

# NEXT > CARE

## Complete Managed Services for Your Core Infrastructure

Let **LookingPoint** take complete ownership of your IT infrastructure with Next Care Managed Services for voice, data center, and networking. You'll get a dedicated team that will manage, monitor, and tune your infrastructure; plus, our proactive monitoring and management process will ensure maximum uptime and consistent results.

Ongoing reviews of your technology and recommendations are essential elements to providing consistent results. Next Care includes expert advice and oversight when needed, as well as technology lifecycle management and unlimited support. You can count on us to make best-practice recommendations for your environment – and we will implement them too!

**You'll get a plan** customized specifically for your company, with a high level of technical expertise and engineering support that goes beyond what you can find elsewhere. Leveraging Next Care will enable your in-house IT staff to drive business value while we take care of the IT infrastructure. We not only save you time and resources, but our services will also improve your system performance and enhance the security, reliability, and standardization of your IT infrastructure.

Service	On Demand	Complete
<b>Onboarding Services</b>		
Data Gathering	✓	✓
Access Validation	✓	✓
Documentation		✓
Monitoring		✓
<b>Reactive Services</b>		
Reactive Support	✓	✓
Ticket Reports	✓	✓
Service Meetings	✓	✓
Monitor Reports		✓
<b>Proactive Services</b>		
Monitoring Alerts		✓
Best Practice Analysis		✓
Tech Review		✓
Business Review		✓

Call us today at **925-566-3480** or email us at [sales@lookingpoint.com](mailto:sales@lookingpoint.com) and our IT experts can help you design a Next Care plan that is best for your IT environment and your company.