

Phone-A-Friend

The Cohesive Solutions Phone-A-Friend program offers pre-bundled hours of support from our certified Maximo consultants. This program offers your organization extended, industry expert support for your Maximo solutions.

Cohesive's Phone-A-Friend

- Offered through Cohesive's FIRSTCall
- Your organization's personal Call Center
- Allows customers to call Cohesive's certified Maximo consultants for support
- 'Phone-A-Friend' support is offered outside of standard Subscription and Support
- Log issues 24x7x365
- Establishes a set of pre-paid support hours to satisfy your organizations needs
- Hours are good for one year
- Additional hours can be added at any time

Cohesive's Solutions Suite

Business Transformation Consulting - operational assessments, requirements definition, work, asset, and supply-chain process evaluation and refinement.

Maximo Software Sales & System Implementation - project planning, process and data reconciliation, application configuration, change management, procedure development, training, validation, and help desk support.

Technical Services - infrastructure, product installation, data migration, system interfaces, application technical support, product extensions, business intelligence and report development.

Mobile Computing - GIS & Mobile solutions that extend the capabilities of existing technology investments and significantly improve the way people work.



Cohesive provides asset-intensive organizations with solutions that optimize business processes and information technology. Serving both public and private clients, we have established ourselves as the premier consulting and system integration firm focusing on asset, work, and supply chain management solutions.



Who We Are

Cohesive combines decades of industry experience, a proven delivery methodology, and best-in-class software technologies. The result — powerful solutions that improve enterprise performance by optimizing asset availability and delivering unique objective-driven data. Our significant experience and innovative performance solutions enable us to align business processes with operational objectives, unlock the untapped potential that exists within the customer's enterprise systems, and maximize the return on technology investments.

Cohesive Solutions helps organizations increase performance and profitability through the application of Enterprise Asset and Performance Management solutions. Our Enterprise Asset Management solutions, powered by IBM Maximo, provide a single point of control over all types of assets within the organization, and optimize the investments in them.



Solutions:

Maximo Enterprise Asset Management

Cohesive is a leading provider of IBM Maximo Software, the most powerful Enterprise Asset Management (EAM) solution available today. IBM Maximo unifies comprehensive asset life cycle and maintenance management on a single platform. Optimize your assets and your business in six tightly integrated modules:

- Asset Management
- Work Management
- Service Management
- Contract Management
- Inventory Management
- Procurement Management

Propel™ Performance Management

Propel enables organizations to visualize and manage performance so they can reduce risk, manage outcomes, and achieve operational excellence.

Cohesive Solutions is a leading enterprise asset management consultant, certified Gold Level IBM Business Partner and systems integrator. Cohesive Solutions provides business transformation and consulting services that enable organizations to achieve higher asset ROI as well as deliver a unique performance management solution, Propel, that unlocks hidden potential while aligning business performance goals. Since 1990 Cohesive Solutions has provided world class services to North American organizations. Learn more at www.Cohesivesolutions.com.

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