

2019 Employee Benefits Summary

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How To Enroll

Enrolling in Benefits

- <u>New Hires</u>: The Human Resources Department will work with you to ensure you enroll
 in benefits at the proper time. Benefits that go into effect at the time of hire will be
 addressed at orientation. We will contact you when you are nearing your enrollment
 window for the benefits that have a 30 day waiting period.
- <u>Current Employees:</u> Human Resources will sponsor an "Open Enrollment" session in November each year during which you may make changes to your benefit elections effective January 1st of the following calendar year.

Changes To Coverage / Qualifying Events

Changes to Your Coverage

Because premiums for medical, dental, and medical/dependent care flexible spending accounts are withheld on a pre-tax basis, the IRS places restrictions on making changes to your elected coverage. You can only change your elections

- During Open Enrollment: in November of each year, for benefits effective on January 1st), or
- If you experience a "Qualifying Event" (see below) during the calendar year.

Qualifying Events

Per IRS regulations, certain events in your life are considered a "qualifying event". You will be able to make changes to your insurance if you experience any of the events below:

- Change in marital status
- Change in number of dependents
- Change in employment
- Change in dependent eligibility due to plan requirements (e.g., loss of student status, age limit reached)
- Change in residence (e.g., employee or dependent moves out of plan service area).
- Significant cost changes in coverage
- Significant curtailment of coverage
- Addition or improvement to benefit package option
- Change in coverage of spouse or dependent under another employer plan (e.g., spouse's company had no insurance coverage before but now offers a plan)
- Loss of certain other health coverage (e.g., plans provided by governmental or educational institutions)
- HIPAA special enrollment right events (COBRA)
- Judgments, decrees, or orders
- Entitlement to Medicare or Medicaid

IMPORTANT:

Please contact Human Resources within 30 days of any of these events. If you need to make changes to your coverage, new elections must be made within 30 days of the date of the qualifying event. If new elections are not made within 30 days, you may have to wait until the next open enrollment period to enroll, as determined by IRS regulations.

2019 Benefit Costs

MEDICAL				
BCBS (30 hours per week or more)	Total Monthly Premium	Monthly Cost Paid by VTFCU	Monthly Cost Paid by Employee	Amount Withheld from Paycheck
Employee Only	\$515.25	\$386.44	\$128.84	\$59.45
Employee + One	\$962.14	\$644.63	\$317.51	\$146.54
Family	\$1430.04	\$972.43	\$457.61	\$211.21

DENTAL				
Delta Dental	Total Monthly Premium	Monthly Cost Paid by VTFCU	Monthly Cost Paid by Employee	Amount Withheld from Paycheck
Employee Only	\$47.54	\$35.66	\$11.89	\$5.49
Employee + Spouse	\$93.07	\$62.36	\$30.71	\$14.18
Employee + Child(ren)	\$112.54	\$75.40	\$37.14	\$17.14
Family	\$167.51	\$113.91	\$53.60	\$24.74

VISION			
Vision Service Plan	Total Monthly Premium	Amount Withheld from Paycheck	
Employee Only	\$14.46	\$6.67	
Employee + One	\$20.96	\$9.67	
Family	\$37.58	\$17.34	

BCBS Medical Insurance

SERVICE CATEGORY	COVERAGE INFORMATION
Annual Deductible	\$2,500 person/ \$5,000 family
Coinsurance	BCBS covers at 100% of allowable charges
Annual Out-of-Pocket Maximum	\$3,500 person/ \$7,000 family per Contract Year Rx out-of-pocket - \$1,250 person/\$2,500 family
Lifetime Maximum Benefit Payable	No Maximum
Preventative & Well Care Services	Covered in Full
Hospital Hospital Inpatient Hospital Outpatient Surgery Physician Inpatient Care (Medical/Surgical) Urgent Care Center Hospital (Facility fee, e.g. hospital room) Emergency Room (ER) Visit Ambulance Diagnostic X-ray & Other Imaging Services₅ High Tech Imaging Services₅ (MRI, MRA, CT, etc.) Laboratory Services Physician Office Visits Second Surgical Opinion (Optional) Chiropractic Benefit Physical/Occupational/Speech Therapy (Combined 30 Visits per Member per Contract Year) Maternity Physician Services Hospital Services Hospital Services Durable Medical Equipment Diabetic Supplies & Equipment (Items limited to a 30 day supply) Home Health Care Skilled Nursing Facility Mental Health Substance Abuse	For details about plan coverage and costs please see the "Summary of Benefits and Coverage" located on the HR Benefits portal page. BCBS covers at 100% of allowable charges, after deductible Please See HRA Detail for Deductible Information
Prescription Drug Benefit (Must use a participating pharmacy) Tier 1 (generally Formulary Generic) Tier 2 (generally Formulary Brand) Tier 3 (generally Non-Formulary)	\$10 Copay after deductible is met \$30 Copay after deductible is met \$50 Copay after deductible is met

