



Insights:

Emerging Trends for Clinical Leadership

March 2020

TRC HEALTHCARE – MONTHLY EXECUTIVE BRIEF

IN THIS ISSUE

Practice- Changing Pharmacy Updates

Reduce Med Errors During Transitions to Outside Facilities

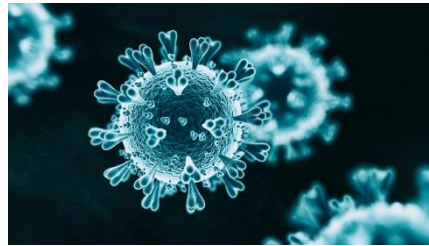
Pain Point: Many adverse events that are common when patients transition from a hospital to outside facilities are medication related.

Solution: This month, *Hospital Pharmacist's Letter* provides recommendations to improve these transitions of care.

Specific advice is included for higher-level needs such as IV antibiotics, feeding tubes, and medication adjustments for resolving kidney function. Also discussed are best practices for communication between the hospital, outside facility, and the patient's PCP.

The article also features the "Transitions of Care Checklist," which highlights important steps and questions to address at various phases of the patient's transition (admission, between levels of care, discharge, etc.).

[Read the new article](#) now.



Reinforce Infection Control in Light of Coronavirus

Pain Point: The COVID-19 coronavirus pandemic has put the spotlight on ways to limit the spread of respiratory infections.

Solution: This month's featured *Pharmacist's Letter* article delivers practical advice to help pharmacy teams reinforce proper hand hygiene and clear up mask confusion. Additional advice is also provided in the CE courses, "Preventing the Spread of Colds and Flu" and "Hand Hygiene for Infection Control."

[Read the full article](#) now.

TRC is committed to supporting clinical teams during this pandemic. Many clinical resources, original articles, links to CDC resources, and CE/CME courses are currently available across all of our Letter products (see next page).

As new resources become available, we will feature them on Letter homepages as well as on our [corporate website](#).

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News You Need to Know

Insights delivers the latest in emerging trends for clinical leadership straight to your inbox. Included in each monthly edition, you'll receive industry-relevant updates, timely new facts, and advice to help you and your pharmacy teams leverage the most from your TRC Healthcare subscriptions. You'll also see the latest CE courses added to our course catalog, as well as important national and state requirements to keep you and your staff in compliance.

Contact us anytime for more information. Visit trchealthcare.com, or [email us](#).



Prevent Cases of Mistaken Med Identity

Pain Point: Recent cases of meds being mistaken for one another have brought renewed focus to the issue.

Solution: This month's featured *Pharmacy Technician's Letter* article delivers practical advice for techs to help avoid med mixup errors, including storing vaccines separately in the fridge, and using

dispensing safeguards like bar-code scanning and tall man lettering on packaging.

It also directs techs to two popular clinical resources, "Tech Talk: Avoiding Errors Due to Med Name Mixups," and the tech tutorial, "Preventing Med Errors," to stop mixups in their tracks.

Read the full *Pharmacy Technician's Letter* article [here](#).

Product Spotlight

Pharmacy Technicians University

PTU Elite: CSPT® Prep Program

Now available, the new *PTU Elite: CSPT® Prep Program* prepares pharmacy technicians for success on the Pharmacy Technician Certification Board (PTCB) Certified Compounded Sterile Preparation (CSPT) exam.

Available for purchase as a stand-alone offering, the *PTU Elite: CSPT Prep Program* provides technicians with dedicated sterile compounding training in a convenient, easy-to-use online solution. The comprehensive curriculum is aligned with PTCB's high standards for CSPT certification and includes courses that address USP <797> and USP <800> requirements.

The 59-hour *PTU Elite: CSPT Prep Program* is the perfect complement to *Pharmacy Technicians University*, a best-in-class online education and training program for pharmacy technicians.

Program benefits include:

- **Shorter prep time:** Trainees who complete the prep program can sit for the CSPT exam with just one year of experience in compounded sterile preparation (versus the standard 3-year requirement).
- **High-quality and comprehensive:** Curriculum is aligned with PTCB's high standards, including compliance requirements for USP <797> and <800>.
- **Top pass rates:** PTU grads boast a 77% pass rate on the PTCE® exam — 20% higher than the national average.

Learn more about the *PTU Elite: CSPT® Prep Program* [here](#).

