

### What does this mean for you?

Firstly, it means you'll complete everything online, anywhere, any time! The portal itself is very intuitive and simple to navigate, and we'll give you all the support you need to help you with the transition. It might take a little getting used to, but ultimately, it's a far quicker, easier and more environmentally friendly way of learning.

# What if I'm not very good with technology?

Don't worry, we're here to help. If you ever get stuck, you can email us at <a href="mailto:portal.support@selmar.edu.au">portal.support@selmar.edu.au</a> and one of our support team will get back to you as soon as possible. And of course, you can always call your trainer.

#### How will I know what to do?

We're with you every step of the way! Firstly, you'll receive an invite to the portal via email. This will give you simple instructions on how to create your account and access your course. You'll then be able to watch a short video on how to navigate through the portal and read some FAQs. We'll also set up a series of webinars that you can opt into where we'll go through some of the key features of the portal and answer any questions you have.

# Will I still get face-to-face support?

You sure will! In fact, you'll have your very own workplace coach who will visit you in your workplace or placement organisation to provide support and guidance, and to complete your observations. You'll also have a dedicated trainer/assessor who mark your assessments in the portal and provide you with individualised feedback.

#### Features and benefits of the portal

There are many benefits to online learning, for you, your trainer and for the environment. We've listed just a few of them below.

- Access all course materials in one place anywhere, anytime with any device as long as you have an internet connection.
- Receive helpful notifications throughout your learning journey, like when your trainer has marked an assessment or when someone has responded to one of your comments in a discussion group.
- Submit all of your assessments through the portal and receive instant feedback once they've been marked by your trainer.
- Access our support team who can help you with any technical issues along the way.
- Collaborate and share ideas with other learners and your trainer through our online discussion forums.
- Access your own dashboard to see what courses you're enrolled into and track your progress.
- Access other online courses to continually develop your skills and professional development portfolio.
- Support our green movement and protect the environment with less printing of paper-based materials.

## What do I need to do right now?

Nothing just yet. For now, just hold tight and keep an eye on your email inbox for the invitation to the portal. It'll be sent out early next week. From there, you'll complete a few simple tasks in the portal and then you'll need to attend an online induction where we'll welcome you to the program!

<sup>\*</sup>Recommended browsers: Chrome, Firefox + Safari

<sup>\*</sup>Recommended devices: Desktop computers, laptops and tablets