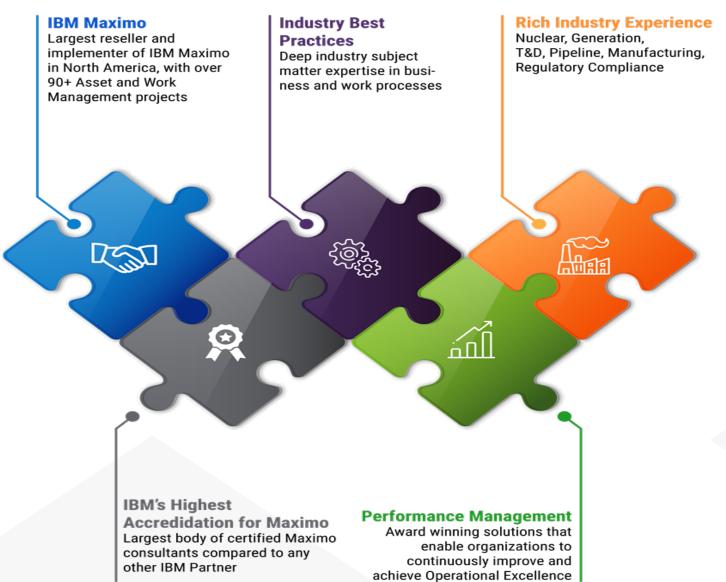


RCM Extension for Maximo

Lance Morris, CFO, Founding Partner and Senior Business Process Consultant



Company Highlights



Presenter

Lance Morris of Cohesive Solutions

CFO, Founding Partner and

Senior Business Process Consultant



Lance is a seasoned consultant and Maximo solution architect supporting engagements involving mission critical technology initiatives for asset intensive industrial customers. Currently he is acting as a practice leader for EAM system projects encompassing work management, supply chain, and financial applications.

His responsibilities include analyzing business processes, developing systems requirements, guiding system selection, reconciling commercial application functionality to business processes requirements, and application configuration solutions design.



Definition of Reliability Centered Maintenance:

If you ask ten Maintenance Professionals for their definition of RCM, you would likely get ten different answers. Most of them would encompass some of the simple principles listed below.

- Identify activities that are important to the business and why
- Identify potential events that prevent those activities from occurring and the resulting consequences
- Identify what can be done to prevent or mitigate the risk
- Apply continuous improvement to monitor the effectiveness of the risk prevention measures



Apply those Principles to Maximo:

Maximo is a Work and Asset Management application. If you apply the principles from that context, you should be able to:

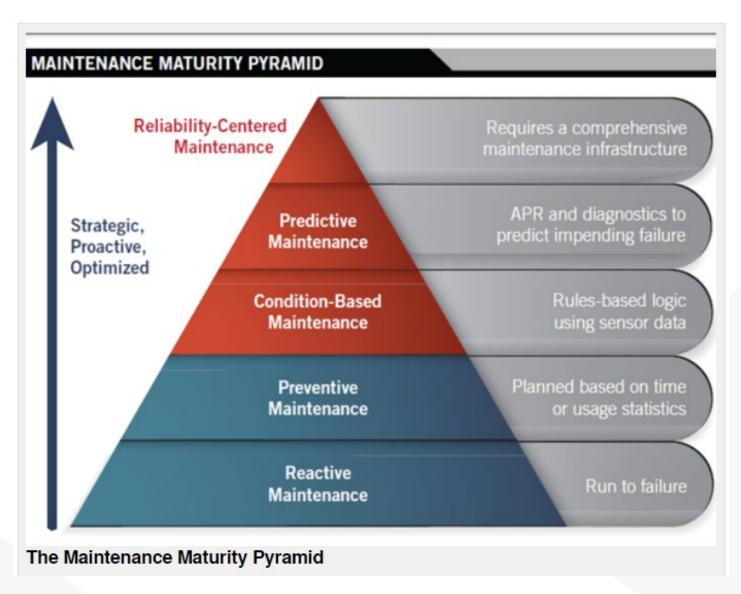
- Identify what equipment is important and why
- Identify how it fails and the resulting consequences
- Identify what will be done to prevent or mitigate the risk
- Capture and automatically disposition feedback on the effectiveness of those actions



