Cisco Webex Teams

Where all your work lives

**Bring your teams together in a place that makes it easy to keep people and work connected.**

As a Cisco Gold Partner, OneNeck® IT Solutions offers a complete business collaboration service that enables you to message, meet and call anyone, anywhere, at any time. Hosted by Cisco and sold by OneNeck, it's called Cisco Webex Teams service, and it lives completely in the cloud.

The application was built to enable today's teams to move faster and deliver greater results by bringing everything and everyone together. It is your business messaging app, conferencing solution and phone system all in one.

Spark changes the communications experience from siloed to integrated. Instead of just calling or instant messaging, Cisco Webex Teams makes persistent business messaging the center experience of all your communications and where all of your work lives. You are never more than one click from initiating and receiving voice and video calls, joining meetings, scheduling meetings and more, all with the historical context of team and one-to-one interactions including shared files and persistent messages.

Three main components, message, meeting and call, all come together in one simple interface to form a single experience.

- **Message** – Persistent business messaging is central to the Cisco Webex Teams service, providing an exceptional mobile experience. Secure virtual spaces enable team and one-to-one interactions for discussing, making decisions and working together. Teams send messages, share files and integrate with the other tools and business processes they need.

- **Meeting** – Connect teams and meet customers easily with the added benefits of before-, during- and after-meeting messaging and content sharing using the Cisco Webex Teams message app. It's easy to schedule or join a meeting from the office, at home, on the road or from a room-based video system. Cisco Webex Teams Service offers two levels of meeting capabilities. Basic meetings enable you to have instant meetings with audio, video and screen-sharing capabilities with any Cisco Webex Teams user. Advanced meetings provide all the capabilities of Webex® meeting and allow anyone to join a meeting on any device, even third-party devices and systems.

- **Call** – Cisco Webex Teams is also a cloud-based phone system that enables voice and video communications through mobile and desktop soft clients, Cisco IP Phones and rooms using video room-based systems. And it integrates with Cisco Webex Teams messages and meetings to deliver new and better ways to get work done quickly. Simply connect public-switched-telephone-network (PSTN) services to the application to enjoy one-touch directory dialing and voicemail, and to join meetings from anywhere on any device. Already have Cisco call control? Use Cisco Webex Teams Hybrid services to integrate what you have with Cisco Webex Teams message and meeting and get all the capabilities of Cisco Webex Teams service from the cloud.

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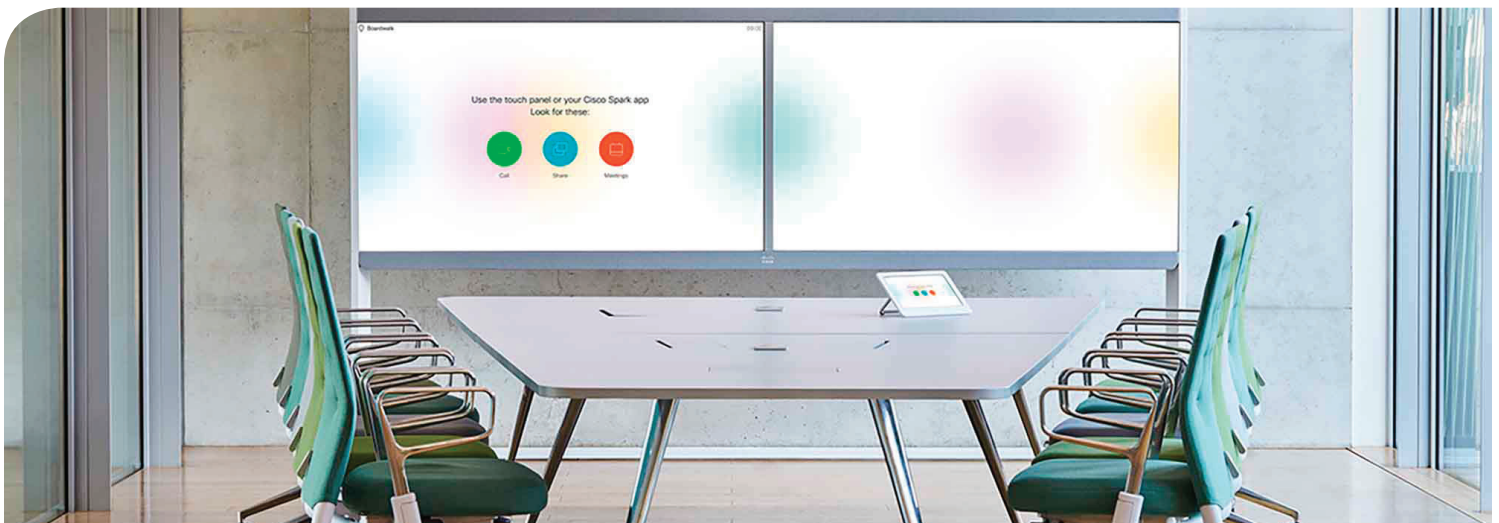
Cisco Webex Board