BCBS Medical Insurance HRA Detail

 Vermont Federal Credit Union offers a High Deductible Health Plan to all eligible employees. For 2019, the Credit Union will cover 75% of all medical deductible charges. Employees will be responsible for the remaining 25% balance of medical deductible related charges. Claims will be processed as billed by participating medical providers after time of service. Each claim will be processed on a 75%/25% basis. Once the deductible is met, medical services will be covered in full for rest of calendar year.

	Maximum Deductible	CU HRA	Your Share of Deductible
Single	\$ 2,500	\$ 1,875	\$ 625
Employee + 1	\$ 5,000	\$ 3,750	\$ 1,250
Family of 3 or more	\$ 5,000	\$ 3,750	\$ 1,250

• How the Deductible Reimbursement is paid:

The CU has set up a HRA arrangement directly through Healthy Dollars to cover 75% Of all deductible costs for employees enrolled in our BCBS health plan.

BCBS will process claims received from the provider of medical services and transmit any deductible responsibility to Healthy Dollars.

Please note: The 75%/25% arrangement is on a per occurrence basis and the entire allowable cost of each occurrence is applied towards your deductible. Your total medical deductible will not exceed \$2500/\$5,000.

Please see HR with any questions.

Northeast Delta Dental Insurance

Overview of Dental Plan

Service costs (based on participating provider)		
Dental:		
Diagnostic & Preventative	100%	
Basic Restorative Care	80%	
Major Restorative Care	50%	
Waiting Periods	6 months (major only)	
Deductible per person/year	\$50 (restorative only)	
Deductible for family	\$150 (restorative only)	
Maximum benefit per person/year	\$1,500	
Orthodontic:		
Waiting Periods	12 months (ortho only)	
Major Restorative Care	50%	
Maximum benefit per person/year	\$1,500/pp/lifetime	
Other Plan Features		
	Vision Discount Plan	

<u>Eligibility</u>: Coverage begins 30 days from your date of hire. You may cover your dependents under this plan including your spouse, civil union partner, domestic partner, other qualified dependents, children up to age 26.

Our dental coverage is through Northeast Delta Dental. Coverage is based on in-network versus out-of-network providers. A list of participating Delta providers is included in your benefits folder. You may also utilize the Northeast Delta website or customer service number below to locate a participating provider:

Northeast Delta Dental Customer Service		
1-800-832-5700		
or		
www.NEDELTA.com		

Here are some highlights of our dental plan:

<u>Preventative Care Visits:</u> Within a 12-month period, you are eligible to receive four cleanings covered at 100%.

Diagnostic Care Visits: Within a 12-month period, you are eligible for two evaluations.

<u>Films and X-rays:</u> The Delta benefit allows for a complete series or panoramic film once in a 3-year period. Bitewing x-rays are provided once in a 12-month period and x-rays of individual teeth as necessary.

VSP (Vision Service Plan) Vision Insurance

Overview of Vision Plan

Service Costs (based on participating p	rovider)
`	,
Exams:	
Exam and glasses	\$20 co-pay
Contact lens exam	up to \$60 co-pay
Lenses:	
Single Vision Lenses	
Bifocal Vision Lenses	
Trifocal Vision Lenses	
Polycabonate Lenses (kids only)	
Lenses	every 12 months
Lens Options:	
Tints/Photochromic lenses-Transitions	\$0 co-pay
Standard progressive lenses	\$50 co-pay
Premium progressive lenses	\$80-\$90 co-pay
Custom progressive lenses	\$120-\$160
Average 35-40% off other lens options	
Frames:	
Frame Allowance	\$130.00
Allowance for featured frame brands	\$150.00
20% off amount over your allowance	
Frames	every 12 months
Contacts:	
Contact Lenses Allowance*	\$130.00
Contacts	every 12 months
(Instead of glasses)* Includes fitting/other	services

<u>Eligibility</u>: Coverage begins 30 days from your date of hire. You may cover your dependents under this plan including your spouse, civil union partner, domestic partner, other qualified dependents, or children up to age 26.

