helpful in preparing clinical reports and business data."

RMM's Technology Makeover contest was launched last year in conjunction with the company's 15th anniversary and annual Technology Fair. RMM awarded more than \$100,000 in prizes to organizations like The Achieve Center that have outdated environments that hamper their operations. Finalists were selected by RMM and the Wausau Chamber of Commerce.

About RMM Solutions

Since 2002, RMM Solutions has partnered with hundreds of organizations to deliver business-building technology solutions such as managed IT services, physical security, video conferencing, VOIP, virtualization, wireless, network design and disaster recovery. Our unique consultative approach is rare in an industry that tends to push product before fully understanding the complex needs and goals of the client. With customers throughout the state of Wisconsin, we provide dependable and intelligent support to ensure that your technology continues to serve its intended purpose, moving your business forward toward the future.

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