

# Online Training & Assessment for RTOs



# Are You Conquering the Pressures of Running a Progressive RTO?

The Vocational Education and Training Industry is always on a journey of change. From ASQA's tightening of controls through to advances in technology, demands on RTOs are ever increasing. Concerns raised include:

## Poor systems

There are many generic solutions for higher education that are not quite fit for purpose for VET. Alternatively running a paper process is fraught with risk and inefficiencies.

## Rising costs

The costs of administering a compliant process and the lowering of prices from competitors means RTOs need to save money wherever possible.

## Student experience

With the new ASQA Student Survey, your students' experience is more important than ever before. From on-boarding to result, the ability to engage and satisfy your customers is key.

## Control

Ensuring your team has everything covered is a laborious task in itself. Having a system that enables control over outcomes and visibility of issues is a top priority.

*"Paper was stifling the business. We knew we needed a robust online solution."*

Nick Bottrall,  
EIM





# Spend More Time Doing What You Love

## Keeping the passion alive

We feel, people in the education industry are driven by a passion to make a difference to someone's life, through learning. We doubt it's for the love of paperwork and bureaucracy.

For this reason we continue to create a Training and Assessment Solution to help you spend more time doing what you love and worry less about the rest.

# Product + Service = Experience

**Industry leading software wrapped up with second to none customer service creates the Cloud Assess experience.**

## **Product**

Flexible, reliable and powerful, Cloud Assess is the leading Online Training and Assessment solution for VET.

Unlike a generic LMS, Cloud Assess is built to mould to your RTO's process and engineered specifically for the Vocational Education and Training Industry. Whether you favour face-to-face assessment or online learning, offer a seamless approach without the need for paper or file sharing tools.

## **Service**

With your dedicated consultant guiding you through a bespoke implementation plan, plus regular account reviews offering advice and guidance, and a support team committed to your organisation's goals, we provide a personal service driven by your success. You can rely on the people behind the screen. Boasting amazing response times and query resolution, your team is our priority.

*“ Quick assistance,  
successful solution,  
10/10 service. ”*

*“ Always Excellent. ”*

*“ Awesome,  
promptly sorted. ”*



# Making Assessment Simple

## The best user experience for everyone

At Cloud Assess we want your learners' and your team's experience to be the best it can be. We continuously invest in the product, providing you with the best user experience available.

### Learners

Engage your learners through a clean, simple, and carefully considered process. Drive progression and improve learner outcomes with an exceptional learner experience.

### Assessors

Make it easier for assessors to get the job done, through a built for purpose solution, designed to meet their needs and your compliance obligations.

### Administrators

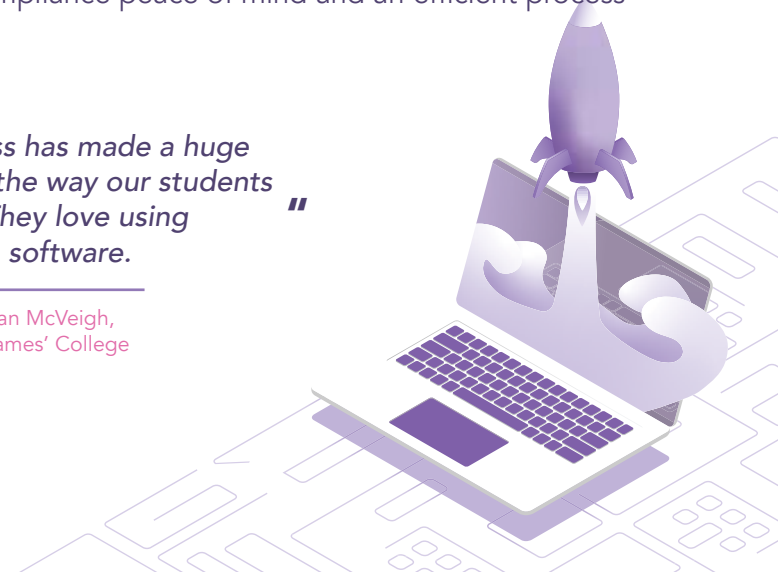
Make mountains of data easy to manage through slick workflows and integrations. Your administrators have the ability to control your process better than ever.

### Managers

Enjoy the benefits of a streamlined process. The information you need is transparent and reliable so you can make good decisions quickly. Stress less with compliance peace of mind and an efficient process you can rely on.

“ Cloud Assess has made a huge difference to the way our students learn. They love using the software. ”

Sean McVeigh,  
St James' College



# Do More With Less

**Give your team the tools to maximise efficiency with an end to end solution for your learners' experience.**

## **Sustainable Efficiency**

No longer waste resources printing and processing paper. Automate repeatable tasks and connect your systems for a seamless flow of information. Focus on creating beautiful, digital assessments that can be conducted online or offline.

## **Drive efficiencies and create room to grow**

With VET aligned tools and the intuitive interface you can streamline your process from start to finish.

