

Using Maximo to support pipeline Maintenance compliance activities

In accordance with PHMSA 49 CFR 192/195



Company Highlights

Industry Best Practices

Deep industry subject matter expertise in business and work processes

IBM Maximo

One of the largest resellers and implementers of IBM Maximo in North America, with over 200 Asset and Work Management projects



Rich Industry Experience

Utilities, Oil & Gas,
Manufacturing, Facility
Management, Aerospace &
Transportation, Nuclear

IBM's Highest Accreditation for Maximo

Largest body of certified Maximo consultants compared to any other IBM Partner

Performance Management

Award winning solutions that enable organizations to continuously improve and Achieve Operational Excellence



Pipeline Maintenance Compliance

What's covered in 49 CFR 192 & 195



49 CFR 192 & 195 – Typical Maintenance Activities

Point Inspections

- Valves & Settings
- Regulators
- Launchers & Receivers
- Crossings

Testing & Calibration

- Safety & Control devices
- Metering & Custody
 Transfer devices

Line Patrols

- Walk/drive downs
- Aerial

Integrity

- Cathodic Protection
- In-Line-Inspections

Leak Management

- Detection
- Classification/Monitoring
- Repair

Frequency Modifiers

- On/Offshore
- Class Locations & High Consequence Areas (HCA)
- Proximity to other Hazards
- Product in the line
- Repairs/Replacements
- Other Regulations & Compliance Activities!



49 CFR 192 & 195 – Typical Maintenance Frequencies

Many **Distinct** Compliance Frequencies

- More than 10 for Maintenance
- Many more for Engineering & Operations

Each with **Different**:

- Grace periods
- Minimum number of performances

- 10/15/20 Years
- 5 Year Calendar/64 months/68
 Months
- Once per calendar year & not to exceed 15 months
- Twice per calendar year & not to exceed 7.5 months
- Four times a year & not to exceed 4.5 months
- Six times a year & not to exceed 2.5 months
- Bi-Monthly, Etc.



Typical Maximo Usage

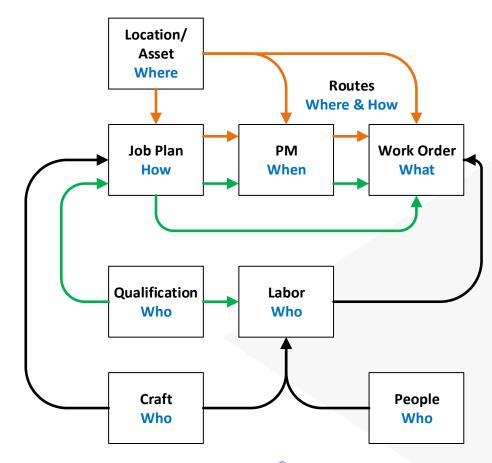
The challenge most companies face



Typical Maximo Usage – Base Maximo

Typical Usage:

- Location/Asset for the compliance "Point"
- Job Plans for Compliance Activities/Tasks
- PMs for Scheduling
- Routes for Clustering
- Work Orders for Performance
- Labor for who did the work



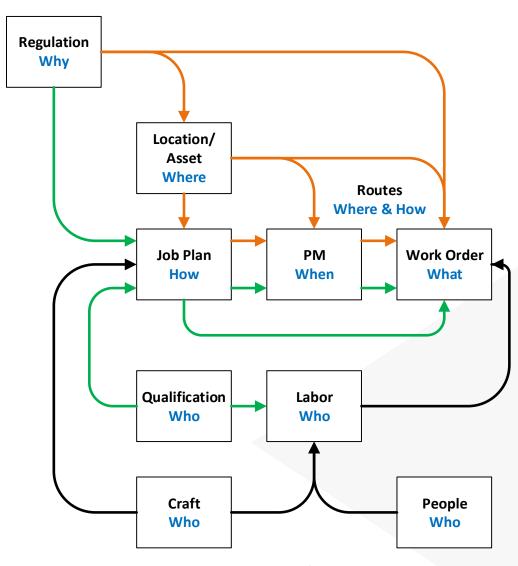
Typical Maximo Usage – Maximo Oil & Gas

Typical Usage:

