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solutions

Maximo 7.6.1 / 7.6.0.x

# Guest Login Feature

GAMUG – Cobb County Water System

Alexander Szaro

October 19, 2018



# Maximo Guest Login Feature

- Initially released in Maximo SmartCloud Control Desk 7.5.1.
- <https://www.ibm.com/developerworks/community/files/form/anonymous/api/library/e3d6dd23-e19b-4a1e-89e8-2654d80082c8/document/1f97eb13-deeb-4850-8b80-6371da7a5d90/media/Configuring%20new%20SmartCloud%20Control%20Desk%20751%20User%20Interface%20features.pdf>
- Maximo adds a new button for guest login onto Main Maximo Screen
  - Typically utilize this button for the “CREATESR” application to allow “General Public” to Create Service Requests

[https://www.ibm.com/support/knowledgecenter/SSFGJ4\\_7.6.0/com.ibm.mbs.doc/propmaint/r\\_guest\\_login\\_props.html](https://www.ibm.com/support/knowledgecenter/SSFGJ4_7.6.0/com.ibm.mbs.doc/propmaint/r_guest_login_props.html)

<http://www-01.ibm.com/support/docview.wss?uid=swg21698174>

# IBM Maximo

## Enterprise Asset Management



User Name:

Password:

Sign In

Guest Login

[Mobile Login](#)

[Forgot Password?](#)

[New User? Register Now](#)



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Home Menu Create Service Request MGUEST [Icons]

Find Navigation Item

Go To Applications

- My Recent Applications
- Administration
- Analytics
- Assets
- Building Information Mo...
- Change
- Change (Oil)
- Contracts
- Financial
- Integration
- Inventory
- IT Infrastructure
- Operations (Oil)
- Planning
- Planning and Scheduling
- Preventive Maintenance
- Purchasing

View Service Requests Search Solutions

### Create Service Request

Reported By: MGUEST [Search]

Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Affected User: MGUEST [Search]

Asset: \_\_\_\_\_ [Dropdown]

Location: \_\_\_\_\_ [Dropdown]

Configuration Item: \_\_\_\_\_ [Dropdown]

Reported Priority: \_\_\_\_\_ [Dropdown]

Reported Date: 10/15/18 11:40 AM [Calendar]

Request Description [Checkmark]

Please enter a summary and a more detailed description of your Service Request.

Summary: \_\_\_\_\_

Details: \_\_\_\_\_

Classify

Click the detail menu to classify your Service Request.

Classification: \_\_\_\_\_ [Dropdown]

Class Description: \_\_\_\_\_ [Search]

Attachments: [Icons] 0 - 0 of 0

Document Description

# Maximo Guest Login Feature – Create User

- Create a user for this feature, for this example created user MGUEST and password.

The screenshot shows the Maximo user creation interface for a guest user. The user is named 'MGUEST' and has a status of 'ACTIVE'. The interface is divided into several sections: 'Login Information', 'Personal', and 'Security Profile'. The 'Login Information' section includes fields for 'User Name' (MGUEST) and 'Type' (TYPE1). The 'Personal' section includes fields for 'Person' (MGUEST), 'Status' (ACTIVE), 'First Name', 'Last Name', 'Supervisor', 'Display Name' (MGUEST), 'Primary Phone', 'Primary E-mail', 'Workflow Delegate', and 'Memo'. The 'Security Profile' section includes fields for 'Address', 'City', 'State/Province', 'ZIP/Postal Code', and 'Country'. A dropdown menu is open for the 'Type' field, showing options for 'TYPE1', 'TYPE10', and a search option 'Search for TYPE 1'. A 'Set Password' button is also visible.