RCM Progression

RCM is the pinnacle of the maintenance maturity model and will organize all levels into a comprehensive strategy

- ✓ Doing the right activities
- ✓ To the right assets
- ✓ At the right time





Considerations

- How do you know you are performing the right PMs?
- and at the right frequency?
- What if the maintenance personnel have knowledge regarding asset performance but it is not being properly captured?
- What if the data being captured is all textual format?
- What if you are missing foundation data, e.g. locations, assets, failure/problem codes?
- What if your assets are not ranked in terms of criticality?
- Move to the end and reword



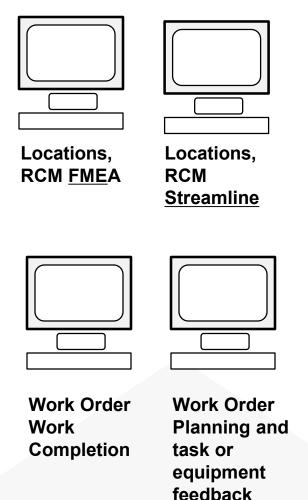
Defining what is important

- We should understand and capture the design function of the Operating Location (what is it supposed to do)?
- How critical is the Operating Location to the process?
- If critical, how does it fail and what are the consequences of each failure?
- And what other considerations might affect the performance of the equipment?



Cohesive RCM Extension

There are no new screens, but **alterations** to existing Maximo screens have been made, such as adding new tabs.

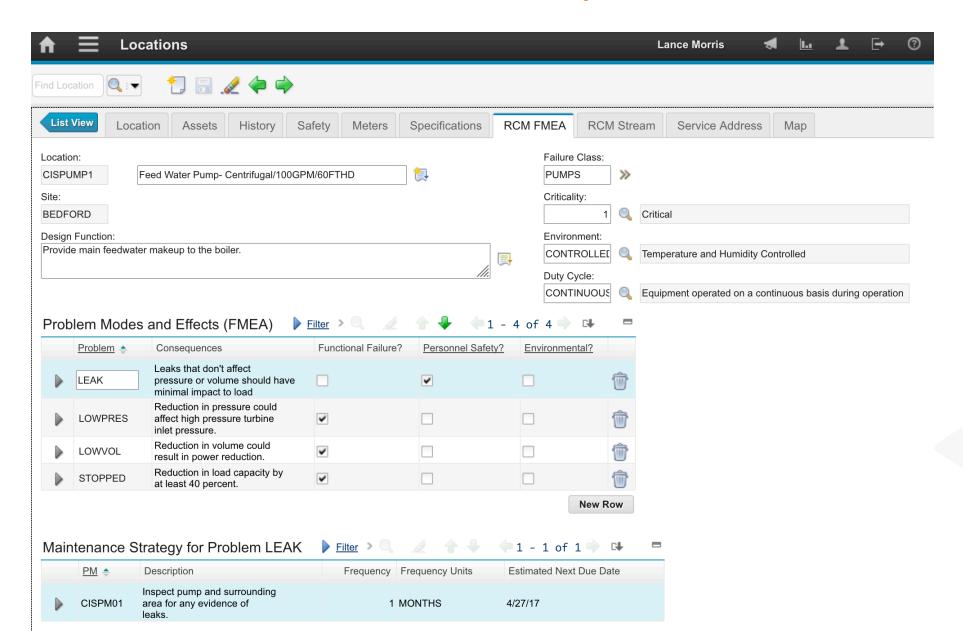


Standard Tools used: Application Designer, Database Configuration, Domains, Escalations, Notifications, Workflow PM main, **Master PM RCM** tab **No customization** to Maximo is required which means this solution is

easily upgradable.