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Oil & Gas/HSE Supports

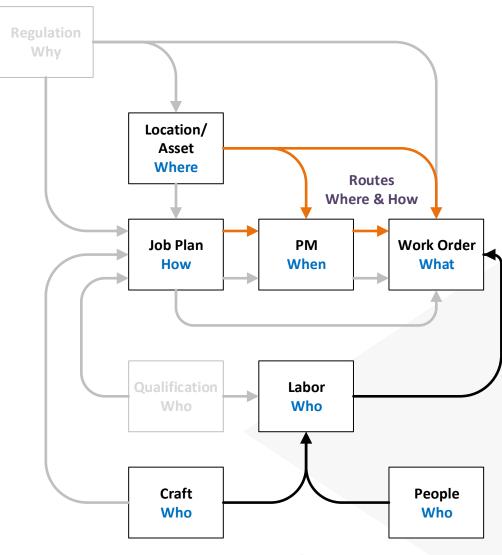
Regulatory Compliance for Tracking the Why





Typical Maximo Usage – Challenges

- Most Companies never implement more than the basics
 - This can be due to fragmented process ownership leading to multiple Internal Systems
 - Some companies don't have Oil & Gas / HSE
- Maximo OTB doesn't really Support compliances windows
- This drives compliance Tracking to always be "after the fact"
 - When do you know if your out of compliance?





Typical Maximo Usage – How the Challenges are Met

Performance

- PM for each Compliance Task
- All on fixed frequencies
- Usually with a generous lead time
- Maintenance:
 - Keeps separate from PM/CM Work
 - Tries to complete by the "due date"

Qualifications

- Everyone trained for everything
- Specialists are assigned
 - Or cherry pick and others ignore

Tracking & Reporting

- Periodic review of backlog and completed work
- Using last review list to check next cycle
- Takes a data dump from Maximo, pulls into excel and compares performances
- Having to use the Location/Asset +
 Either Job Plan or Smart Naming to
 associate Work Orders

Typical Maximo Usage – Biggest Risks

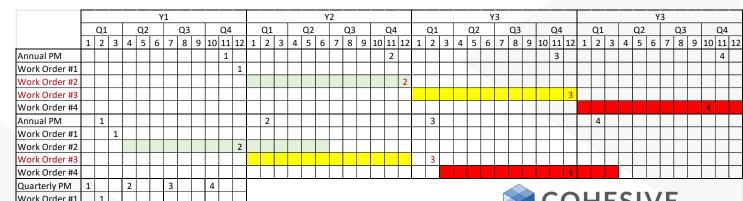
Work Order #2
Work Order #3
Work Order #4

Performance

- Maintenance working to a "due date" that is not related to past performance
- Fixed Schedules are a house of cards
 - As long as the population doesn't change and everything is done at the same time every year/quarter/month all is good!
- Early & late completions move the next Compliance Window
 - This risk is often not evaluated
- Drives "Compliance Work" periods that don't mix well with other PM/CM schedules

Tracking & Reporting

- Periodic Reviews inherently are lagging
 - Lack of awareness of "current state"
- Manual analysis can cause difficulty insuring consistency
- No visibility or warning of upcoming or already missed compliance tasks



A Better Way

Can we make Maximo work for us?



A Better Way – Making Maximo work for us!

Focus on Reducing Risk

- Realize that what has worked in the past still "works"
- Supplementing your current process and enable more automation
- Drive to be Proactive in:
 - Compliance work Identification
 - Compliance Window Management
 - Awareness of Current Sate
 - Notifications of coming due & out of compliance
 - Provide Reports to catch outliers and enable informed decision making

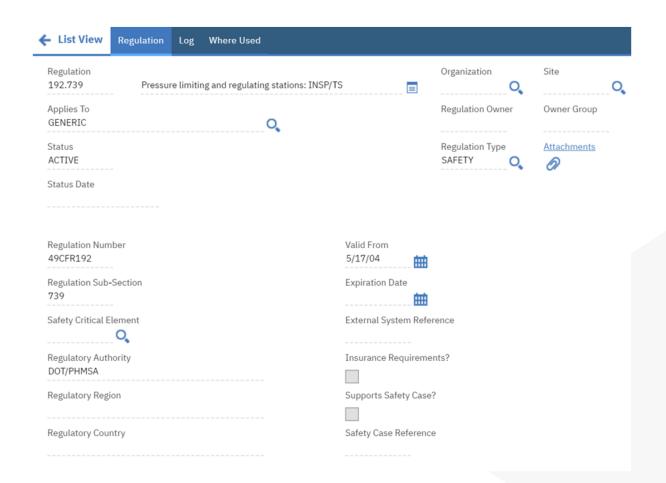
How?

