Hybrid IT Solutions for Government

Today's state and local governments are continually called on to do more with less. Not only must they strive to satisfy an increasingly demanding constituency that expects services to be always-on and delivered at real time, but they must do so in the face of a reduced staff and budget. In addition, government CIO's must increase performance, ensure security and provide a flexible environment that allows for rapid changes in application development.

A hybrid IT approach can transform how government operates; solving critical problems while meeting the requirements to satisfy both the mission of delivering quality service and staying within budget.

As experts in hybrid IT solutions, OneNeck® IT Solutions is committed to helping our customers connect with citizens in a seamless manner, foster mobility, govern more agilely and efficiently all while improving transparency, performance and governance.

Our custom-tailored solutions for government include:

- **Cloud and hosting solutions** — Government entities require 24/7 access to their data, desktops, applications and communications from anywhere on any device, which is why using a hybrid cloud solution is increasingly becoming a "go-to" approach for government.

  Whether it's a private, public or hybrid cloud environment, our experts will help you design the solution that works for your organization. Host your data and applications on ReliaCloud, our Cisco Powered hosted private cloud IaaS solution in our SSAE 16 Type audited, HIPAA compliant facilities, colocate your equipment in one of our data centers or set up a system on-site, whichever works best for you.

- **ERP application management** — With the ever-increasing demand on state and local governments to provide expanded, high quality services with greater efficiency and accountability while reducing costs and optimizing back-end operations, government Enterprise Resource Planning (ERP) is more important than ever. The efficiency of back-end business functions across supply chain management, inventory management, patient relationship management, human resources, finance and billing is crucial.

Here at OneNeck, we leverage your ERP applications to improve business processes, reduce costs and provide better support for management decision-making. We take an agnostic approach and work with a portfolio of ERP platforms to make sure you get a hosting and application management solution that fits your needs today and well into the future.

- **Security solutions** — A secure network is key for today's rigorous compliance standards, and at OneNeck, we know this is based on a set of best practices and experience. That is why we've developed relationships with the premier hardware and software providers in the industry. We can provide the network foundation you require to enable reliable, seamless and highly secure data communications across your healthcare ecosystem. Whether wired, wireless or any combination of both, we can design and implement a highly secure and reliable network foundation, allowing your government organization to confidently use the latest networking technologies to increase employee productivity while meeting rigorous compliance standards for data privacy and security.

OneNeck understands the tremendous demands placed on government organizations, and we recognize the need for reliable IT applications, systems and processes.

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- **Collaboration solutions** — What if you could enable a high-quality experience for voice, video and mobility so that your citizens can communicate in the most natural way? Now you can, with advanced communication and collaboration tools that connect people and information. Enable managers to interact with teleworkers face to-face, lessening resistance to telework. In public safety, collaborations solutions can increase situational awareness, as when first responders capture video at the scene, which police or firefighters can view from their vehicles to plan an effective response. And In the justice system, you can enable video arraignments, eliminating the expense and risk of transporting prisoners.

  OneNeck can help design and implement technology network solutions that enable new levels of communication and collaboration. Built on a highly-secure network of interoperable technologies, these network solutions are crafted to meet the healthcare community's unique compliance, bandwidth, stability and interoperability requirements.

- **Managed services** — having the proper IT environment is only half the battle. It takes knowledge and expertise to maximize its benefits to your IT infrastructure.

  With OneNeck's managed services, you get a turnkey, full-service IT solution that includes the best certified experts in the industry, SSAE 16 compliant, tested and proven ITIL best practices in IT managed hosting and world-class technology..

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit oneneck.com.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. TDS provides wireless; cable and wireline broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide through its businesses U.S. Cellular, TDS Telecom, OneNeck IT Solutions LLC, and TDS Broadband Service LLC. Visit tdsinc.com.

Benefits of Technology in Government

- Connect with citizens in secure and seamless manner

- Govern in a more agile and efficient manner

- Better communication and collaboration throughout the government ecosystem with highly secure wired and wireless endpoints.

- Optimized technology investments by integrating them with existing systems and applications.

- Ensured regulatory compliance with a highly reliable and secure communication network.

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