

# Oracle E-Business Suite Solutions

Managing complex ERP environments to reduce costs and improve operations

**With more data than ever at our fingertips about customers, supply chain, the competition, manufacturing and other business processes, it's critical to have the right ERP system in place. For many mid-size businesses, Oracle E-Business Suite offers the power, security and functionality they need at an affordable price.**

However, challenges often arise in the implementation and management of an enterprise system. That's where we come in.

## Supporting Superior Solutions

OneNeck® IT Solutions helps customers host, manage, upgrade and maintain Oracle E-Business Suite applications. We help ensure these applications improve business processes, reduce costs and provide support for better management decision-making.

With unmatched expertise, proven experience and excellent customer references, we're well qualified to manage your Oracle environment. In fact, OneNeck offers:

- End-to-end Oracle 11i/12 hosting, administration and technical support.
- Innovative solutions including Oracle Virtualization Framework and Oracle Cloud Foundation for EBS.
- Certified, world-class Application DBAs and technical resources.

Since 1997, customers have relied on OneNeck for their strategic IT initiatives. Our extensive experience in ERP systems management helps them get the most out of their IT investments, systems support, updates and migration paths. With significant in-house resources as well as a wealth of global ERP experience, we're able to handle ERP projects of any size and scope for a wide variety of businesses and industries.

In addition to the application layer challenges, companies must pay special attention to the middle tier and the potential benefits of SOA. This is especially critical for companies that have or will undergo mergers and acquisitions and are running a portfolio of applications with complex integration requirements.

OneNeck's partnership with Oracle Corporation, as well as bolt-on solution providers of compliance, document management, workflow management and archiving systems, allows us to provide complete, flexible and customized solutions. Through our customer-first delivery model, we enable our customers to maintain complex Oracle ERP environments on a cost-effective and predictable basis.

Our deep understanding of ERP systems has led us to develop a unique decision tree model that assists our customers in selecting the best migration path. Using our ROI-based model, we deliver the optimum business value while minimizing the migration risk.



OneNeck designs total solutions one customer at a time. It's a configure-to-order philosophy that tailors every solution to each customer's specific situation. We're able to scale our solutions as your business grows.



## OneNeck Oracle Solutions

We provide a variety of Oracle solutions that deliver maximum value to our customers' E-Business Suite environments. These solutions include:

### OneNeck vs. Oracle Cloud Services

BENEFITS	ONENECK	ORACLE CLOUD
Customer-selected hardware platform	✓	
Flexible connectivity and bandwidth options	✓	
Strict incident responsiveness SLAs	✓	
Hosts/manages third-party applications such as Retail, CRM, SCM, Reporting, etc.	✓	
Hosts/manages email systems	✓	
Manages client-side network (LAN/WAN)	✓	
Offers holistic DR solution (not limited to Oracle)	✓	
Manages desktops, phone system, VoIP, POS and other infrastructure components	✓	
Comprehensive Type 2 SSAE 16 option	✓	✓
ITIL-based incident management system with sophisticated self-service customer portal	✓	✓
All point upgrades included in service	✓	✓
Tailored release/patch management process	✓	
Major upgrades can be included in service	✓	
True partnership operating model and a culture focused on customer intimacy	✓	
Supports other ERP systems (e.g., JDE, Baan, MS Dynamics, Kameleon, MPSC, BPCS)	✓	
Full Level 1 help desk support can be included in core offering	✓	
Full CEMLI support can be included in core offering	✓	✓

## What Makes Us Different?

It's all about intimacy. We get to know you and your business and only then develop strategies to manage your IT systems productively, efficiently and economically. We design solutions that contribute to your organization's growth and success. As businesses compete in increasingly complex markets, OneNeck helps optimize IT efficiencies to reach your company's peak performance.

## OneNeck Oracle E-Business Suite Solutions

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We fully understand the complexity of Oracle environments. That's why we enter into deep partnerships with our clients, providing both proven technical knowledge and business acumen in a team of IT professionals dedicated to their business.

Our experience has taught us that no two businesses are alike. That's why we're happy to provide a free assessment of your Oracle environment. Just give us a call and we'll show you how OneNeck can tailor an Oracle ERP management solution for your business.

## About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit [oneneck.com](http://oneneck.com).

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