- Use Regulatory Compliance (Oil/HSE) to enable relationships to enable easier tracking
 - If you can't, then tag them at the PM Level but avoid Smart Naming
- Automate the Compliance Window Calculations
 - Define your Compliance Frequencies
 - What is the logic for the next window?
 - Where do we track the relationship?
 - When does it need to be updated?
 - Do we forecast multiple Work Orders?



A Better Way – Using Regulatory Compliance (Oil/HSE)

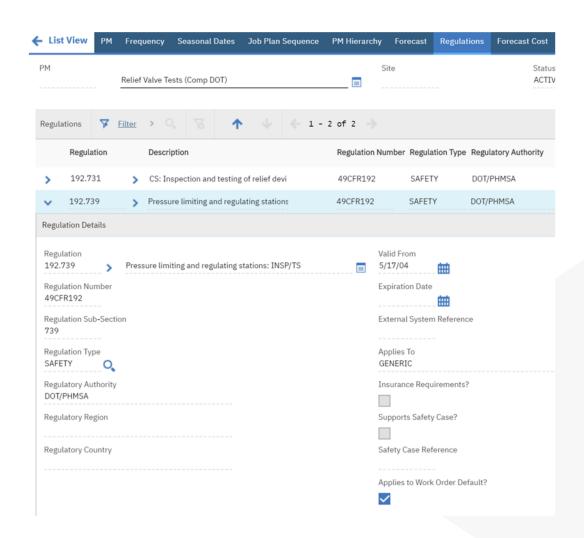
- Establish an process for adding and maintaining regulations
 - Also identify owners and expectations
- Build the list of compliance tasks which apply to your business
 - Recommend driving down to the subpart that defines the frequency
- Use as much or as little OTB as you need to differentiate between the work you do





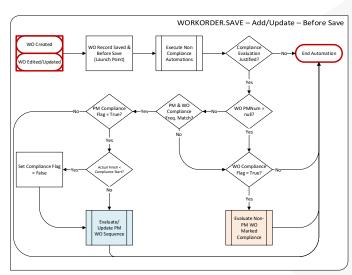
A Better Way – Using Regulatory Compliance (Oil/HSE)

- Establish the "Where Used" and keep it consistent
- PMs are where they are typically set "Applies to Work Order Default"
 - If you don't have Regulatory Compliance you can Extend the PM and flag them to keep track of the tasks
- Locations/Assets are usually associated to allow delineation between similar equipment with differing requirements





- For Each of your Compliance Tasks define the Next Window criteria, Typically:
 - What is the Normal Window? Year(s)/Quarters/Months/Weeks
 - How many times MUST they occur?
 - How far out can the work go past due?
 - How early can the next one happen?
- Determine what your key will be of matching up performances, Examples:
 - WO Regulation + Location/Asset
 - PM + Location/Asset
 - Job Plan + Location/Asset
- Determine Trigger for calculation
 - WO Save? Field Change? Status Change?

