

PROJECT LOGISTICS

TEAMING UP TO TAKE ON THE CROSS COUNTRY TRANSPORT OF A DELICATE PRODUCT

THE SITUATION

The RAK UAE Team, based in Ras al-Khaimah, had a client that produced large machinery in the Middle East. The client needed to transport a specific piece to the Netherlands for testing. The piece had a weight of 7 tons, measured 5200mm (L) x 2300mm (W) x 3400mm (H). The piece needed to arrive in pristine condition and be handled with care along the entire process.



THE RAK CHALLENGE

Managing the transport of delicate machinery over 6,500 km of land and sea.

The client's greatest fear was maintaining the integrity of the product. The product needed to be shipped without any damages as the product was being sent to the Netherlands for testing. After testing it would be returned to the UAE. The product was heavy and awkwardly shaped. The team would have to ensure it was properly strapped down at all times and ready to be safely transported.



CASE STUDY

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**RAK LOGISTICS WORKS
ACROSS OFFICES TO
ENSURE PROJECTS ARE
PROPERLY EXECUTED.**

THE **RAK** KEYS TO SUCCESS

- **Procurement of specialty materials**– The UAE team knew this project would need special vendors and materials. They arranged cooperation with Pronk Multiservices for the lashing and securing of the product. They applied special products that would ensure no water damage or corrosion would occur while onboard. Maersk was selected as the ocean carrier and the transport was arranged on a 40'OT Flatrack container
- **Tight communication between all parties**– With multiple vendors and RAK teams there was no room for error in communication. The client had very specific needs and was on a tight timeline. Everyone was kept up to date on product requirements, progress and any other critical information regarding the move.
- **Working hand in hand with Rapid Logistics** – Rapid Logistics was handling the receiving end at Port Rotterdam. It was critical that both teams kept abreast of the move with the client.

THE **RAK** RESULTS

This project required two RAK teams to come together to manage from start to end. The product was delivered safely to the client's site without any mishaps that endangered the project. The client was satisfied with the service they received and were glad the product made it on time without any damages.