## **Charge ahead by:**

- using **Online Assessments** that can be accessed on computers and mobile devices. No more paper.
- removing repetitive and unwanted tasks with **Workflow**.
- effortlessly identifying risks and opportunities with the **Stats and Reports** tools.
- automating wherever possible with features like **Automarking**.
- driving learner outcomes with the **To Do List** and our exclusive assessment lifecycle.
- seamlessly exchanging data with your **Student Management System** through **Integration**.



# Compliance Peace of Mind

## Be 100% confident you're audit ready

Designed by VET professionals, Cloud Assess is built with compliance requirements front of mind.

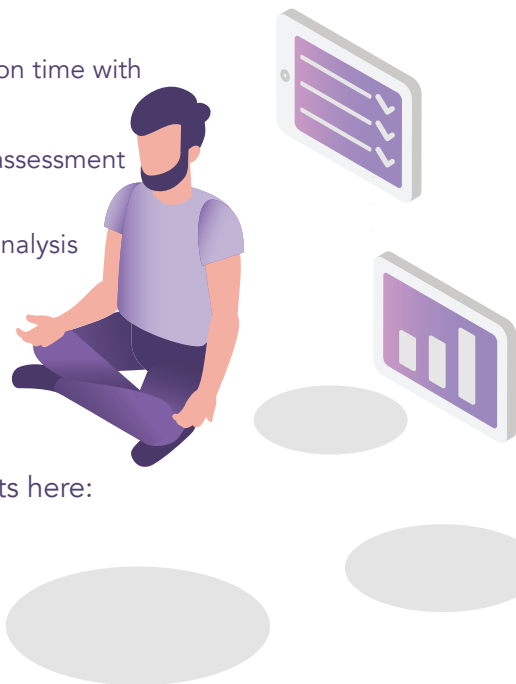
When surveyed, 100% of our clients said, since using Cloud Assess they feel more confident they are fulfilling their compliance requirements.

“ *Using Cloud Assess gives us  
compliance confidence.* ”

Richard Seaborn,  
WH&S More Skills

## Training organisations using Cloud Assess enjoy:

- A solution engineered to support your compliance requirements with **VET alignment** and **assessment** at its core.
- Creating robust, repeatable and compliant assessments with our flexible **authoring tool**.
- Complete control over changes to assessments with our unique **revision control** capabilities.
- Getting tasks done consistently and on time with **Workflows**.
- Driving continuous improvement of assessment outcomes with **Stats and Reports**.
- Improved visibility, control and gap analysis through **Mapping**.
- Complete transparency with the learner **Timeline** and visual dashboards.



Read more about compliance benefits here:  
[cloudassess.com.au/compliance](https://cloudassess.com.au/compliance)

# The Future of Assessment

## Features and Benefits at a glance:

- Drive efficiencies and put money back into your bank.
- Enhance your brand and student experience.
- Improve visibility and control.
- Make compliance stress free.

For a free trial visit:  
[cloudassess.com.au/tryforfree](https://cloudassess.com.au/tryforfree)



Dynamic Authoring



Assessments



Learning



Workflows



Integration



Revision Control



Evidence Uploads



Offline



Authentication



Reporting



Branding



Mapping

“ *Cloud Assess is the future of assessment.* ”

Richard Seaborn,  
WH&S More Skills



# Your Training and Assessment Solution

**You don't just buy a product, you get the best in service and infrastructure to go with it.**

## Security and Infrastructure

All your data is hosted domestically on government grade infrastructure including encryption and ISO 27001 certification.

## Support

Tech support is instant with Cloud Chat. We offer the best response times you will have ever experienced. Queries are closed quicker than industry benchmarks for first response.



38 Second  
Response Time\*



Comprehensive  
Help Centre



99.99%  
Uptime

## Service

With 99.99% uptime you can rely on the platform as well as the people behind the screen. Providing a solution that is an extension to your brand we take our role seriously and offer world class response times to all of our clients. From ongoing training through to complimentary feature updates. We support your RTO continuously.

*The response times for  
support are outstanding!*

*“ I've had help on bank holidays  
and late at night! ”*

Sean McVeigh,  
St James' College

\*The median first response for client tickets raised between March 2018-March 2019

# Hear What Our Clients Say...



*Very useful assessment software  
" to improve efficiency, in terms of  
cost and time.*

Brett Powell,  
Origin Energy

*" Your customer service  
is outstanding! "*

Toni Pettigrew,  
Sarina Russo

*The only way to  
train and assess."*

Karen Plowman,  
McDonalds

*Cloud Assess is an amazing tool, is  
" worlds above what I was using in a  
previous RTO. I love it.*

Brie McDonald,  
Walga

*We wouldn't be able  
" to do what we do  
without  
Cloud Assess.*

Tracy Kearney,  
PST





**cloud assess<sup>®</sup>**

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