Our vision coverage is through VSP. Coverage is based on in-network versus out-of-network providers. A list of participating VSP providers is included in your benefits folder. If you chose to participate with a non-VSP provider you will receive a lesser benefit. You can also refer to the VSP website or phone number below to locate participating providers.

VSP Customer Service		
1-800-877-7195		
or		
www.VSP.com		

Here are some highlights of our VSP vision plan:

<u>WellVision Exam:</u> There is a \$20 co-pay every 12 months with an in-network provider which focuses on your eye health and overall wellness.

<u>Choice of Prescription Glasses or Contact Lenses:</u> This is an "either/or" benefit, which means you chose one or the other. The benefit for each is defined below:

• Prescription Glasses:

Lenses – (every 12 months) Benefit provides you single vision, lined bifocal, lined trifocal lenses and tints.

Frame – (every 12 months) Benefit provides you with \$130 allowance for frame of your choice (Some special brands may be eligible for an additional \$20 credit towards frames! Check with your eye care provider.)

<u>OR</u>

• <u>*Contact Lens Care</u>: (every 12 months) This benefit provides you with \$130 allowance for contacts and the contact lens exam (fitting and evaluation).

*Current soft contact lens wearers may be eligible for a special program that includes an initial contact lens evaluation and initial supply of lenses.

Extra Savings and Discounts:

- Glasses and Sunglasses: 30% off additional glasses and sunglasses, including lens options, from the same VSP doctor on the same day as your WellVision Exam. Or get 20% off from any VSP doctor within 12 months of your last WellVision Exam.
- Retinal Screening: Guaranteed pricing on retinal screening as an enhancement to your Wellvision Exam.
- <u>Laser Vision Correction:</u> Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities. After surgery, use your frame allowance (if eligible) for sunglasses from any VSP doctor.

Group Term Life Insurance

<u>Eligibility:</u> You are eligible for coverage if you work at least 20 hours per week. Coverage begins 30 days from your date of hire. You may cover your dependents under this plan including your spouse, civil union partner, domestic partner, or children (up to age 26).

VTFCU provides you with this policy at no cost to you through The Standard Insurance Company. In the event of your death, the policy provides coverage equal to:

Two times your annual salary (to a maximum of \$250,000).

Your dependents are covered with an insurance policy in the amount of:

- \$2000 for your spouse/civil union partner, and
- \$2000 for your dependent children up to age 26.

The Accidental Death and Dismemberment Rider allows for full or partial benefits in the event you lose your hands, feet or sight from one or both eyes within 90 days of an accident.

Should you terminate employment at VTFCU, you will have the option to continue your insurance plan at a group rate.

The entire cost of this coverage is paid for by VTFCU – there is no cost to you.

Optional Group Term Life Insurance

Eligibility: You are eligible if you work at least 20 hours per week. Coverage begins 30 days from your date of hire. If you are covered as an employee, your dependents including your spouse, civil union partner, domestic partner, or children (up to age 26) may also be eligible. Additional requirements may apply.

Polices are available through The Standard Insurance Company. You may elect:

1. Optional Group Life Insurance:

 You may choose to purchase benefits in increments of \$10,000 (\$10,000 minimum/ \$500,000 maximum).

2. Spousal Life Insurance/Domestic Partner/Civil Union Partner:

- You may choose to purchase benefits in increments of \$1,000 (\$5,000 minimum/\$150,000 maximum and cannot exceed 100% of your benefit amount).
- Only available if the employee is enrolled in Optional Life Insurance.

3. Child Life Insurance:

- \$10,000 policy for each child aged 14 days to 26 year and \$1,000 policy for each child aged under 14 days
- Only available if the employee is enrolled in Optional Life Insurance.