Field	Value
User	MGUEST
Status	ACTIVE
Type	TYPE1
User Name	MGUEST
Person	MGUEST
Status	ACTIVE
Display Name	MGUEST
Primary Phone	
Primary E-mail	
Workflow Delegate	
Memo	
Address	
City	
State/Province	
ZIP/Postal Code	
Country	

# Maximo Guest Login Feature – Create Security Group

- Create a security group called MGUEST for Guest Login Feature and set Default Application as CREATSR. Associate MGUEST User to this Security Group

The screenshot displays the Maximo user interface for configuring a security group. The top navigation bar includes tabs for 'List View', 'Group', 'Sites', 'Applications', 'Object Structures', 'Storerooms', 'Labor', 'GL Components', 'Limits and Tolerances', and 'Data Rest'. The 'Group' tab is active, showing the configuration for the 'MGUEST' group. The 'Group' field is set to 'MGUEST'. Below this, there are fields for 'Start Center Template' and 'Independent of Other Groups?' (unchecked). The 'Display Side Navigation Menu?' field is also unchecked. The 'Default Application' field is set to 'CREATSR', with a dropdown arrow on the right. A note below the field states: 'Users with exactly one Default Application defined according to their group membership will automatically launch to that application upon login.' The 'Default Application' field is set to 'CREATSR', with a search icon and the text 'Create Service Request' next to it.

# Maximo Guest Login Feature – Create Security Group

- Grant Create Service Request Application

The screenshot shows the Maximo Applications page for the MGUEST group. The top navigation bar includes 'List View', 'Group', 'Sites', 'Applications', 'Object Structures', 'Storerooms', 'Labor', 'GL Components', 'Limits and Tolerances', and 'Data Res'. The 'Applications' tab is active, and the group 'MGUEST' is selected. The main content area displays a table of applications. The first application is 'Create Service Request' with application type 'Application' and main object/table 'The SR view'. Below this, there are two sections for options. The first section, 'Options for Create Service Request', shows two options: 'New Service Request' and 'Read access to Create Service Request', both with 'Grant Access?' checked. The second section shows 'Application Export' and 'Application Import', both with 'Grant Access?' unchecked.

Description	Application Type	Main Object/Table	Original App
Create Service Request		sr	
Create Service Request	Application	The SR view	

Description	Grant Access?	Condition
> New Service Request	<input checked="" type="checkbox"/>	>
> Read access to Create Service Request	<input checked="" type="checkbox"/>	>

Description	Grant Access?	Condition
> Application Export	<input type="checkbox"/>	>
> Application Import	<input type="checkbox"/>	>

# Maximo Guest Login Feature – Create Security Group

- Associate Guest User to Security Group






The screenshot shows the Maximo application interface. At the top, a navigation bar includes 'List View' and various menu items: Group, Sites, Applications, Object Structures, Storerooms, Labor, GL Components, Limits and Tolerances, Data Restrictions, and Users. Below this, the 'Users' section is active, showing a list for the 'MGUEST' group. The list has a search bar and a filter icon. The table below shows one user entry: MGUEST, MGUEST, MGUEST, ACTIVE, TYPE 1. Below the table are 'Select Users' and 'New Row' buttons.