COVID-19 + INFECTION CONTROL RESOURCES

Check out these popular clinical resources related to COVID-19 and related topics:

- [Reinforce Infection Control in Light of Coronavirus](#) (article)
- [Coronavirus \(COVID-19\): Information for Healthcare Professionals](#) (CDC)
- [Stop Germs! Wash Your Hands](#) (CDC Patient Handout)
- [Hand Hygiene for Infection Control](#) (CE course)
- [Preventing the Spread of Colds and Flu](#) (CE course)

Upcoming Articles Preview

Fresh content being developed for upcoming *Letters* includes:

Pharmacist's Letter: Med disposal; RX-to-OTC switch for diclofenac gel

Hospital Pharmacist's Letter: Improve safety with smart pumps; *Fetroja* for multidrug resistant infections

Pharmacy Technician's Letter: Customer service and patient care interactions; minimizing "pharmacy shrink"

Prescriber's Letter: *Nexletol* a new oral non-statin; safety of macrolides during pregnancy

Sign up for Free Clinical Resources

Click the button below to join our mailing list to receive invitations to free clinical webinars and complimentary resources in your area of interest.



News & Events

Upcoming Webinars

Hot Topic Webcast: "Improving Safety During Transitions of Care." March 19th, 12 PM Eastern. [Register here.](#)

Emerging Recommendations Panel

March 2020: (Formerly *PL Voices Clinical Recommendations*) March 19th, 8 PM Eastern.

Click on "Live CE Calendar" on the "CE & Training" tab in your *Letter* product to register.

Upcoming Events

Health Connect Partners (HCP) Spring Hospital Pharmacy Conference May 18-20, New Orleans, LA, booth 1209.

American Society of Health-System Pharmacists (ASHP) Summer Meetings and Exhibition June 7-9, Seattle, WA, booth 828.

(Both events are tentative depending on coronavirus-related cancelations)



Continuing Education

TRC's accredited learning center for medication management offers **continuing education in 13 categories**, including:

- Disease State Management / Drug Therapy
- HIV / AIDS
- Law
- General Pharmacy
- Patient Safety / Medication Errors
- Archived Webinars
- Competency
- Compliance
- Hospital / Specialty
- Preceptor
- Training
- Immunization
- Compounding

Stay on top of certification, license, and continuing education renewal periods and associated hours required for your state. Make note of the states below that have renewal periods in the current/coming months, as well as ongoing state and national requirements. View details for each state, as well as a list of associated continuing education courses available to meet requirements [here](#).

March	Ongoing	National
Illinois New Hampshire South Carolina	California Maryland New Mexico New York	PTCB NHA
April	Tennessee Texas Washington	
None		



New Continuing Education Courses

COURSE TITLE	PRODUCT CODE	CREDIT TYPE	CREDIT HRS	COUNTRY	RELEASE DATE	CATEGORIES	COURSE DESCRIPTION	STATE REQUIREMENTS MET
Prescriber's Letter CME-in-the-Letter: February 2020	20-1002	MD, DO, PA, NP, RN	1.00	US & CAN	2/4/20	Disease State Management/ Drug Therapy	Especially for physician, nursing, and physician assistant prescribers . Timely, evidence-based recommendations you can use in your practice to improve patient outcomes.	Pharmacotherapy CE; General CME
Pharmacist's Letter CE-in-the-Letter: February 2020	20-702	RPh	1.00	US	2/4/20	Disease State Management/ Drug Therapy	Especially for pharmacists . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Pharmacy Technicians Letter CE-in-the-Letter: February 2020	20-802	Tech	1.00	US	2/4/20	Disease State Management/ Drug Therapy	Especially for pharmacy technicians . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Canadian Pharmacist's Letter CE-in-the-Letter: February 2020	20-742	RPh	1.00	CAN	2/6/20	Disease State Management/ Drug Therapy	Especially for pharmacists . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	General CE
Canadian Pharmacy Technicians Letter CE-in-the-Letter: February 2020	20-842	Tech	1.00	CAN	2/6/20	Disease State Management/ Drug Therapy	Especially for pharmacy technicians . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	General CE
Hospital Prescriber's Letter CME-in-the-Letter: February 2020	20-1022	MD, DO, PA, NP, RN	1.00	US & CAN	2/11/20	Disease State Management/ Drug Therapy	Especially for physician, nursing, and physician assistant prescribers . Timely, evidence-based recommendations you can use in your practice to improve patient outcomes.	Pharmacotherapy CE; General CME
Hospital Pharmacist's Letter CE-in-the-Letter: February 2020	20-722	RPh	1.00	US	2/11/20	Disease State Management/ Drug Therapy	Especially for pharmacists . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Hospital Pharmacy Technicians Letter CE-in-the-Letter: February 2020	20-822	Tech	1.00	US	2/11/20	Disease State Management/ Drug Therapy	Especially for pharmacy technicians . Relevant, evidence-based recommendations you can use in your pharmacy setting to help improve patient care.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Natural Medicines in the Clinical Management of Allergic Rhinitis	20-102	RPh, MD, DO, PA,	1.00	US & CAN	2/1/20	Disease State Management/ Drug Therapy	This course provides an overview of the evidence and considerations related to the use of natural medicines	Iowa - Drug Therapy; Missouri - MTM; All others - General CE

