

10 Considerations

When Selecting A Colocation DR Provider

A sound disaster recovery (DR) solution from the right provider is a welcomed safety net for your organization. Here are the top ten things to consider to ensure that you'll be properly supported.

Compliance

Any facility must demonstrate their commitment to meeting your compliance needs and should have controls in place that comply with industry standards including: SSAE 16, PCI, and HIPAA.

Security

A data center should employ security measures in actual construction and accessibility to ensure that your valuable IT assets are safeguarded against both man-made and natural disasters.

Service

A comprehensive service portfolio means the provider has the flexibility to meet the rising demands of an organization from colocation to managed services to cloud.

Support

Ensure that the data center provides 24/7 remote hands support to provide the assistance you need to avoid special trips to resolve infrastructure issues or to address emergencies should they arise.

Redundancy

The need for redundancy focuses on how much extra or spare power the data center can offer its customers as a backup during a power outage. Unexpected power outages are the usual cause for data center downtime.

Connectivity

A data center is only as good as its connectivity, so be sure to carefully consider your carrier options. What carriers are available, and how will you connect to them?

Availability

A data center should offer industrial-grade environmental systems that minimize risk from electrical power failure, fire, acts of nature and unauthorized access. And take a carrier neutral approach with multiple fiber providers available, creating deep redundancy in connectivity.

Scalability

As your digital footprint continues to expand, your data needs will grow. Your provider should meet not only your current needs but your needs well into the future. Find out how the data center will accommodate additional capacity needs, what to expect for lead times and the plans to expand facility capacity.

Location

Natural disasters happen at any time, almost anywhere – but you can decrease your odds of experiencing them by choosing to partner with a disaster recovery provider that has data center facilities located in a disaster-free zone.

Processes and People

A data center is not only its technology and buildings. As your partner, the provider needs to have the people and processes in place that ensure superior and reliable service at every stage.