The Cisco Spark™ Board, is a team collaboration device that combines wireless presentation, digital white boarding, and video conferencing. It is a cloud- and touch-based system that securely connects teams and their content in physical rooms with virtual teams and meeting spaces. The Cisco Webex Board resides in physical meeting rooms but is connected to the Cisco Webex Teams service to facilitate continuous workflow before and during the meeting, and even after everyone has left the physical room. Through the Cisco Webex Teams app, team members both in the physical conference room and attending remotely can meet, message, call, and white board from anywhere through their Cisco Webex Teams app-enabled device of choice.

Cisco Webex Teams Hybrid Services

Cisco Webex Teams Hybrid services let you integrate your on-premises assets with the application in the Cisco Collaboration Cloud to protect your investments and provide even greater collaboration capabilities for a more delightful end-user and IT experience. There are three core services:

■ **Hybrid call service** – Call service enables organizations to use the Cisco call control they have or desire and integrate it so tightly with Cisco Webex Teams message and meeting that your end-users will never know they are not a single service. Call service supports Cisco Unified Communications Manager, Cisco Business Edition 6000 or 7000, or Cisco Hosted Collaboration Solution (HCS).

Benefits

■ **Personal productivity** – Cisco Webex Teams helps unify all the ways people work together. You can use the service from any device, anywhere, with video everywhere. Being an app-centric service, it offers a delightful experience.

■ **Team agility** – Cisco Webex Teams will Increase productivity: Make better decisions, faster, to improve team agility with tools available before, during, and after meetings.

   ■ Enhance engagements: Build relationships and trust with a lifelike video experience, just as though you were meeting in person.

   ■ Capture creativity: Draw and annotate ideas using a whiteboard connecting the physical and virtual meeting spaces.

   ■ Improve effectiveness: Run highly effective meetings by adding agendas, capturing notes and action items, and circulating them to improve team accountability.

■ **Business acceleration** – The Cisco Webex Teams service provides a platform for innovation and growth. It helps connect and engage employees, customers and partners, while helping control cost without compromise.

■ **Hybrid calendar service** – This service integrates your on-premises Microsoft Exchange with Cisco Spark message and meeting capabilities. Calendar service allows you to automatically and easily create a Cisco Webex Teams room and schedule one-to-one and three-way calls as well as basic and advanced meetings.

■ **Hybrid directory service** – This service integrates with Cisco Webex Teams message, meeting and call to provide easy click to message, meet or call. It automatically synchronizes Cisco Webex Teams with the on-premises Microsoft Active Directory to provide accurate and consistent click-to-call capabilities for users and ease the administration burden for IT.

What Is Different About the Cisco Webex Teams Service?

■ **It's complete** — Cisco Webex Teams service offers comprehensive collaboration tools in one complete service. It delivers a great experience regardless of location or device. Message, meet and call anyone, anywhere, anytime, all from one easy-to-use interface. And unlike other services, Cisco Webex Teams is an integrated experience that brings all your tools together using the Cisco Webex Teams message app as the center of all your communications and where all your work lives.

■ **It's simple** — Delivered entirely from the cloud, each element of the app is designed to help ensure that everyone's experience is simple and intuitive. You are never more than a click from initiating and receiving voice and video calls, joining meetings and more, all with the historical context of persistent business messaging. The service is provided on a simple subscription basis, allowing you to add service on demand. And because the service is in the cloud, it's always up-to-date.

■ **It's secure** — Security is integral to Cisco Webex Teams. Cisco used the extensive experience gained from securing the world's largest networks to build the service and combined this knowledge with the hardware and software elements of their market-leading enterprise communications and cloud services. This model helps ensure the security and the reliability of the service.

About OneNeck® IT Solutions

OneNeck IT Solutions offers hybrid IT solutions including cloud and hosting solutions, managed services, ERP application management, professional services, IT hardware and has top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin. Our team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for thousands of businesses around the globe.

OneNeck is a wholly owned subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. A Fortune 1000™ company, TDS provides wireless; wireline and cable broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide.

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