If you elect Optional Group Life, you must provide a Statement of Health. If you elect Spousal Optional Life, they must also provide a Statement of Health. Additionally, you may only cover your dependents if you elect coverage for yourself. There is a 35% benefit reduction at age 65, with an additional 15% reduction at 70. The cost of this coverage is paid by you.

Optional Life Rates are available in The Standards Welcome Guide or the Human Resources Benefits Portal Page.

Optional Child Life coverage costs:

• \$10,000 policy = flat \$1.84 per monthregardless of the number of children you cover.

Short Term Disability Plan

<u>Eligibility</u>: You are eligible if you work at least 20 hours per week. Coverage begins 30 days from your date of hire.

Short Term Disability coverage is provided to employees at no premium cost. Our plan provides you with income in the event you become totally disabled and are unable to work. It can help bridge the gap between your available PTO and the commencement of our Long Term Disability insurance.

In the event you become disabled, the plan will provide you with a monthly income equal to 66-2/3% of your current basic monthly salary to a maximum of \$2000 per week. (Please note-the actual disability benefit is taxable as the Credit Union pays all premiums).

Benefits begin 14 days from your disability date, and continue for as long as you are totally disabled, up to 90 days (dependent upon diagnosis). At that time, coverage may continue under our Long Term Disability. Coverage may be pro-rated if you are certified by a physician as able to return to work on a part-time basis.

Long Term Disability Insurance

<u>Eligibility</u>: You are eligible for coverage if you work at least 20 hours per week. Coverage begins 30 days from your date of hire.

VTFCU provides you with a Long Term Disability Insurance policy at no cost to you.

In the event you become disabled, the policy provides you with a monthly income equal to 66-2/3% of your pre-disability earnings up to \$10,000.

If you become disabled, benefits begin 90 days after your disability date, and can continue for as long as you are disabled, up to age 65. Coverage may be pro-rated if you are certified by a physician as able to return to work on a part-time basis.

Coverage is provided through The Standard Insurance Company at no premium cost to you. (Please note- the actual disability benefit is taxable as the Credit Union pays all premiums).

401(K) Safe Harbor Retirement Savings Plan

<u>Eligibility</u>: You are eligible to enroll in the 401(k) Plan on your first day of employment to begin to contribute a % of your earnings towards your future retirement. You must be at least 18 years of age to enroll.

The CU Match of an automatic 3% Safe Harbor contribution will begin after six months of employment (based upon minimum 500 hours worked). An additional match of 50% up to 10% is also available after six months of employment. (** The Safe Harbor 3% is not subject to vesting. The additional match offered on 50% of the next 10% contributed is subject to vesting-please see the vesting schedule below)

What is a Safe Harbor 401(k) Plan?

A Safe Harbor 401k Plan means that annually the Credit Union chooses to contribute a set % of 401k contributions that are immediately vested once they are remitted and posted to your retirement account. A 401(k) plan is an IRS approved retirement savings plan which allows you to set aside a portion of your earnings into a tax-deferred account or post-tax account.

The Credit Union is also providing an additional contribution a 401(k) plan is an IRS approved retirement savings plan which allows you to set aside a portion of your earnings into a tax-deferred account. VTFCU contributes additional funds to your account by matching 50% of the first 10% of your salary. In other words, for every dollar that you contribute -- up to a maximum of 10% of your total salary -- VTFCU will contribute 50 cents. In addition, VTFCU's Board of Directors may elect to contribute an additional Safe Harbor contribution. For 2019, this discretionary amount is set at 3% of your salary after six months of employment.

You may contribute more than 10% of your salary -- up to the maximum amount allowed by law; however contributions that exceed 10% of your salary will not be matched by VTFCU. For 2019, the IRS limit is \$19,000. Employees reaching age 50 as of December 31, 2019 may contribute an additional \$6,000 per year, under the IRS approved "Catch-Up" provision.

How to Enroll

The Plan includes an automatic enrollment feature. If you do no complete and return a salary deferral agreement, the Credit Union will automatically withhold 3% of your eligible compensation from your pay each payroll period and contribute that amount to the Regular 401K plan from date of hire. If you do not wish to defer any of your compensation, or you wish to defer an amount different than the 3%, then you may make an election to do so. Employees may opt-out or increase this amount at any time. Existing employees can enroll in the program and/or change their enrollment at any time.