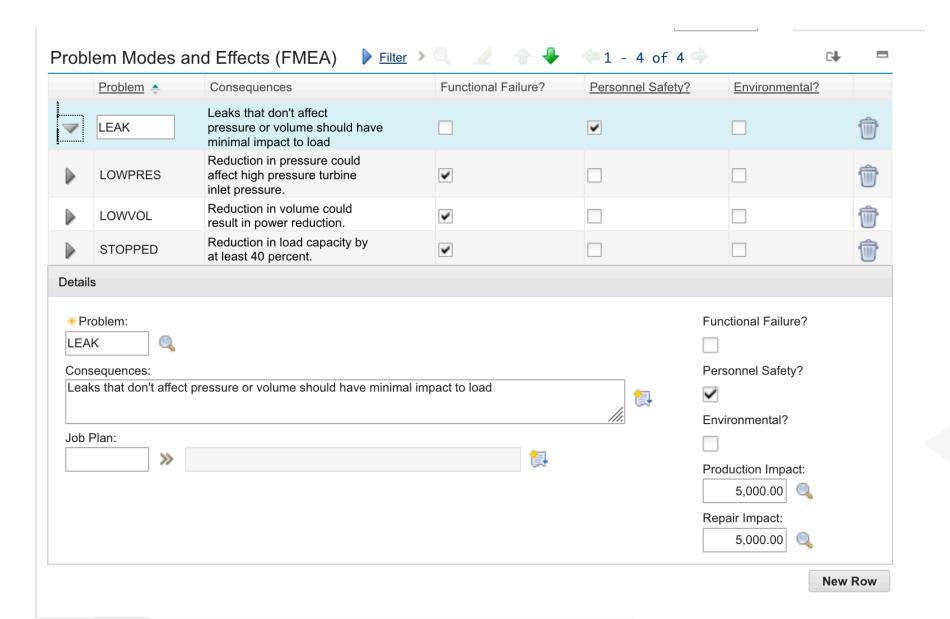


RCM FMEA Tab on Locations/Assets



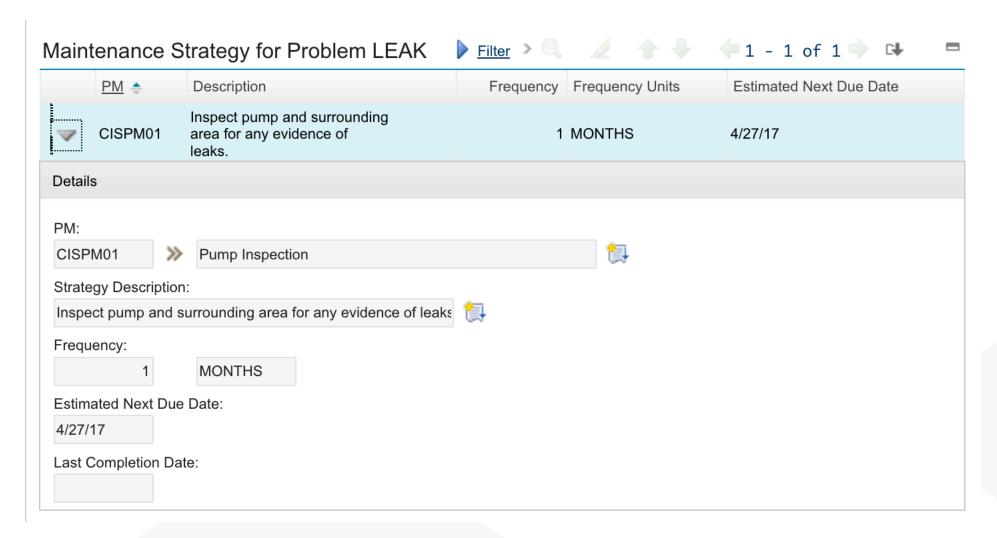


RCM FMEA Tab on Locations/Assets – FMEA Table



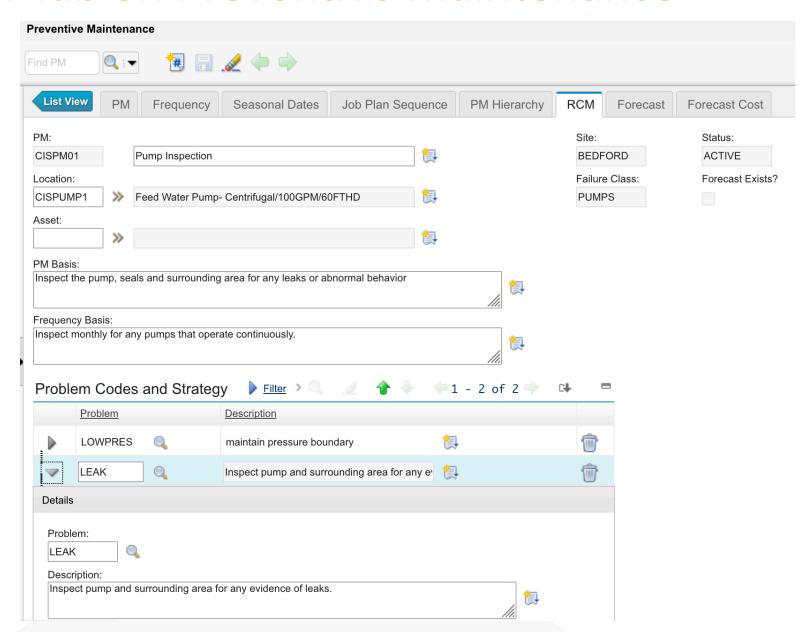


RCM FMEA Tab on Locations/Assets – Strategy Table





RCM Tab on Preventive Maintenance





