

NEXT > CARE

The Assurance of a Fully Managed Network Infrastructure

When IT resources are stretched, companies can only provide the minimum of attention to their network environments, often ignoring critical updates and enhanced configurations. If your network needs more attention or is not operating how it should, it may be time for you to **leverage LookingPoint** and our **Next Care Managed Network services**.

We can take **complete ownership** of managing your **network infrastructure** with a **dedicated team**. Our team will proactively manage, monitor, and optimize your environment, ensuring maximum uptime. The services come with expert advice and oversight when needed, plus technology lifecycle management and unlimited support. You'll also get ongoing reviews of your technology, with best-practice recommendations that we'll implement for you, so you'll always see consistent results.

Enhanced Network, Acclaimed Innovation

With Next Care Managed Network, we'll enable an improved end-user experience as we discover and implement new capabilities. Plus you'll have consistent operations, with minimal interruptions. This service includes:

- Consistently applied best practices
- Review of your network infrastructure
- An extended IT staff with expertise you can trust
- A reliable, consistent, and dependable approach with services that ensure maximum uptime

The result? A reliable and consistent network enabled by our team of highly trained experts and their collective expertise. So make your life easy, let us take care of your network, and you focus on enabling your business.

Next Care Managed Network — Product Description

Next Care provides our customers with a fully managed network infrastructure. This offering provides a service in which LookingPoint manages all the administration and support of your network environment.

Network Services

Supported systems include Cisco routers, switches, and firewalls; load balance's, WAN acceleration, and web application firewalls can all be supported too.

- Unlimited MAC support
- 24x7 monitoring
- Configuration backup
- One major version
- Yearly IOS updates

Get Started Today with Next Care

Call us today at **925-566-3480** or email us at sales@lookingpoint.com and our IT experts can help you design the Next Care Managed Network plan that is best for your network.

NEXT CARE MANAGED SERVICES

COLLABORATION



A fully managed collaboration infrastructure, with administration, support and management.

- Complete Communications Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Backup Management
- Best Practices

NETWORK



A fully managed and proactively monitored network infrastructure with expert configuration support and administration.

- Complete Network Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Configuration Management
- Best Practices

DATA CENTER



A comprehensive portfolio of virtualization technologies and services.

- Complete Data Center Management
- Software Upgrades
- 100% MAC Support
- Monitoring
- Configuration Management
- Best Practices



ON DEMAND

- 4 Incidents
- SLA for Support
- Extended IT Team