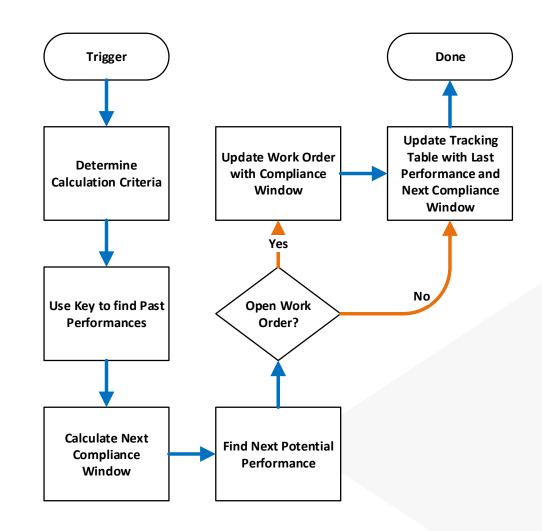




Decisions to Make

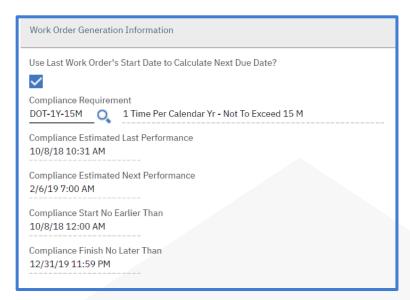
- Where will the calculation criteria and key sit?
 - RC vs. PM and Who can change them?
- Where will the calculated dates be stored?
 - Are they locked? Or security controlled?
- What to do when there are multiple active work orders?
 - What if there are none?
- Do you use Routes?
 - What impact will they have in your usage?

There are many options – but your business process will drive the answers!



Tracking – What is important

- Compliance Requirement
- Last Performance
- Estimated Next Performance
- Current Window Start Date
- Current Window End Date



Notifications – What's Important

- Visibility in Start Centers and List Screens
- Coming due warnings
- Past to notifications
- WO and PM Exceptions Error states!

Reporting – What's Important

- Out of Compliance
- Look Ahead What if you did nothing?
- Compliance PM Analysis
 - Summary (Counts by year/quarter/month)
 - Detailed sequential executions



Regulatory Compliance (Oil/HSE)

Pros

- OTB Logging and Grouping functionality
- OTB Essential Object relationship logic
- Can allows one Work Order to satisfy multiple Compliance activities and easy out of cycle performances
- Actively developed and updated by IBM

Cons

- Time consuming to setup Master Data
- Must be integral to the Work Management Business Process to be successful
- You still have to build your own calculations

Managed on PM records

Pros

- Quick to implement basic calculation and tracking
- Maintenance knows how to mange PMs and will be able to manage these with little training
- Can be added on top of existing Work
 Management Process with ease

Cons

- Out of cycle performances require manual PM Generation
- You have to build everything
- You still have to build your own calculations



A Better Way – Things to Consider

- Using Regulatory Compliance (Oil) relationship vs. PM Pros/Cons Speed vs. Quality
- Using SNE and FNL Constraint Dates to work with 3rd party scheduling
- Ensuring your solution can identify potential out of compliance situations without active Work Orders
- Prorating Execution Count for new equipment Rarely does new equipment get installed on new years!

Valid Windows: Year Month Quarter	,		nstructions:	To view - Using - The way NOTE:	w a per g these value d	e calend rticular e values displaye r Fields	seque the c ed in t	ence - orosp he ro	specify onding w/colu	y the " g row mn in	times will be tersect	per" the udpate ion is	he "wii ted for the to	ndow" r each tal "nu	and t colum	the "I nn ba '" of p	irst W sed or perfori	O Act the (ual Fir Colum es wha	nish" ns Dat at wou	te & th	expect mulas.	ed to I	be rec	quied	in the	e wind	dow o	the C	Columi	n's Date	2																								
		Sp	acing Days:	7																		Exa	ımple	Date	s & F	refo	rman	ces R	equire	d													Dec -Dec -Dec -Dec -Dec -Dec -Dec -Dec -													
Times Per Window	First WO Completion Date	Window Start	Window End	01/01/19	8-Jan 15-Jan	22-Jan	29-Jan	5-Feb	12-Feb 19-Feb	26-Feb	5-Mar	12-Mar	19-Mar 26-Mar	2-Apr	9-Apr	16-Apr	23-Apr	30-Apr 7-May	14-May	21-May	28-May	4-Jun	18-Jun	25-Jun	2-Jul	9-Jul	16-Jul	23-Jul	6-Aug	13-Aug	20-Aug	27-Aug 3-Sen	10-Sep	17-Sep	24-Sep	1-0ct	8-UCT	22-0d	29-0ct	5-Nov	12-Nov	19-Nov	3-Dec	10-Dec	17-Dec	24-Dec	31-Dec 7-Jan									
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Thank You & Questions?



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