

Customer Case Study



Per Mar Security Services

Saving money using Cisco Meraki

The Company

Established in 1953, Per Mar Security Services is the largest, family-owned, full-service security company in the Midwest with more than 2,400 team members, operating in 23 branch locations and 18 satellite locations. The company provides full-service security solutions for homes and businesses including security officer services, smart home automation, burglar and fire alarms, access control, security cameras, alarm monitoring, investigative services and background checks.

The Challenge

With 23 branch locations and connectivity via MPLS, Per Mar's WAN model was anything but cost effective. Deployment was cumbersome and costly as they typically had to outsource installation services at their remote locations. The management and maintenance of these remote sites required personnel to travel to each office; adding an additional expense to their already costly solution.

"The high cost of our enterprise WAN connectivity was draining our IT budget. We knew we needed a solution that would not only save us a substantial amount of money each month, but also allow us to eliminate our MPLS network altogether and free up our IT support staff to focus on more strategic initiatives. We turned to OneNeck, our trusted IT partner for guidance and support in exploring alternative solutions," said Dan Turner, Chief Information Officer at Per Mar.

The OneNeck® IT Solutions Answer

After careful analysis with the Per Mar team, it was determined that a Cisco Meraki solution would meet the company's requirements without requiring in-house expertise.

With Meraki, Per Mar was able to eliminate their MPLS network and connect all of their sites together via Meraki's VPN mesh technology. The solution consisted of head-end Meraki MX appliances at their primary location and smaller MX appliances at their remote locations. Meraki switches and wireless APs were also deployed across the enterprise.

Once the initial configurations were complete, OneNeck transitioned the responsibility for managing the Meraki solution over to Per Mar's IT support staff.



Per Mar Security Services Summary

Industry	Services
Business Challenges	Replace costly WAN model Free IT support to focus on strategic initiatives
Application Environment	Windows
Technical Environment	Cisco/Meraki backbone Cisco UCS Dell EMC storage and backup Citrix VDI
	VMware

The Benefits

The cost savings of eliminating their MPLS network was substantial. In addition, by implementing the Meraki solution, Per Mar realized the following benefits:

- Easier deployment- Their new Meraki solution was customer installable. Saving them time and money since they no longer had to outsource installation.
- Simplified management and maintenance- Meraki devices selfprovision. In addition, remote sites can be managed via the Meraki dashboard, enabling branch deployments and management without on-site IT.
- Standardized deployment model based on size of office- Merkai helped to eliminate disparate systems and provide a consistent hardware profile across the enterprise, which again improved efficiencies around implementations and ongoing management/ support.

"With OneNeck and Meraki, not only have we been able to reduce management and connectivity costs, but we've also been able to increase the speed and reliability of our network, allowing us to continue to provide exceptional customer service and help our clients meet their security needs," Turner said.

About OneNeck IT Solutions

OneNeck IT Solutions provides world-class, hybrid IT solutions for thousands of businesses around the globe. From cloud and hosting solutions to managed services, ERP application management, professional services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin, OneNeck has the expertise to help customers navigate the cloud to get the right application on the right cloud at the right time.

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