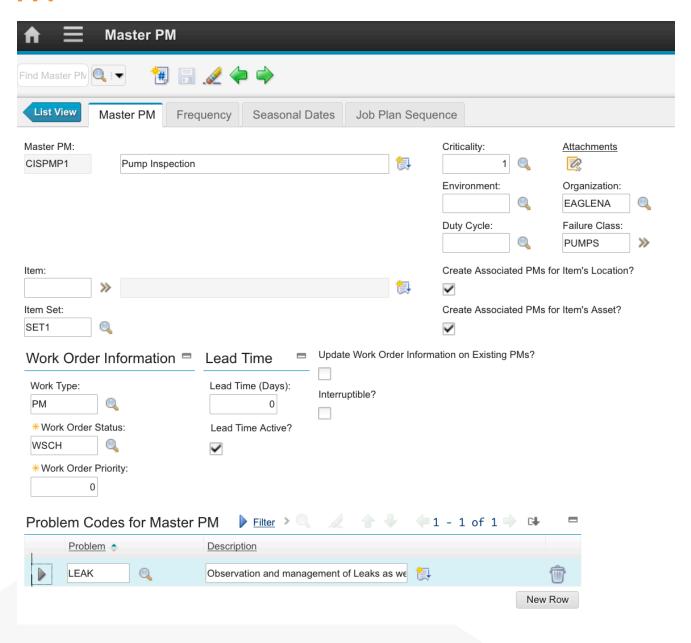
A Streamlined Approach

Design Considerations:

- It may not be justified to do a detailed FMEA on each critical or important Location
- How do we capture meaningful data at an equipment type level as a starting point?
- Leverage Master PM's