Vesting Schedule

If you terminate employment with VTFCU before your normal retirement age, you are entitled to receive all of the funds you contributed. The Safe Harbor contributions are vested immediately. In addition, you are eligible to receive the vested portion of the credit union's matching funds and any VTFCU discretionary contributions, according to the following vesting schedule:

Number of Plan Years with Vested Service*	Vested Percent of Your Contributions	Vested Percent of VTFCU's Contributions
Less than 2 years	100%	0%
2 years	100%	25%
3 years	100%	50%
4 years	100%	75%
5 years	100%	100%

^{*}Vested service is the number of plan years in which you have completed 1000 hours of service. Vested service does not necessarily equate to years of actual service. Vested service is analyzed on a case by case basis when employees terminate from VTFCU. Other factors, such as working part-time – even on a temporary basis during your career, can impact the final calculation.

Upon termination, you will receive your distribution as soon as administratively possible.

In-Service Distributions

You can receive a distribution from your account while you are still employed at VTFCU if you have reached age 59-1/2.

Retirement Benefits

When you retire you are entitled to receive the vested portion of your account. There are various distribution options available, including receiving monthly benefits by annuitizing your account. Your normal retirement date is the first of the month following age 65. Early retirement is possible on the first of the month following age 55 if you have completed six years of service.

Investment Options

Through CUNA Mutual Group, you can invest your account balance in a wide variety of investment vehicles – from fixed-rate guaranteed funds to aggressive stock or bond funds. For a complete list of available options, go to www.benefitsforyou.com. You may also transfer funds from one investment to another at this website.

Rollovers

You can deposit a rollover from another plan into your VTFCU 401(k) account as long as it is from another qualified plan, IRA or another accepted rollover account. Funds you rollover into this account will always be 100% vested.

Hardship Loan Withdrawals

VTFCU's plan does permit loans against your balance. Hardship Loan withdrawals are allowed, and are only granted for an immediate, heavy financial need where access to other resources or savings is not available for:

- 1. Qualified medical expenses for you, your spouse/civil union partner or dependents
- 2. Purchase of a principal residence (excluding mortgage payments)
- 3. Repairs to participant's principal residence
- 4. Tuition and related educational fees for the next 12 months of post-secondary education for you, your spouse/civil union partner, children or qualified dependents
- 5. Prevention of eviction from or foreclosure on your principal residence
- 6. Burial or funeral expenses for a member of a participant's family

For More Information

You can find more information about your account by reading the Summary Plan Description and the Summary of Material Modification documents at:

• CUNA's website at www.benefitsforyou.com

•	Login and click:	Documents/Forms/Notices	
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For other general questions, please contact the Human Resources Department.

Medical Flexible Spending Account

<u>Eligibility</u>: You are eligible to enroll in our Medical Flexible Spending Accounts if you are eligible for our medical plan. You may enroll after 30 days of employment.

What is a Flexible Spending Account?

A Medical Flexible Spending Account is a personal account in which you can set aside a predetermined pre-tax dollar amount up to \$2,700 per calendar year for allowable medical expenses. You contribute to your account through payroll deductions on a pre-tax basis. This reduces the amount of your pay that is subject to federal, state and social security taxes, and therefore, you reduce the amount of tax you pay. In other words, you save money!

How to Enroll:

You may enroll in a Medical FSA after 30 days of employment, or during Open Enrollment for the next benefit plan year.

<u>IMPORTANT</u> -- <u>"Use it or Lose It" and the 2019 Carryover option for up to \$500.</u> When determining how much to contribute, Federal law requires that you forfeit any funds remaining in your account at the end of the plan year OVER \$500, so plan your contributions carefully. <u>Claims for expenses incurred in 2019 must be submitted to Healthy Dollars by March 31, 2020.</u>

Allowable Expenses:

The IRS establishes allowable expenses, including

• Expenses your benefit plan does not cover including doctor visit co-pays, prescriptions, deductibles, or uncovered dental expenses for you or your dependents.

For an IRS approved listing of allowable expenses, go to the VTFCU Portal on the Human Resources page

Claim Submission:

To submit a claim, or to obtain more information on Flexible Spending Accounts, including your current status of claims and balances, login to: http://healthydollarsinc.com/

Contribution Changes

The amount that you elect must remain in effect for the entire calendar year. You may adjust your contributions only if you have a qualifying event as outlined in this brochure.