User	Person	Name	Status	Type
MGUEST	MGUEST	MGUEST	ACTIVE	TYPE 1



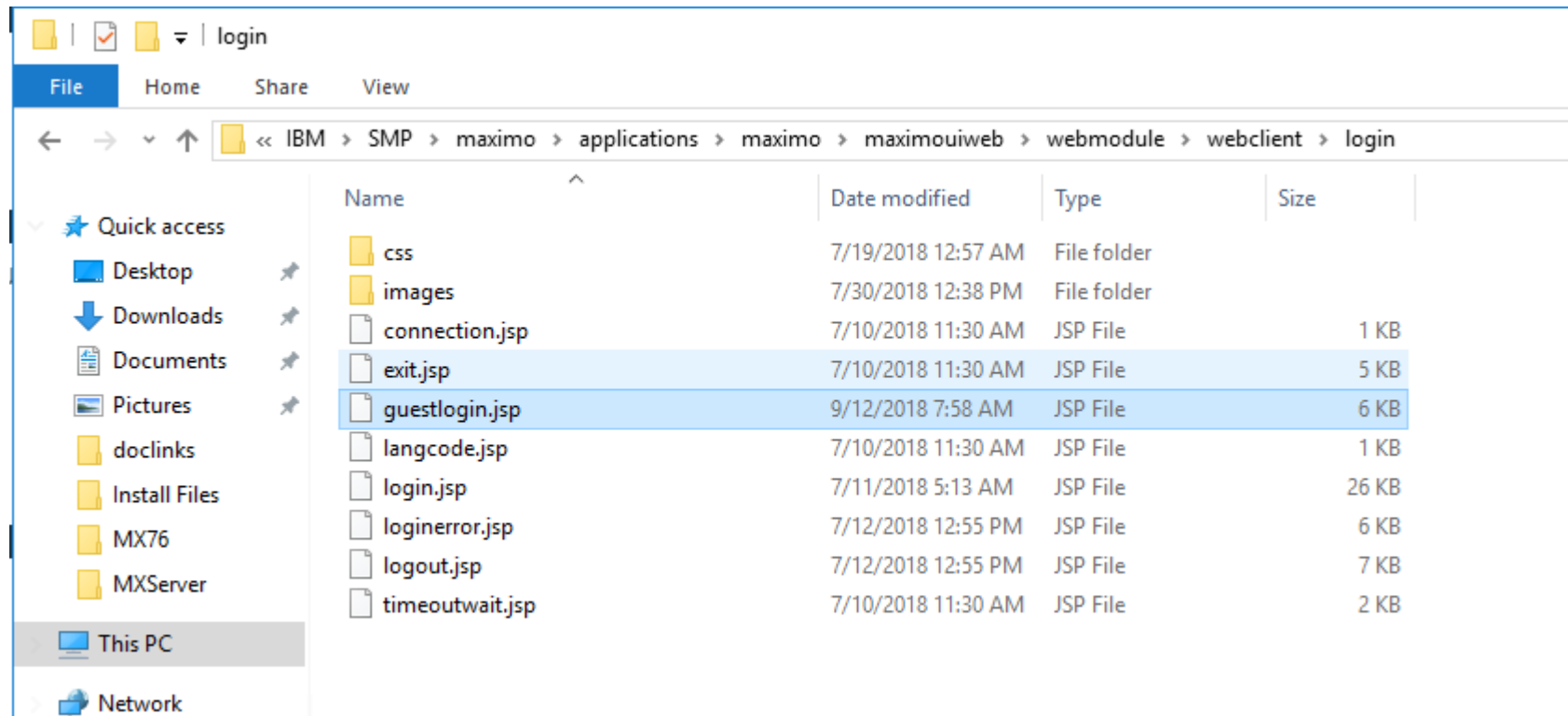
# Maximo Guest Login Feature – Set System Properties

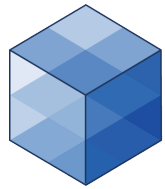
- Set System Properties for Guest Feature
- Set the guestuserid and Password
- Change guestLoginEnabled from 0 to 1 (Displays button on main login screen)

<input type="checkbox"/>	Property Name <sup>▲</sup>	Description	Current Value	
<input type="checkbox"/>	<u>guest</u>			
<input type="checkbox"/>	> mxe.guestuserid	Guest user for SR.	MGUEST	
<input type="checkbox"/>	> mxe.system.guestpassword	Guest Password	<input type="password"/>	
<input type="checkbox"/>	> mxe.system.guestuser	Guest user ID	MGUEST	
<input type="checkbox"/>	> mxe.webclient.guestLoginEnabled	Enable unauthenticated access.	1	
<input type="checkbox"/>	> mxe.webclient.guestLoginURL	The URL of the page to load when the u	../login/guestlogin.jsp	
<input type="checkbox"/>	Select Records			

# Maximo Guest Login Feature – Deploy guestlogin.jsp

- Set System Properties for Guest Feature
  - Create a PMR to IBM for the **guestlogin.jsp** file to be emailed to you.
  - Add guestlogin.jsp file to this directory on the Maximo application Server, rebuild the maximo.ear file and then redeploy to WebSphere.  
c:\IBM\SMP\maximo\applications\maximo\maximouiweb\webmodule\webclient\login





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**Thank You!**

Alexander Szaro

[aszaro@cohesivesolutions.com](mailto:aszaro@cohesivesolutions.com)

770-312-1855

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