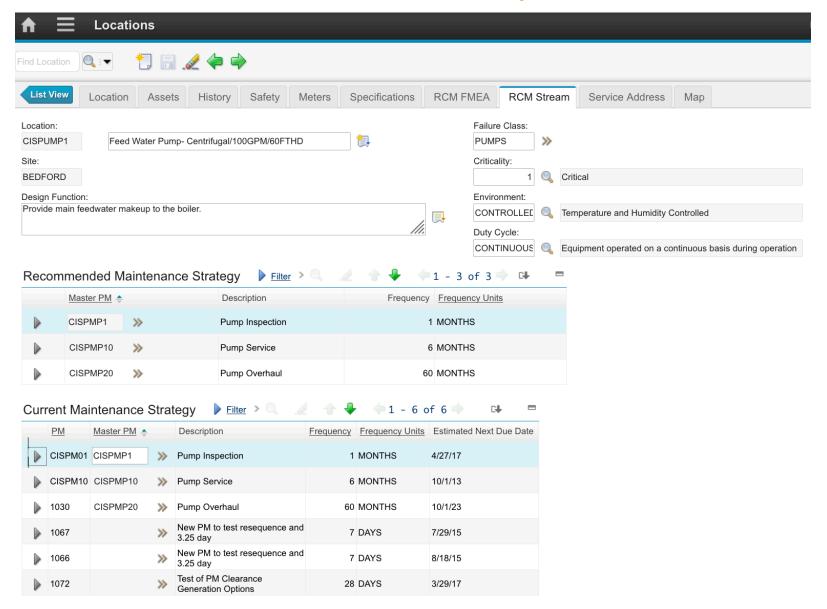


Master PM





RCM Streamline on Locations/Assets





Work Order Post Work Tab

- Capture Details of work performed in searchable format
- Gather feedback on the quality of the planning process for continuous improvement
- Preventive Maintenance Work Order
 - Capture as found condition of the component
 - Gather feedback to scope and frequency adequacy
- Corrective Maintenance on Non-Run-To-Failure Component
 - Gather feedback on preventing a MPFF

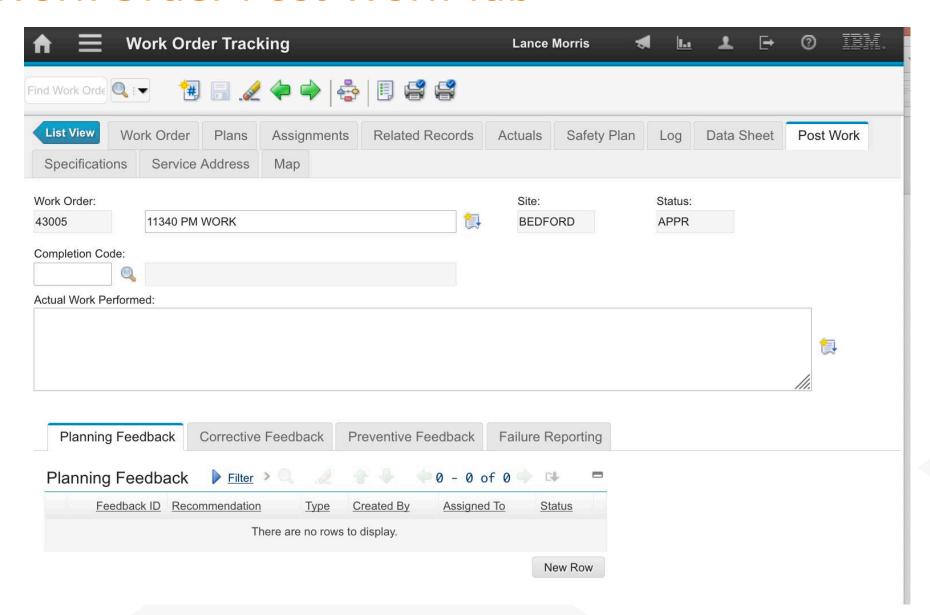


Process is as important as technology

- Once feedback is captured, then routing of information begins
- Each plant/facility can setup routing unique to their organization e.g. escalations/notifications.
- Push actions versus pulling from reports
- Used to bootstrap or build missing data elements
- Continuous Improvement Accountability

