

John Muir



John Muir Selects Connect and Sees Results

In 2011, John Muir's outpatient rehab departments moved to Connect and we are pleased with the functionality of the system. Specifically Connect keeps us compliant with Medicare standards and regulations, eliminates inefficiencies with paperwork and forms, and assists us with our workflow.

By partnering with Cedarcon over the past three years we have seen the following improvements.

- Connect significantly streamlined workflow and eliminated plan-of-care redundancies, thus saving our staff valuable time.
- Connect improved documentation. It's now much clearer and follow up appointments are more efficient.
- From a clinician's point of view, follow-up appointments and progress notes are easier to create and take less time.
- Connect makes us more efficient and accurate with billing.
- Connect standardized functional test scores and allows us to collect important data, placing performance metrics at our fingertips.
- Connect keeps us compliant with Medicare regulations and G-code functional reporting.

Author

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John Muir Health Integrates Connect with Epic

When John Muir Health selected Epic in 2012 for a hospital-wide EHR solution, we implemented Epic's practice management models for outpatient rehab, but decided to stay with Connect for our primary EMR system. Given interoperability concerns, we initially considered using Epic's solution for our outpatient rehabilitation environment, but at the time Epic was not fully ready to support our workflow of the outpatient rehab setting. In addition, Epic would have required significant change management and customization which would've affected the overall hospital's timeline for go-live.

Connect really placed us ahead of the game with compliance issues like G-code function reporting. It also streamlined billing and eliminated a lot of paperwork redundancy required by Medicare. After looking at the depth and breadth of Connect, along with its ability to interface with other systems, our management team agreed to keep Connect for outpatient rehab.

In many cases, integration can be challenging -- technically and from a workflow perspective. More specifically, the integration challenge requires aligning continuity of clinical workflow between two systems that have different approaches to outpatient setting. Overall, however, through dedicated implementation teams from both vendors working with our integration team, we achieved a successful integration and we're very pleased with the results.

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The Cedaron Difference – Post Implementation Support

Beyond the Connect product, I appreciate how Cedaron responded to our needs was open to our feedback. They are flexible, responsive and built Connect with features that meet our changing requirements. Cedaron has done a great job customizing an integrated solution that adheres to a department's procedures and streamlines workflow.

I really value the tremendous support provided by the Cedaron staff, particularly the implementation team. They're always very available and engage. I push for improvement and they're willing to work with us to find the right solution.

I think that really distinguishes Connect. Without that follow up, the software would just collect dust in a lot of ways. Cedaron is always committed to continuous improvement and I'm very pleased with the direction we're going.

To learn how Connect can help you, contact us at sales@cedaron.com or 1.800.424.1007

About John Muir Health

John Muir Health has four outpatient rehabilitation sites for physical, speech, and occupational therapy. Our staff includes over 80 clinicians.

John Muir Health includes two of the largest medical centers in Contra Costa County: John Muir Medical Center, Walnut Creek, a 572-licensed bed medical center that serves as Contra Costa County's only designated trauma center; and John Muir Medical Center, Concord, a 313-licensed bed medical center in Concord.

About Cedaron

Cedaron Connect delivers rehab documentation, scheduling and outcomes solutions that enable hospital outpatient rehab clinics and large private practices to streamline documentation, improve compliance and enhance patient care. The program was developed by industry luminary Malcolm Bond, Ph.D. in partnership with the American Physical Therapy Association, American Occupational Therapy Association and other national rehab associations. Connect's high level of customization, integration and coding accuracy, in addition to its interface with leading billing and EHR systems, helps therapists eliminate denials, streamline workflow and increase efficiency.

Founded in 1990, Cedaron Medical, Inc. is a privately held company in Davis, CA that develops software applications for the healthcare industry. They consistently merge cutting edge technical solutions with personalized, responsive customer service. Cedaron products lead the movement towards electronic medical records, driving efficient, evidence-based care delivery, and promoting improved data collection and outcomes measurement.



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