COURSE TITLE	PRODUCT CODE	CREDIT TYPE	CREDIT HRS	COUNTRY	RELEASE DATE	CATEGORIES	COURSE DESCRIPTION	STATE REQUIREMENTS MET
(JA0006454-0000-20-102-H01-P)		NP, RN					for the management of allergic rhinitis.	
Strategies to Prevent Healthcare-Associated Infections (JA0006454-0000-20-202-H04-P)	20-202	RPh	1.00	US & CAN	2/1/20	General	This course provides an overview of strategies that can be used to prevent healthcare-associated infections.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
A Review of Pharmacy Law for Pharmacists Practicing in Texas (JA0006454-0000-20-208-H03-P)	20-208	RPh	1.00	US	2/1/20	Law	This course reviews principles of drug inventory control and best practices for a successful inventory management system.	Law; All others - General CE
Introduction to Specialty Drugs (JA0006454-0000-20-307-H01-P) (JA0006454-0000-20-307-H01-T)	20-307	RPh & Tech	1.00	US & CAN	2/1/20	Disease State Management/ Drug Therapy	This course describes specialty medications, the roles of both specialty pharmacies and traditional pharmacies, and how a pharmacist can provide optimal care for a patient on specialty medications.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Childhood Obesity (JA0006454-0000-20-308-H04-P) (JA0006454-0000-20-308-H04-T)	20-308	RPh & Tech	1.00	US	2/1/20	General	This course defines childhood overweight and obesity, explains the risks associated with obesity during childhood, and reviews diet and exercise strategies for managing childhood obesity.	Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Pharmacy Essential Updates: December 2019 (JA0006454-0000-19-512-L01-P) (JA0006454-0000-19-512-L01-T)	19-512	RPh & Tech	1.00	US & CAN	2/5/20	Live CE; Disease State Management/ Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE
Pharmacy Essential Updates: January 2020 (JA0006454-0000-20-501-L01-P) (JA0006454-0000-20-501-L01-T)	20-501	RPh & Tech	1.00	US & CAN	2/5/20	Live CE; Disease State Management/ Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE

COURSE TITLE	PRODUCT CODE	CREDIT TYPE	CREDIT HRS	COUNTRY	RELEASE DATE	CATEGORIES	COURSE DESCRIPTION	STATE REQUIREMENTS MET
							and is then available on-demand.	
Pharmacy Essential Updates: February 2020 (JA0006454-0000-20-502-L01-P) (JA0006454-0000-20-502-L01-T)	20-502	RPh & Tech	1.00	US & CAN	2/13/2020 2/19/2020 2/22/2020 2/27/2020	Live CE; Disease State Management/ Drug Therapy	Learn from this in-depth review and discussion of the month's leading article topics and learn how to incorporate recommendations from the issue into your daily practice. This webinar is appropriate for Pharmacists and Technicians and is accredited by ACPE. This is a subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE, Iowa- Drug Therapy, Missouri MTM, All others - General CE
Emerging Recommendation Panel: February 2020 (JA0006454-0000-20-582-L01-P)	20-582	RPh & Pre-scriber	1.00	US & CAN	1/20/20	Live CE; Disease State Management/ Drug Therapy	Listen in as TRC Editorial staff and our community of expert advisors discuss and debate the clinical recommendations that will be published in the next issue of the monthly Letter. This webinar is appropriate for Pharmacists, Advanced Practitioners and Physicians and is accredited by ACPE and ACCME. This is a premium, subscriber-only activity. Each monthly episode of the series is archived after the live viewing and is then available on-demand.	Live CE; Iowa - Drug Therapy; Missouri - MTM; All others - General CE