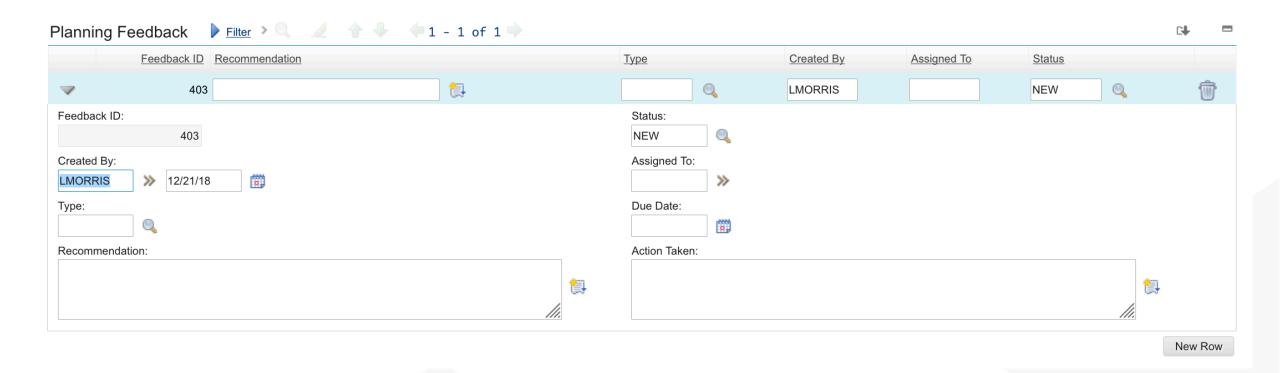


Work Order Post Work Tab





Work Order Planning Feedback



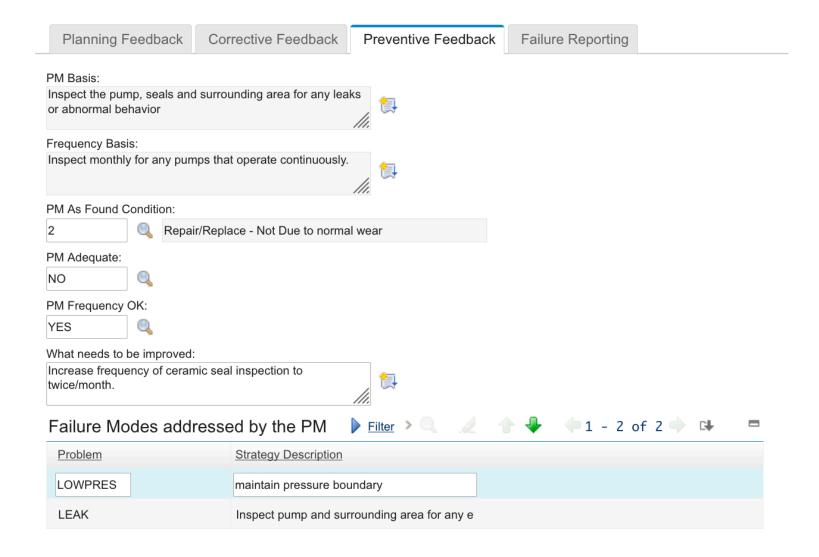


Work Order Corrective Feedback

| Planning Feedback | Corrective Feedback | Preventive Feedback | Failure Reporting | |
|--|--------------------------|---------------------|-------------------|--|
| Design Function: | | | | |
| Provide main feedwater makeup to the boiler. | | | | |
| Did the Equipment Fail to m | eet its design function: | | | |
| Could the failure have been | prevented: | | | |
| What could prevent the failu | re: | <i>[h.</i> | | |



