

# AX Managed Services

Focus on your business

**Nowadays, IT departments are tasked with the responsibility of deploying, maintaining, and supporting highly-complex ERP environments that are mission-critical for their business.**

This requires deep understanding of these applications, their dependencies, and related business processes. As a result, it is becoming increasingly difficult for IT to find and retain resources with the right expertise to manage these applications and meet the business' expectations. Enter AX managed services from OneNeck® IT Solutions.

## OneNeck's Microsoft Dynamics AX Managed Services

OneNeck offers a full suite of managed services for Microsoft Dynamics AX. As a Microsoft gold certified partner, we have the expertise necessary to provide management and maintenance of your Dynamic AX environment within our data center or any other data center, including on premises or within Microsoft Azure.

Hosted or remote management of mission-critical applications, includes:

- Management of OS, database, ERP application layers and third party applications, aka "shoulder apps"
- Monitoring
- Patching
- Code promotions
- Environment refresh/cloning
- Security management
- Environment documentation
- Incident diagnosis and resolution
- Performance tuning
- Uptime SLA

## What Makes Us Different?

Leveraging our exceptional, certified, world-class AX application administrators and SQL DBAs, we currently manage thousands of AX users, and some of the largest environments in the U.S. We leverage our mature range of tools and processes to ensure that your Microsoft Dynamics AX environment is running at optimal performance; freeing your resources to focus on your core business objectives.



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## Benefits of OneNeck's World-Class AX Managed Services

Our AX Managed Services deliver maximum value to our customers' AX environments. Benefits include:

- **Cost containment and predictability** — Maintain predictable costs over multiple year agreements while avoiding many of the capital expenditures so common with technology.
- **Centers of excellence** — Access top-level talent, latest technologies and proven processes on an as-needed basis.
- **Tailored solutions with a single point of accountability** — Tailored solutions to be flexible and address the specific functionality and performance needs of the company.

## About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit [oneneck.com](http://oneneck.com).

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