Termination of Employment

If your employment with VTFCU is terminated for any reason, you will have 30 days from your last day of work to submit final claims on expenses that were incurred prior to your termination date. Again, it is important to remember that any unused balance must be forfeited, as stated in IRS law.

Dependent Care Flexible Spending Account

Eligibility: You are eligible to enroll in a Dependent Care Flexible Spending Account (FSA's) regardless of the number of hours you are scheduled to work. You may enroll as of your first day of employment.

What is a Dependent Care Flexible Spending Account?

A Dependent Care Flexible Spending Account is a personal account in which you can set aside a predetermined pre-tax dollar amount up to \$5,000 per year for allowable dependent care expenses. You contribute to your account through payroll deductions on a pre-tax basis. This reduces the amount of your pay that is subject to federal, state and social security taxes, and therefore, you reduce the amount of tax you pay. In other words, you save money!

How to Enroll:

You may enroll in a Dependent Care FSA as of your first day of employment or during Open Enrollment.

<u>IMPORTANT -- "Use it or Lose It"</u>: When determining how much to contribute, Federal law requires that you forfeit any funds remaining in your account at the end of the plan year, so plan your contributions carefully. You have until December 31, 2019 to incur expenses under your 2019 account. <u>Claims for expenses incurred through December 31 must be submitted to Healthy Dollars by March 31, 2020.</u>

Allowable Expenses:

The IRS establishes allowable expenses, including

 Licensed day care centers, baby-sitters, daytime summer camps and pre-schools incurred by you for care of your children under age 13 (who live with you more than 50% of the year)

For an IRS approved listing of allowable expenses, go to the VTFCU Portal on the Human Resources Page

Claim Submission:

To submit a claim, or for more information on Flexible Spending Accounts, including your current status of claims and balances, please login to: http://healthydollarsinc.com/

Contribution Changes

The amount that you elect for your Dependent Care FSA must remain in effect for the entire calendar year. You may adjust your contributions only if you have a qualifying event as outlined in this brochure.

Termination of Employment

If your employment with VTFCU is terminated for any reason, you will have 30 days from your last day of work to submit final claims on expenses that were incurred prior to your termination date. Again, it is important to remember that any unused balance must be forfeited, as stated in IRS law.

Parking or Transit Expense Account (Section 132):

VTFCU offers several parking assistance options for only employees located in the Burlington Main Office.

Options available are based on length of service:

Immediately to 5 years of service:

- Employees may choose to set up a Parking or Transit Section 132 Account to set aside
 money on a pre-tax basis to pay for out of pocket parking arrangements (such as
 feeding the parking meters) or for other mass transit arrangements. Receipts showing
 proof of out of pocket expenses at a garage, a statement certifying the cost for local
 parking meters, or receipts showing proof of expenses for qualified mass transit, may be
 submitted to our third party administrator for reimbursement.
- VTFCU will deposit \$55 per month into a Parking Section 132 plan on behalf of the
 qualified employee. Receipts indicating proof of monthly parking at a garage may be
 submitted to our third party administrator for reimbursement of up to \$55 per month.
 Under this scenario, employees may also contribute their own funds to the Parking
 Section 132 plan on a pre-tax basis, to pay for expenses beyond the VTFCU provided
 \$55 per month.

At 5 years of service:

- Employees may continue with the plans mentioned above, or
- Employees will receive at no cost, a parking pass at a local parking garage (garage location to be chosen by VTFCU), if there are vacancies available.

Enrolling in a Parking or Transit Section 132 Account:

A Parking or Transit Expense Account (Section 132) is a personal account in which you can set aside a predetermined dollar amount up to \$1,440 year for mass transit expenses or up to \$2,760 for allowable parking or transit expenses. You contribute to your account on a pre-tax basis which reduces the amount of tax you pay.

VTFCU will deposit \$55 per month into a Parking/Transit Section 132 plan on behalf of the qualified employee. Employees are responsible for securing their own parking arrangements, passes or tokens. Receipts indicating proof of monthly parking at a garage may be submitted to our third party administrator for reimbursement of up to \$55 per month. Under this scenario, employees may also contribute their own funds to the Parking Section 132 plan on a pre-tax basis, to pay for expenses beyond the VTFCU provided \$55 per month.

