evergreen
IT that aims higher

EVERGREEN EVOLVE COMPLETE FOR SERVICENOW

CAN YOU MEET YOUR SERVICENOW DEMAND?

This is the biggest challenge ServiceNow customers face.

As ServiceNow spreads across your enterprise, demand grows quickly. It requires experienced, senior developers. But resources are scarce, hard to train and turnover is high. Good thought leadership is even scarcer. While you can do things wrong…the bigger risk is doing the wrong things! When your people need help, where can they turn? Piecing together a solution from employees, contractors and even offshore support is expensive, complex and very inefficient.

THIS IS WHY WE CREATED EVERGREEN EVOLVE

Evergreen Evolve (EE) is a single, flexible, affordable way to help you meet your ServiceNow demand. EE brings you a part to full time, *dedicated* team of senior only, fully certified ServiceNow consultants from Evergreen's global team. From strategic projects to day-to-day operational improvement, EE can do it all. Our US based Engagement Managers and US Solutions Architects combine with our offshore Senior Developers to bring you the best of both worlds – local thought leadership AND cost effective complete solutions – with rates averaging from only $87-118 per hour!

And EE is backed by Evergreen's strength - as a ServiceNow GOLD Service Partner and an authorized Applications Developer.
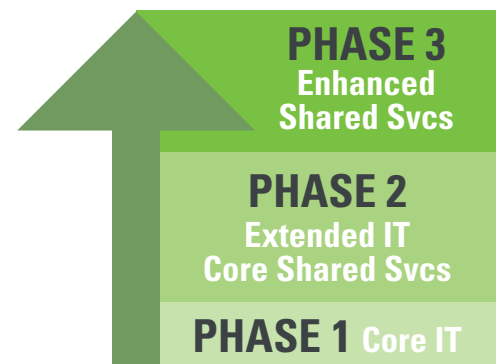

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BUT THERE IS MORE – EE PLUS 1

As we explored the ServiceNow demand challenge, we realized that what we are actually trying to do is *run an Agile development capability inside IT Operations*. This led us to create EE Plus 1 – a coordinated set of tools, processes and software all aimed at helping you meet this goal, including:

- Evergreen's global, collaborative workspace supporting all EE team members backed by experts, with complete, searchable access to all Evergreen Intellectual Property – including methodologies, processes, training materials, documentation, even code!
- A ServiceNow Strategic Roadmap Model – aligned with business value
- Self service demand/ideation solution
- End to end demand/idea workflow & communication
- Simple, objective project ranking & scoring solution
- A Pending Projects Portfolio, managed and reviewed on a regular basis
- Evergreen's Implementation Methodology (EIM), which we use for our project work - Agile based and can be installed in your ServiceNow SDLC!

Best of all, all of our EE Plus 1 offerings are available to you at no additional cost as one of our EE Complete customers.

CUSTOMER CENTRIC

BUSINESS VALUE BASED

PHASE 3 Enhanced Shared Svcs

PHASE 2 Extended IT Core Shared Svcs

PHASE 1 Core IT

WE MAKE IT EASY, LOW RISK & COST EFFECTIVE

Break the revolving door cycle of expensive ServiceNow consultants!

- EE Complete brings you a dedicated part to full time team for a minimum of 6 months. Resources you can count on, who work with your team to become ONE very effective team.
- We guarantee they are senior, certified and highly skilled. If ever an EE resource isn't a good fit for your team, we replace them immediately – no questions asked.
- No long-term lock in! We are confident you will love EE, so we don't lock you in. At any time, you can cancel your EE contract with only 30 days notice.
- Most EE customers find that our solution is actually *LESS expensive* than what they are doing today, while making their lives much easier, and making their ServiceNow solution much more valuable.

LOW AVERAGE RATES - $87-118 PER HOUR

RESOURCE SATISFACTION GUARANTEED

NO LONG-TERM LOCK IN – CAN CANCEL ANYTIME WITH 30 DAYS NOTICE

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