Hardware Support Engineer Intern

MOD Devices is looking to hire a Hardware Support Engineer Intern to join our team located in Berlin, Germany.

Company Background

MOD Devices is a music-tech company based in Berlin, developing the next generation of community driven hardware and software for musicians.

Believing in the premise of accessibility to spark creativity, MOD Devices relies on open software formats and a strong and engaged community to drive towards a positive revolution in the music gear market.

Located in the House of Music - https://houseofmusic.berlin/ - inside the RAW complex near Warschauerstraße, our headquarters house inspirational brains coming from different countries and cultures, building software and hardware that empower artists, music producers and performers all over the world. Also, circulating in our building are hundreds of musicians that orbit the many companies from the House of Music, like Noisy Rooms and BIMM.

We are idea-centred makers, insight gathers and innovation hunters, willing to put technical, analytical and artistic brilliant minds together to guide our creations from concept to product release and content development. We believe in lean processes that privilege creativity and push technology boundaries. The consequence of that mindset has brought our products to feature in publications such as Sound on Sound, The Next Web, Guitar Premiere and Music Radar, besides winning awards in startup competitions across different continents.

Having successfully closed a major fundraising round, MOD Devices is ready to grow the team. If you think it fits you, help us keep the success story long and the future even more exciting.

Job Summary

The technical support intern will receive 1st level support issues to be analised and handled to the technical team of MOD Devices.

Essential functions:

- Treat and analise issues from customers
- Provide answers to customers
- Create detailed bug reports for development team

Skills & Competencies:

- To be studying or have recently concluded studies in electronic engineering
- Ability to use basic test equipment (eg: digital multimeter, oscilloscope)
- Ability to use production tools including soldering iron and hand tools
- Ability to follow manuals and read diagrams
- Must be proficient in the use of computers and be interested in learning programming
- Good command of English language
- Good communication skills
- Musical instrument player is preferable

Please send your resume to work@moddevices.com