You may make changes to your election on a month to month basis.

IMPORTANT-- Parking or Transit expenses incurred by December 31, 2019 must be submitted to Healthy Dollars by March 31, 2020.

<u>Termination of Employment</u>
If your employment with VTFCU is terminated for any reason, you will have 30 days from your last day of work to submit final claims on expenses that were incurred prior to your termination date.

Claim Submission:

To submit a claim, or to obtain more information on Parking Flex Accounts, including your current status of claims and balances, login to: http://healthydollarsinc.com/

2019 Holiday Schedule

	Tuesday	January 1
New Year's Day	-	
Martin Luther King Day	Monday	January 21
President's Day	Monday	February 18
Memorial Day	Monday	May 27
Independence Day	Thursday	July 4
Labor Day	Monday	September 2
Columbus Day	Monday	October 14
Veterans Day	Monday	November 11
Thanksgiving	Thursday	November 28
Christmas Day	Wednesday	December 25
New Year's Day 2018	Wednesday	January 1

Christmas Eve 2019 and New Years Eve 2019- Early Closures

The credit union will be closing at 1:00 on Tuesday December 24th, Christmas Eve and at 3:00pm on Tuesday December 31, New Year's Eve. Employees who take the day off from work will be charged a <u>full day of PTO</u>; employees who work until 1:00/3:00 pm respectively will receive Management Directed Time Off (MDTO) for the hours that we close early, up to their normally scheduled hours

Paid Time Off

In addition to holidays, VTFCU provides paid time off to full and part-time employees to take vacation, sick or personal time, or for personal business which cannot be arranged outside normal working schedules.

The 2019 Paid Time Off accrual rates are as follows:

Years of Service	PTO Accrual Rates Based on Schedule
Less than 5 years	* 15 days per year + your birthday
5 to 9 years	* 20 days per year + your birthday
10 to 14 years	* 25 days per year + your birthday
15 years or more	One additional day per year for each year of service, with a maximum accrual rate of 30 days per year. This is pro-rated for employees working less than 40 hours per week.

You may carry-over accrued PTO from year to year to a maximum of 440 hours.

<u>Your Birthday</u>: You will receive 8 hours of PTO in the month of your birthday. (For new employees whose birthday falls within the 90 day introductory period, this holiday may be taken after their introductory period has ended.)

Five Consecutive Business Day Rule: There is a requirement that all employees take at least five consecutive <u>business</u> days off each calendar year. Please note that if you take a week off in which there is a holiday, you will need to take an additional day just before or just after that week to satisfy the rule.

<u>PTO Redemption:</u> Eligible employees who have over 40 hours of accrued PTO may cash out those hours over 40, with no limit to the number of hours that can be redeemed. Staff must have taken their 5 consecutive days away from the office. All staff who takes advantage of this benefit must keep a minimum of 40 hours in their PTO bank for future use. This will be announced by Human Resources.

Employee and Family Assistance Program

The Employee and Family Assistance Program (EFAP) is a free service provided to all VTFCU employees. The program assists you and your family members with counseling services for stressful life situations such as relationship counseling, financial counseling, parenting issues, daycare referrals, and legal services referrals. The service is *completely confidential* with no information regarding usage reported back to VTFCU.

We have partnered with a local resource: The Employee Wellness and the Employee Family Assistance Program & Health Management at The University of Vermont Medical Center. They also can be used by managers as a resource to request assistance on how to better assist employees or receive recommendations on best practices.

Direct contact info- at 802.847.2827 or 1.888.329.3327 as well as email efap@uvmhealth.org. They are available 24/7 and 7 days a week to let you know how they can help you with whatever you or a loved one are going through. They have EFAP licensed counselors and professional personnel available to help you best determine who can help.

Physical locations at -

University Health Center Campus 1 So. Prospect St., Burlington

Fanny Allen Campus 290 College Parkway, Colchester

Medical Center Campus 111 Colchester Ave, Burlington

Tuition Assistance

<u>Eligibility</u>: You are eligible to apply for tuition reimbursement if you work at least 30 hours per week and have completed one year of service. Proof of satisfactory completion of all courses taken is required.