Work Order Preventive Feedback





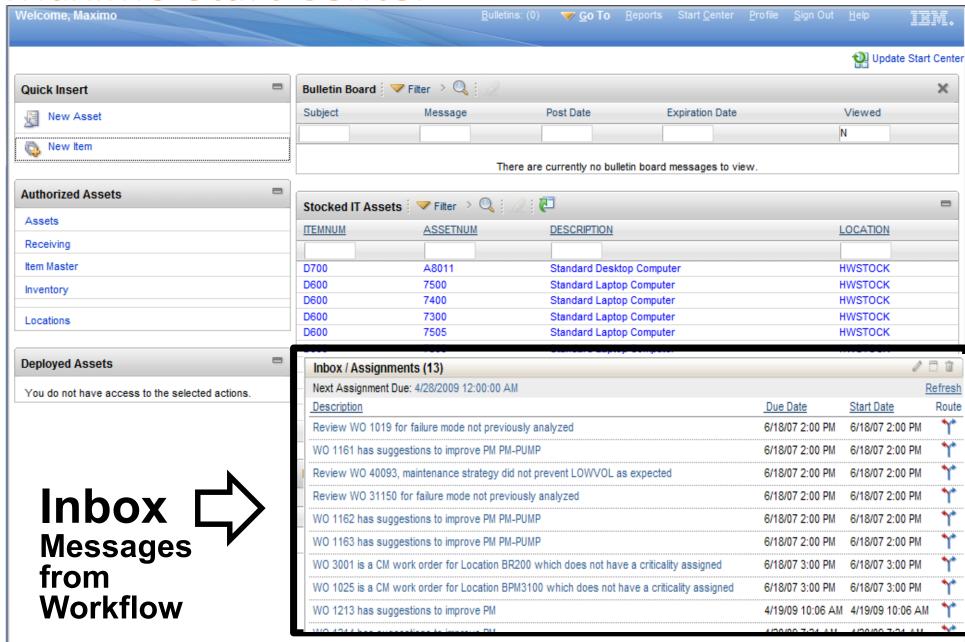
Cohesive RCM Extension

Using Maximo to Build/Optimize the Process

- Escalations along with Workflow/Notifications help automate the review process and leverage the data.
- This feedback can be used to help build missing foundation data and fill in the blanks.
- Escalations/Workflow can be used to act on and track responses to feedback.
- Escalations can also be used to mine the data for anomalies which need follow up and provide Notifications.



Maximo Start Center





Maximo Start Center

Inbox - examples

| Inbox / Assignments (13) | | 0 | |
|--|------------------|------------------|------------|
| Next Assignment Due: 4/28/2009 12:00:00 AM | | <u> </u> | Refresh |
| Description | Due Date | Start Date | Route |
| Review WO 1019 for failure mode not previously analyzed | 6/18/07 2:00 PM | 6/18/07 2:00 PM | ` |
| WO 1161 has suggestions to improve PM PM-PUMP | 6/18/07 2:00 PM | 6/18/07 2:00 PM | ` |
| Review WO 40093, maintenance strategy did not prevent LOWVOL as expected | 6/18/07 2:00 PM | 6/18/07 2:00 PM | ` |
| Review WO 31150 for failure mode not previously analyzed | 6/18/07 2:00 PM | 6/18/07 2:00 PM | ` ` |
| WO 1162 has suggestions to improve PM PM-PUMP | 6/18/07 2:00 PM | 6/18/07 2:00 PM | 7* |
| WO 1163 has suggestions to improve PM PM-PUMP | 6/18/07 2:00 PM | 6/18/07 2:00 PM | 1 |
| WO 3001 is a CM work order for Location BR200 which does not have a criticality assigned | 6/18/07 3:00 PM | 6/18/07 3:00 PM | Υ* |
| WO 1025 is a CM work order for Location BPM3100 which does not have a criticality assigned | 6/18/07 3:00 PM | 6/18/07 3:00 PM | ` |
| WO 1213 has suggestions to improve PM | 4/19/09 10:06 AM | 4/19/09 10:06 AM | 7* |
| WO 1214 has suggestions to improve PM | 4/20/09 7:21 AM | 4/20/09 7:21 AM | 1 |
| WO 1215 has suggestions to improve PM ML-PUMP | 4/20/09 6:01 PM | 4/20/09 6:01 PM | 1 |
| WO 1216 has suggestions to improve PM ML-PUMP | 4/21/09 9:27 AM | 4/21/09 9:27 AM | 1 |
| WO 1218 has suggestions to improve PM ML-PUMP | 4/28/09 11:27 AM | 4/28/09 11:27 AM | ** |

1 to 13 of 13



RCM Extension - in Summary

- Cohesive Solutions helps organizations improve equipment reliability using technology, process and leading practices.
- The RCM Extension assists the Maintenance/Engineering staff by storing feedback, creating actionable data, setting up automated reviews.
- This analysis supports continuous improvement through enhanced PM/PdM strategies which in turn helps staff work on the right asset at the right time.



Questions



Inquiries and References

Additional Information

- RCM Extension for Maximo
- RCM Blogs

Contact Information

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