Baan and Infor LN ERP Hosting Solutions

Making Baan work better for you

If you're planning to or have already invested in and implemented a Baan environment, make sure you're getting the most out of it.

OneNeck® IT Solutions has over 15 years' experience helping companies do just that. Our experience means we've seen the good, the bad and the ugly of Baan implementations and helped many companies optimize the environment for their specific industry. When it comes to Baan and Infor LN, you simply won't find a more knowledgeable or experienced partner to host and manage your environments. We began in the Baan consulting business when we launched OneNeck in 1997. In fact, that first customer remains our customer today. This experience allows us to help you leverage your application to improve business processes, reduce costs and provide support for better management decision-making.

With unmatched expertise, proven experience and excellent customer references, we're well qualified to manage your Baan environment. For example:

- OneNeck provides Baan ERP hosting services to thousands of users worldwide.
- We host and support multiple versions of Baan on a wide range of databases and operating systems. Many of these systems are integrated with multiple third-party products, including different flavors of EDI translators, shipping, freight and legacy systems.
- Our concentration of Baan talent in North America is second only to Infor itself.

When it comes to Baan enterprise environments, there isn't much we haven't seen and done. Our senior-level consultants and Baan developers are the best available — many are original Baan code developers. And, as fast as Infor rolls out versions of new applications, we're right there, staying current and augmenting our knowledge through formal training.

Over the years, we have documented best practices across a wide range of applications within our shared pools of resources. Some of our typical Baan application projects include Baan archiving, integrations, customizations, DEM-related work, Baan upgrades (versions, service packs, porting sets) and hardware migrations/upgrades across many platforms. We are experts at integrating many different EDI packages, as well as other third-party applications, with Baan applications.

Our Infor partnerships allow us to access and use source code for all versions of Baan applications. These partnerships, along with our years of experience and documented solutions, enable us to provide incredibly fast support response times for Level 1 and Level 2 issues.

Many of senior-level consultants and developers are original Baan code developers. We have documented best practices across a wide range of applications and are experts at integrating many different EDI packages.

OneNeck®
IT SOLUTIONS
a TDS® Company

OneNeck's Baan Solutions

We provide a variety of solutions that deliver maximum value to our customers' Baan environments.

In addition, OneNeck regularly completes stringent and comprehensive third-party evaluations for the SSAE 16 standard to ensure specific control objectives are appropriately designed and functioning at the levels we say they are.

Our track record in Baan ERP systems management translates into meaningful benefits for your business. We provide the highest levels of technical expertise, strategic thinking, and hands-on skills to ensure the success of your technology projects.

What Makes OneNeck Different?

We develop and customize our solutions around your objectives.

While some companies try to use the same solution for every challenge, OneNeck designs specifically for your organization's growth and success. We know how to manage your IT systems productively, efficiently and economically. As businesses compete in increasingly complex markets, OneNeck helps optimize IT efficiencies to enable your company's peak performance.

We support a vast number of customers and users across the globe, and we have impeccable customer references to prove it.

OneNeck designs the best total solution one customer at a time. It's a configure-to-order philosophy that tailors every solution to each customer's specific situation. We enable mid-market companies to maintain complex ERP environments on a cost-effective and predictable basis. And, we're able to scale our solutions as your business grows.

We fully understand the complexity of your Baan ERP environment. Because it's so important to your business, we know you need a partner with proven technical and business knowledge. That's why you'll gain immediate access to highly skilled IT professionals. Give us a call today for a free assessment of your Baan environment.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit oneneck.com.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. TDS provides wireless; cable and wireline broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide through its businesses U.S. Cellular, TDS Telecom, OneNeck IT Solutions LLC, and TDS Broadband Service LLC. Visit tdsinc.com.

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