Tuition reimbursement must be pre-approved and is subject to budgetary availability and covers courses or certifications offered through approved and accredited technical training institutions, vocational or trade schools and colleges or universities.

For complete information on eligibility and approval requirements please see the policy and agreement statement. Please contact HR with questions.

Employee Referral Program (For Full Time Employees)

If you refer someone for employment at VTFCU you may be eligible to receive a bonus.

The employee you refer must be hired as a full time employee and must complete one year of service. After one year if you are still actively employed by VTFCU, you could receive a \$500 bonus.

To apply for this bonus, please complete the form located on the HR/Benefits page of the portal.

Cost Savings Incentive

VTFCU is pleased to offer a Cost Savings Incentive Plan. If you'd like to suggest ways for the credit union to save money, please complete a Cost Savings Incentive form located on the HR/Benefits page of the portal.

After you complete the form and obtain your supervisor's signature, forward it to Accounting. The accounting department will determine the annual savings. If your idea is implemented and the projected savings equals \$1,000 or more, you will receive a bonus equal to 10% of the total projected annual savings!

Free & Discounted Credit Union Services

Free Checks

During your term of employment, you will not be charged for fees for the purchase of personal share drafts (up to 2 boxes at a time), bank checks, traveler's checks or money orders.

Primary Residential Mortgage Closing Costs:

After 90 days of employment, if you would otherwise qualify for a primary residential mortgage you will receive:

A \$1000 reduction in your Vermont Federal Credit Union mortgage closing costs.

Special Loan Rates

After 90 days of employment, if you would otherwise qualify for a closed end consumer loan you will receive:

• A one percent (1%) reduction on the closed end consumer loan (excluding special promotions and real estate related loans, credit cards, shares secured, and over draft lines of credit).

Upon termination, consumer loan rates are adjusted up by the amount of the discount originally granted (1%). There are no discounts on Home Equity Lines of Credit ("HELOCS") or fixed-rate second mortgages.

Employees may receive the discount as long as they are a primary or joint borrower on the eligible loan.

Individuals that have worked at VTFCU for at least 10 years and retire from the Credit Union would also be eligible for the employee discounts after retirement.

Employee Hardship Loan

- Vermont Federal Credit Union will provide employees in good standing, with at least one year of service, access to an employee hardship advance.
- All employees must meet the criteria to be approved for this advance.
- To initiate an advance the employee will email a completed Employee Hardship Advance request.
- Once approved Human Resources will complete the process within one business day.
- The Credit Union will also attempt to identify other opportunities to assist the employee financially.
- After the loan has closed, HR will be contacted with payment details and will establish the necessary deductions.
- Should employment end prior to the repayment of this loan, the employee may pay the
 outstanding balance prior to the last day of employment. Should that not occur, the
 advance will adjust to the terms and conditions of our other Income Advance Loan
 Programs.
- HR has the right to ask for any appropriate documentation for the advance.

Clothing Advance

To provide assistance for employees to meet VTFCU's Professional Image Policy standards, employees are eligible for an advance of \$250. Contact the Human Resources Department to find out more. Contact Cynthia Turner at ext. 1155 to apply for this benefit.

Other Employee Discounts

Verizon Wireless

Up to a 18% employee discount on eligible plans. To register your line for your employee discount go to: https://www.verizonwireless.com/b2c/employee/eleuLanding.jsp
Enter your work email address and select "check for discounts". You will immediately receive an email – click the "shop now" button in the email to continue with the registration process. Or visit a Verizon Wireless location and take advantage of program discounts. Requires active proof of employment by VERMONT FEDERAL CREDIT UNION and photo ID.

AT&T Wireless

Vermont Federal employees can now receive an 8% discount on current and future cell phone plans with AT&T. To receive the discount contact an AT&T store and let them know you are eligible for the 8% employee discount. You will need to provide your credit union email address. Personal email address will not work. AT&T verifies eligibility by sending an email to a credit union email address. AT&T will send an email for you to submit the AT&T phone numbers to receive the discount. This discount is available for individual and family plans.

Dell Purchase Program

Employees receive between 5% and 15% discounts on all Dell consumer products. Go to www.dell.com/eppbuy and use Member ID #PS60738495.