evergreen
IT that aims higher

A BEAUTIFUL, MODERN SERVICE EXPERIENCE IS ESSENTIAL FOR HEALTHCARE IT

Only a beautiful, modern Healthcare service experience will engage and delight your customers – nurses, doctors, technicians, support staff and administrators. Every aspect of our design reflects our principles – Simple, Beautiful, Complete, Predictive and Leading.

We bring an engaging and intuitive environment where your customers can shop for goods and services, report problems, answer questions and easily check the status of their requests and approvals.
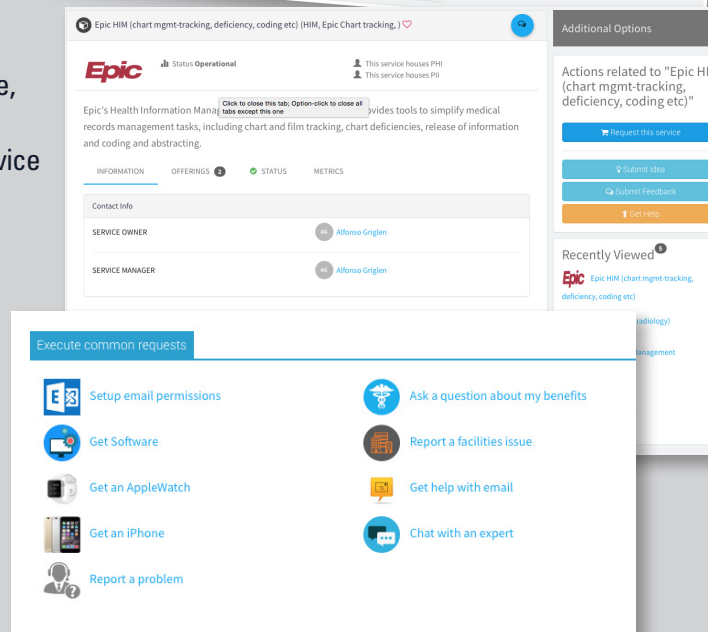
SERVICENOW +

The ServiceNow platform provides a good starting point, to which we add a modern Service Portal or CMS based workspace for Healthcare, with the features you want.

- Modern user interface with tile animation enables beautiful self service
- Fully responsive framework, so your experience is consistent whether on PC or mobile
- Search results with filter and refinement controls – so customers can more easily find what they need
- 15 unique, prebuilt landing pages bring a complete, end to end customer service experience
- Client side navigation — for quick rendering and responsiveness
- Use of sliders for better announcement & alerting capabilities

Built entirely in the ServiceNow platform, we bring you a modern Service Portal or CMS workspace with common web components including foundation framework, Angular JS, jQuery and core script libraries – giving you the power to deliver and maintain a truly current and beautiful Healthcare customer experience.

IT'S NO GOOD IF YOU CAN'T MANAGE IT

We built it for you too. We have put equal thought into your ability to run it.

