

Since 2007, Global Engagement Solutions has served



OVER 400,000 CUSTOMERS



IN OVER 17 LANGUAGES



IN 170+ COUNTRIES ACROSS THE WORLD



UNLEASHING BILLIONS OF DOLLARS IN ROI

We have helped our clients activate change in their organizations with our **Global Learning & Organizational Engagement Solutions.**

CUSTOMER RETENTION E-LEARNING SOLUTION FOR METLIFE

Global Engagement Solutions created a custom learning suite in seven of MetLife's global markets for every customer facing associate, manager and agent. The proactive and reactive processes within the suite of modules have helped produced over \$300 million worth of bottom line impact. Five action-oriented interactive modules on the MetLife retention strategy resulted in higher persistency, earnings and cross sell. 98% of the global participants surveyed felt the time they took to engage in the training was a worthwhile investment.

GES provides Red Hat with a global recognition program spanning 43 countries with culturally relevant, in country reward delivery. The program allows managers and peers to recognize each other through both monetary rewards and e-thank you's. A unique aspect and engagement factor within the program is the ability to create customized campaigns in order to recognize and support sales incentives, service programs and individual and team projects.

GLOBAL EMPLOYEE ENGAGEMENT AND RECOGNITION PROGRAM FOR RED HAT

GES is proud to provide services to First American, who recently received notoriety on Fortune's 100 Best Places to Work list, attributing it to the employee engagement program that Global Engagement Solutions provides for them. Their outstanding program (FA Recognition) was developed from suggestions received through engagement surveys and employee focus groups. This program enables managers and peers the ability to recognize an employee's hard work and dedication whenever the occasion presents itself. Other key components of the program include service anniversary recognition and employee wellness participation.

ORGANIZATIONAL ENGAGEMENT FOR FIRST AMERICAN

REQUEST A DEMO

Sustainable engagement is an experience, not an event! We would be delighted to discuss how we can develop a customized program to maximize the performance of your employees – just fill out the form!

First name* Last name*

Email Address* Phone number

Best way and time to contact you

Company Name

Job Title

Number of Employees

ABOUT GES

At GLOBAL ENGAGEMENT SOLUTIONS we deliver global learning and employee engagement solutions. We help you create alignment among your leaders, employees, sales channel and customers.

Employee Engagement. We have the expertise and knowledge of how employees want to be recognized and rewarded within your workforce. **Global. On demand. Personalized.**

Global Learning. Our approach is unique in that it teaches skills and competencies in short and succinct bites over time, repeated, reinforced, and followed up with actionable principles. This enables and engages your employees with the knowledge to do the right thing, the right way, at the right time, for the right reasons. The layered learning platform offers built-in measurement and tracking and it is seamlessly multi-device and multi-language capable.

GET IN TOUCH

Email
contact@globalengagementsolutions.com
Phone
1-855-231-8407

BLOG

- What You Should Know About AI and Customer Service
- Millennials and Motivation at Work
- 3 Effective Ways to Motivate and Engage Your Remote Employees
- Is Microlearning a Good Fit for My Organization?
- Why Action Planning is the Key for Successful Learning

Repetition & Practice creates more precision, more productivity and more profit



WHY OUR eLEARNING SYSTEM WORKS

Traditional instructor-led learning can be a challenge because it's very hard to take people off the job today, so we tend to give them **too much information, too fast.**

- ✓ LAYERED IN OVER TIME
- ✓ SHORT & SUCCINCT
- ✓ DELIVERS ONLY NECESSARY CONTENT/COMPETENCIES
- ✓ FOCUSES ON ACTION PLANNING, REINFORCEMENT & ACCOUNTABILITY
- ✓ EVERY SPOKEN & WRITTEN WORD IS IN THE LEARNER'S NATIVE LANGUAGE
- ✓ PRODUCES RESULTS IN EVERY INDUSTRY, ON EVERY CONTINENT

FEATURES & BENEFITS

Each learner receives a series of customized modules with weekly activities and assignments to reinforce their learning. They create an action plan about how they will transfer their learning into the workplace and this action plan is emailed to their supervisor!

Benefit from greater utilization when used in conjunction with our organizational engagement programs

- ✓ Only 15-20 minutes per week
- ✓ Integrate messaging from senior leaders
- ✓ Customized content unique to your value proposition and specific business cases
- ✓ Greatly reduces travel and expenses required with traditional live training
- ✓ Increase employee performance
- ✓ Opportunity to practice drill and rehearse
- ✓ Create consistency and scalability to effectively reach a distributed work force
- ✓ Built in measurement and tracking

If you leverage repetition and follow a proven process then that repetition universally produces positive results.

95%

LEARNERS RECOMMEND IT AND SAID IT GAVE THEM THE TOOLS THEY NEEDED

98%

GLOBAL PARTICIPANTS, WHO START OUR LAYERED LEARNING PROCESS, COMPLETE IT WITH SIGNIFICANT MEASURABLE RESULTS

100%

LEARNERS FELT THE LEARNING WAS WORTH THE TIME INVESTED

SEAMLESS MOBILE INTEGRATION

Your talent is busy. They want their learning, when they want it — in-time and on-demand. Our mobile learning interface is multi-platform and multi-language capable, with seamless synchronicity across all devices. You get the full user experience with full functionality on all devices. Your progress is tracked, measured, retained and stored on the learning management system.

GLOBAL & CULTURAL LANGUAGE INTEGRATION

Our Layered Learning delivers every spoken and written word in the participant's native language (no voice over). This allows the learner to better engage with the content in their native tongue, with culturally relevant language and scenarios. Our customers have told us that they find learning in their own native language to be more respectful than voice over or subtitled learning.

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