

# Enterprise Asset Management Services

Cohesive combines decades of industry experience, a proven delivery methodology, and best-in-class software technologies. The result — powerful solutions that improve enterprise performance by optimizing asset availability and delivering unique data-driven insights. All of this enable us to align business processes with operational objectives, unlock untapped potential, and optimize the return on technology investments.

Cohesive offers IBM Maximo, the most powerful Enterprise Asset Management (EAM) solution available today. Our domain knowledge of industry leading practices for energy, utilities, and manufacturing enables our customers to fully leverage the capability of Maximo, thereby getting the most out of their EAM technology investment.

Cohesive offers the widest range of Maximo services including software sales, consulting services, software implementations and upgrades, project management, change management, and ongoing post implementation sustainment.

## Implementation & Upgrade Services

Cohesive uses a proven methodology with our phased deployment strategy for Maximo. Cohesive's business consultants are highly skilled seasoned professionals with deep industry backgrounds and Maximo product expertise.

## Assessments & Roadmaps

Cohesive can work with your team to assess your needs with a unique combination of industry leading-practices and technical knowledge. We can also create a roadmap for your organization with an associated "punch list" and resource plan to help map out the next logical group of actions for your Maximo system.

Cohesive employs the largest team of certified Maximo consultants and holds IBM's highest Accreditation Rating for business partners.

Cohesive is an authorized IBM Maximo Software Reseller.



## FIRSTCall - Ongoing Support & Annual Maintenance Renewal

Our FIRSTCall program provides a personalized Maximo support experience. As an IBM Premier Business Partner, our certified support staff provides quick responses and resolutions to you Maximo issues. We provide remote diagnostics and issues that can be logged 7 days a week, 24 hours a day. Renewing annual maintenance through Cohesive retains all rights to the IBM Knowledge and Download Center.

## Phone A Friend

Phone-A-Friend is a pre-arranged amount of support hours to be used for ad-hoc consulting support. This form of support is complementary to our FIRSTCall product support program and designed to address consulting support needs beyond product support.

## Maximo in the Cloud

Reduce your IT administrative and infrastructure costs with a hosted approach with Maximo. Cohesive offers the option to host your existing Maximo licenses or we offer Maximo as a Software-as-a-Service (SaaS) subscription thereby avoiding the up-front capital expense required for traditional perpetual licensing.

## Training

Cohesive offers a variety of training options including instructor-led training at our Training Center, instructor-led onsite training and even custom online training options such as video-based training or interactive eLearning training.

## Reporting

Cohesive provides a comprehensive approach to defining or fulfilling your reporting needs. Our consultants have knowledge of all the reporting options available from within Maximo including the BIRT reporting tool. We can produce reports on a cost-effective remote basis or work with you on-premises to define your reporting needs and options.



### About Cohesive Solutions

Cohesive Solutions, Inc., is a specialist in Enterprise Asset Management and Performance Management. As a certified IBM Maximo Business Partner, we provide systems integration and transformation services that enable organizations to achieve breakthrough results in their asset management programs. Cohesive also delivers a unique Enterprise Performance Management solution that unlocks an organization's hidden potential, so they can meet and sustain the long-term objectives that they seek in reliability, regulatory compliance, and organizational performance and profitability.

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