We built manageability in from the start with a Service Manager's Workspace. Here you can easily see the current status and health of your service, get customer "social media" feedback on service quality, add or change your service offerings, look at current subscribers and any open incidents or pending changes against your service. In short - giving you a complete and easy to use workspace to manage your service.
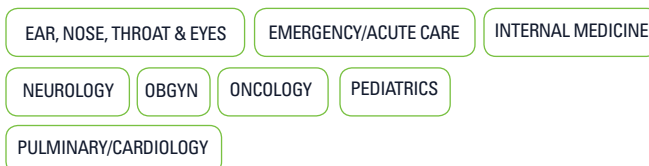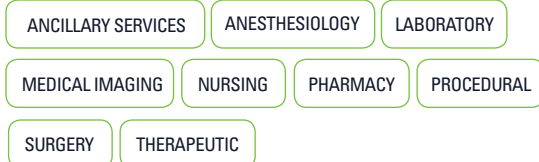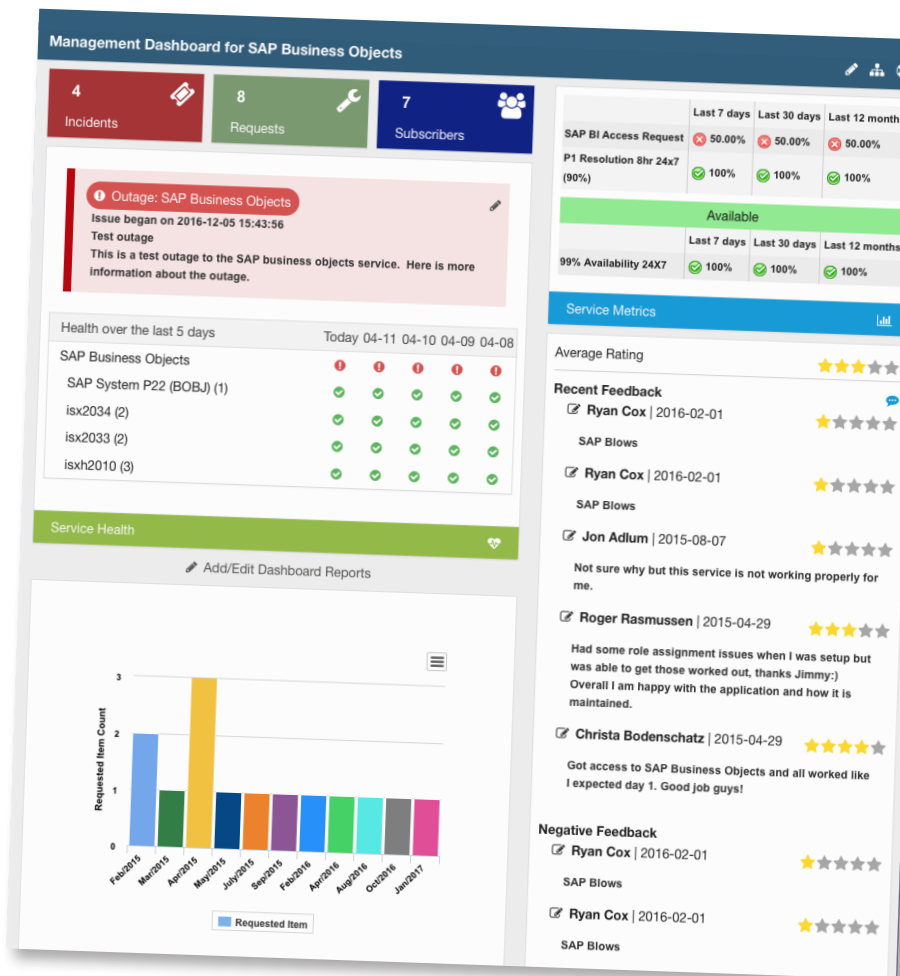
WITH A HEALTHCARE TAXONOMY TO ORGANIZE AND MANAGE ALL OF YOUR SERVICES

It's easy to create lots of services, and have lots of people in IT and beyond creating services, which can quickly lead to a lot of confusion.

So Evergreen built a Healthcare Service Taxonomy framework right into ServiceNow. It gives you a clear and simple way to see and manage all of your services – in logical categories and sub-categories, keeping everyone on the same page, including all of your IT supported clinical services – the very services running the business of Healthcare.

THE EXPERIENCE IS BEAUTIFUL AND COMPLETE – SPECIFICALLY FOR HEALTHCARE

Give your customers the beautiful, engaging Healthcare IT experience they want, while also giving your Service Managers the power to easily and completely manage that experience. Evergreen makes it easy AND affordable, delivering our Employee Self Service Portal and Catalog for Healthcare, for only $12,500 per year.

ANCILLARY SERVICES | ANESTHESIOLOGY | LABORATORY | MEDICAL IMAGING | NURSING | PHARMACY | PROCEDURAL | SURGERY | THERAPEUTIC

ADMISSIONS/OUTPATIENT/SCHEDULING | CASE MANAGEMENT | COMPLIANCE, QUALITY, SAFETY & RISK | ELECTRONIC MEDICAL RECORDS | HEALTH INFORMATION MANAGEMENT | PRACTICE MANAGEMENT

EAR, NOSE, THROAT & EYES | EMERGENCY/ACUTE CARE | INTERNAL MEDICINE | NEUROLOGY | OBGYN | ONCOLOGY | PEDIATRICS | PULMINARY/CARDIOLOGY

Want to make a powerful impact with your customers and providers fast?

Do something amazing for them — give them a Service Portal & Catalog solution for Healthcare IT you both will love!

www.evergreensys.com