



IBM's End of Support (EOS) Announcement for Maximo 7.1x

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Presenting Today...

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Smarter Infrastructure Support



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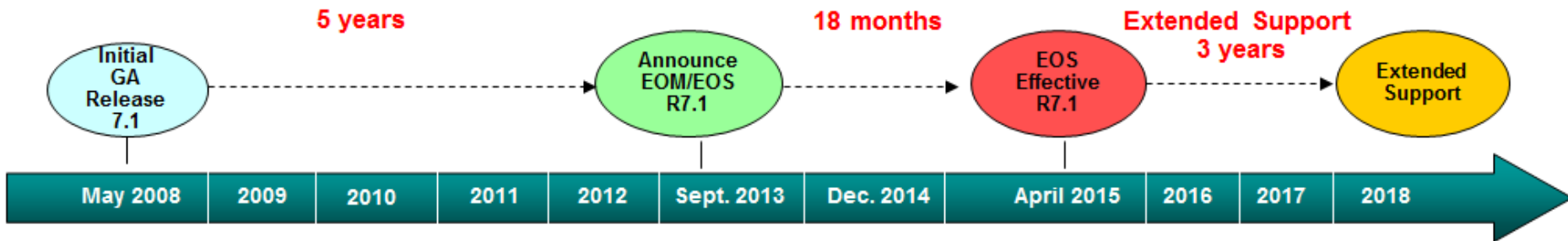


Today's Objectives

- ❑ Summarize IBM's Maximo 7.1.x EOS Announcement
- ❑ Review Support Options
- ❑ Review Upgrade Options

IBM's Maximo 7.1x EOS Announcement

- On September 10, 2013 IBM announced “End of Support” for Maximo Release 7.1.x
- After April 30, 2015 fixes, patches and telephone support are no longer provided for by IBM for Maximo 7.1.x products for customer not covered by IBM's Extended Support



Link to IBM Announcement Letter: <http://bit.ly/1i8EDm8>

What are Your Options for Maximo 7.1.x ?

(after April 30, 2015)

1. Continue using your Maximo 7.1.x licenses without a S&S agreement.
 - No access to the latest release(s)
 - Access to the IBM Knowledge Center
2. Renew your annual Subscription & Support (S&S) with IBM or an authorized IBM Business Partner.
 - Access to the latest release(s)
 - Access to the IBM Knowledge Center
 - No IBM phone support
3. Sign up for IBM Extended Support for Maximo 7.1.x
 - Access to the latest release(s)
 - Access to the IBM Knowledge Center
 - IBM phone support

IBM Extended Support for Maximo 7.1.x

- ❏ Offered for 3 years after EOS day... so through April 30, 2018
- ❏ Provided only by IBM and not through IBM Business Partners
- ❏ Requires the customer to be under an S&S agreement with IBM or an authorized Business Partner
- ❏ Customers can call IBM for phone support
- ❏ IBM reserves the right to perform product maintenance
- ❏ Contact your IBM sales rep for Extended Support pricing

Cohesive “Phone-a-Friend” Support

- ❖ Offered through Cohesive’s “**FIRSTCall**” offering
- ❖ Establishes a set of pre-paid support hours
- ❖ Allow customers to call Cohesive’s certified Maximo consultants for support
- ❖ “Phone-a-Friend” support is offered outside of standard S&S
- ❖ Hours are good for 1 year
- ❖ Additional hours can be added at any time

- ❖ Click the logo below for a demonstration of **FIRSTCall**

FIRSTCallTM
Superior Maximo® Support

Maximo 7.1.x Upgrade Options

- ❏ Customer under a S&S agreement with IBM or an authorized IBM Business Partner have access to the latest release of Maximo
- ❏ Two primary upgrade options exist:

Option 1 – “Like for Like” Technical Upgrade - Run the IBM provided upgrade scripts to move to latest release of Maximo.

Option 2 - “Fresh Start” approach – Fresh install of Maximo 7.5 and selectively bring data over from the existing 7.1.x system.

Upgrade Options - Maximo 7.1.x to Maximo 7.5

Option 1. Using the IBM Upgrade Scripts *“Like-for-Like” technical upgrade*



1. Apply Maximo Base Services fix pack 7.1.1.12
2. Install latest industry solution and add-ons 7.1x fix packs
3. Run Maximo 7.1 Integrity Checker
4. Run the Maximo 7.5 product installation program
5. Apply the latest Maximo 7.5 fix pack (which is 7.5.0.6 today)
6. Run industry solution and add-on installation programs to match what is installed in Maximo 7.1
7. Apply industry solution and add-on fix packs
8. Point to 7.1.1.12 database folder
9. Run the product installation program to perform database update operations (or run updatedb and tdtoolkit if have languages installed)
10. Run Maximo 7.5 Integrity Checker
11. Build and deploy EAR files
12. Perform quality check and address issues as required (reports, workflows, integrations)

Upgrade Options - Maximo 7.1.x to Maximo 7.5

Option 2. Fresh Install of Maximo 7.5

- *Return to “out of the box” capabilities*
- *Leverage new features of Maximo 7.5*



1. Install Maximo 7.5 with latest fix pack (7.5.0.6 today)
2. Reconcile business process relative to the new features of Maximo 7.5
3. Map data and selectively migrate data from 7.1.x to 7.5
4. Run the IBM integrity checker against the new 7.5 instance
5. Perform quality check and address issues as required (reports, workflows, integrations)

Questions?



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