

Systems Engineer – Subject Matter Expert (SME) Job Description

This position will allow you to be a member of an elite team of engineers and play a key role in our Service Delivery Team. The company environment is fast paced, fun and exciting. We are a growing company, with a stable book of business. If you are the type of person that likes a challenge, loves learning new technologies and working with a myriad of customers, we have the dream job for you!

EXPECTED SKILLS

- Managing and monitoring the companies' systems and infrastructure. Installing, configuring, testing and maintaining operating systems, application software and system integration and management tools
- Engineer network communication and telephony solutions
- Engineer server and data infrastructure solutions
- Engineer end user device solutions and applications (mobile, workstation, etc.)
- Engineer the monitoring and capacity planning platforms of the systems, network, data and end user infrastructure
- Secure and harden the network, server, data and end user infrastructure
- Provide regular (and ad-hoc) reports to leadership team and the business as needed

REQUIRED EXPERIENCE

- Heavy Microsoft architecture history required (AD, Exchange, SQL)
- Thorough virtualization and cloud experience (VMware, OpenStack, Hyper-V, KVM, etc.)
- Scripting experience with VB script, shell, PowerShell, JavaScript, etc.
- Thorough and proven knowledge of disaster recovery, backup and data protection concepts
- Solid understanding of routing and switching concepts
- Experience with firewall and security appliances
- Expert level knowledge of infrastructure services (DNS, FTP, IIS, etc.)
- Advanced knowledge of security patching methodologies
- Independent, energetic and a yearn to learn
- Excellent analytical and troubleshooting skills

PREFERRED CERTIFICATIONS

- Cisco Certified Networking Associate Data Center (CCNA) required
- Cisco Certified Networking Profession Data Center (CCNP) preferred
- Microsoft Certified Solutions Expert (MCSE)
- VMWARE Certified Professional (VCP)

WHAT'S IN IT FOR YOU?

- Work with team of highly experienced engineers
- Competitive compensation, vacation and benefits
- Excellent corporate culture that is built around employee growth and skill development



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• Opportunity to grow in different directions within the company while obtaining additional industry certifications

ABOUT US

We are a San Francisco Bay Area centric consulting company specializing in Unified Communications, Security, Routing/Switching, Wireless, and Data Center technologies. Our customers leverage our talent and expertise to support their staff. We are a fun group of systems and network engineers and our company culture is critical to our success.

If you would like to apply for this position, please email your resume to <u>careers@lookingpoint.com</u> and indicate the position you are interested in. We look forward to hearing from you!