Engaging an Increasingly Diverse and International Donor Base

CAMPBELL & COMPANY WEBINAR

November 16, 2016

Shoshana Grammer, Senior Consultant

Campbell & Company

Webinar Best Practices

- 1. Close any programs (other than GoToWebinar) that are running on your computer
- 2. Call-in using a telephone instead of using your computer speakers
- 3. Move your cell phone away from your computer
- 4. If you experience visual issues, send a chat to Campbell & Company or contact GoTo at (800) 263-6317



Campbell & Company

Panelists On the Webinar Today

Steve Staples, PhD--Executive Director, International Development,

Princeton University



Ryan Carmichael--Deputy Vice President for Development, <u>Columbia</u> <u>University</u>





Through this session, we will cover

Best practices from academic institution's development teams for successfully building international fundraising programs

This information can be applied to other markets such as:

- Hospitals and Healthcare
- Environmental Organizations
- Cultural Institutions
- and more

The skills development/advancement teams must require to create and manage an effective international fundraising program

Case examples that explore all phases of developing and sustaining such an initiative

Campbell

Why we are looking at this subject

Our economy and society have globalized



Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.



6

Campbell & Company Research

METHODOLOGY

Development professionals from colleges, universities and independent schools

- Online Survey
- Personal Interviews
- Response rate of 65%
- 54 Respondents
- In-depth interviews who were chosen from advisory committee of leading international fundraising practitioners

Campbell & Company

Breakdown of Participating Educational Institutions

Please indicate the type of institution you work with:						
	Response Percent	Response Total				
Public 4-year college or university	12.96%	7				
Private 4-year college or university	37.04%	20				
Independent graduate or professional school	3.7%	2				
Community or 2-year college	0%	0				
Independent primary and/or secondary school (day only)	31.48%	17				
Independent primary and/or secondary school (with boarding)	14.82%	8				
Public primary and/or secondary school	0%	0				



Percentage of Fundraising from International Constituents

		Response percent	Response total	Average number of staff who work with international prospects
Less than 5%		83.33%	45	2
Between 5 and 9.99%		9.26%	5	5
Between 10 and 24.99%		3.7%	2	58
Between 25 and 49.99%		0%	0	na
Greater than 50%	1	0%	0	na
Unknown/Data not available	1	3.7%	2	68

Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.

Campbell & Company

CASE DISTRICT VII MINI-CONFERENCE



Campbell & Company

THANK YOU

Amy Ambrose, Assistant Dean of Advancement, Berkeley School of Law

Matt De Vecchi, Senior Associate Dean for External Relations, USC Marshall School of Business

Marina Tan Harper, Senior Director of International Development, UC Davis

Ted Hill, President Roessler-Chadwick Foundation **Bill Johnson**, Associate Vice President for Development and Alumni Relations, University of the Pacific

Shaun Keister, Vice Chancellor for Development & Alumni Relations, UC Davis **Christy Lusareta**, Director, Prospect Research & Management, USF

Ronica Smucker, Associate Vice President, Development, USF

Leslie Theodore, Associate Vice President, Alumni and Donor Engagement and Director of Women in Leadership & Philanthropy, USF

Tom Tseng, Vice President and Campaign Co-Director, Univ. of Hawaii **Peter Wilch**, Vice President for Development, Univ. of San Francisco

Campbell

Some Perspective



International Students studying in the United States

80% increase

since

2000

Campbell & Company

RECORD HIGH ENROLLMENT

974,926 international students studied in the US in 2014-2015



Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.

Campbell & Company

14

Research Institutions, Universities, Community Colleges, Boarding and Day Secondary Schools



Campbell & Company

Even Elementary Schools



Campbell & Company

Grateful patients

Cleveland Clinic Receives Patients from All Over the World



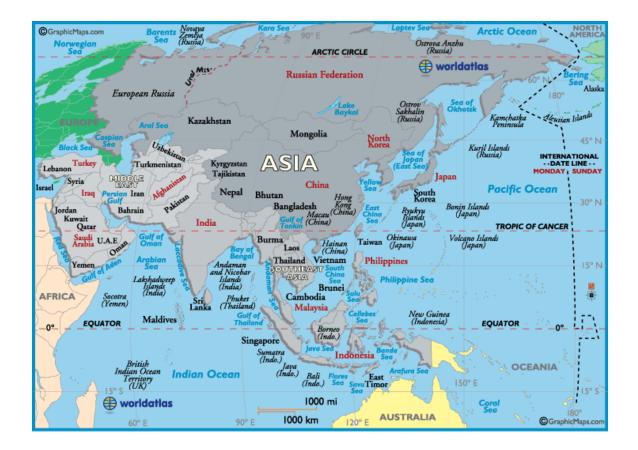
Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.



'Company

Focus on Asia



Campbell & Company

Why Focus on Hong Kong?



Campbell & Company

Other Areas of International Support

Europe Middle East Central and South America

Russia

Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.

Visibility Abroad





Effectiveness of Outreach Methods

	Response percent	Response total
Specially segmented mailings or newsletters	0%	0
Communications in multiple languages	18.75%	3
An international junket or tour	6.25%	1
Internationally based clubs (such as an alumni association chapter)	12.5%	2
Affinity groups in the United States	0%	0
Off-campus gatherings, programs or events	12.5%	2
On-campus gatherings, programs or events	0%	0
A dedicated staff member	6.25%	2
An office, center, or campus in another country	0%	0
A volunteer board	0%	0
A targeted fundraising trip	37.5%	6
A specialized stewardship plan	0%	0
Other, please specify:	6.25%	1

Campbell & Company

Alumni





Campbell & Company

Parents of Current Students



Face to face Meetings with Prospects



Understanding the Cultural Landscape

Social status and cultural hierarchy

Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.



How Often Should You Visit?

When do you bring the President, Chancellor, Head of School?

How can institutions with lesser resources move forward with a program seeking international philanthropy?



Obstacles to Growing International Fundraising



Pitfalls to Avoid

- Reputational Issues
- International Gift Policy
- Admissions
- Lack of buy-in from leadership
- Getting good data/contact information

Campbell & Company

Resources

United States Internal Revenue Service

Publication 526, Charitable Contributions

The Canada Revenue Agency

Give2Asia

GlobalGiving and Charities Aid Foundation American

The King Baudouin Foundation United States

The Resource Foundation

Transnational Giving Europe

Don't forget to send us your questions by using the question pane on your control panel.

If you experience any sound issues, please use the telephone option. If you still experience difficulties please call (800) 263-6317.

Number One Advice?

Campbell & Company

Final Thoughts



Importance of patience and relationships Education on philanthropy University vs. School Affiliation Don't forget parents and friends What is your school's international vision? Giving likely to be top heavy Finding key role model for philanthropy

COLUMBIA GLOBAL CENTERS

Questions?

Campbell & Company

Next Webinar:

Fundraising Communications 2: Crafting Your Message

December 14, 2016 12:00 CT

Andy Brommel Director, Communications Consulting

Campbell & Company

Thank You

Shoshana Grammer Senior Consultant

shoshana.grammer@campbellcompany.com

