



MISSION, POLICY AND STRATEGY FOR EXCELLENCE

MISSION STATEMENT

To provide a complete range of outsourced manufacturing services so our customers can focus on core activities and grow their business.

POLICY AND STRATEGY FOR EXCELLENCE

The Paragon Electronics group of companies are committed to achieving recognition as a world class manufacturing group; through a dedicated approach to excellence in all areas of the business and the continual development and maintenance of documented quality management systems, which are designed to meet or exceed the requirements of, ISO 9001:2015 and other applicable regulatory and statutory requirements. We actively encourage all employees to adopt a systematic, disciplined and quality approach in all business activities, in order to achieve the defined corporate objectives:

- Maintain acceptable profitability
- Delight our Customers (Internal and External)
- Build solid supplier relationships
- Develop, motivate, recognise and reward our staff
- Ensure sound business growth
- Develop and maintain integrated Management Information Systems

Quality objectives and Key Performance Indicators (KPI's) are firmly established and regularly reviewed across all operational areas. All employees are actively encouraged and supported by top management, to adopt best practice principles, to do it right first time and to drive continual improvement through participation in structured process improvement and problem solving activities.

Although the responsibility for excellence rests with all employees nominated Quality Management Representatives are ultimately responsible for the application and maintenance of the documented quality system. Any deviation from the documented policies, procedures and processes must be agreed with the relevant Quality Management Representative prior to implementation.

Chris Johnson

Executive Chairman