urac®

NAVIGATING THE
ACCREDITATION PROCESS

TWO-PART APPLICATION PROCESS

As a URAC client, you'll be assigned an account manager and access to the secure web portal, AccreditNet®. You'll begin the two-part application process.

- Part One is required to approve your organization as an applicant
- Part Two includes uploading required information to AccreditNet®
- Completion of the application process is usually six to nine months

DESKTOP REVIEW

In the Desktop Review (DTR) period, your documentation is checked to ensure it demonstrates compliance with URAC standards.

- Deficiencies in the application may result in a Request for Information (RFI)
- You may communicate with URAC reviewers via email, telephone, or web conferencing
- The DTR usually takes 30 to 45 days

VALIDATION REVIEW

The validation review is conducted at your location(s) or through web conferencing, depending on the accreditation program.

- Your leadership and staff members are interviewed
- Reviewers validate implementation of systems, work processes, and policies and procedures described in the DTR
- You'll get a debriefing of the findings at the end
- URAC generates a score representing your organization's compliance level

COMMITTEE REVIEW

This is a formal assessment by URAC's volunteer Accreditation Committee, which comprises recognized experts in healthcare fields relevant to the accreditation program you are pursuing.

- The Accreditation Committee considers the review findings, along with the validation review score, to determine your application status

- Full accreditation and other designations are awarded or discussed

- You'll be notified of the results normally within one week of the decision

MONITORING

Monitoring is key to ensuring sustainability of the programs covered by URAC accreditation.

- Many of URAC's programs require organizations to collect and report quality measures on an annual basis

- URAC may provide 14 days' notice to conduct a mid-cycle Onsite Review to confirm ongoing compliance

About URAC®

Founded in 1990, URAC is the independent leader in promoting healthcare quality through accreditation, certification and measurement. URAC is a nonprofit organization developing evidence-based measures and standards through inclusive engagement with a range of stakeholders committed to improving the quality of healthcare.

Our portfolio of accreditation and certification programs span the healthcare industry, addressing healthcare management, healthcare operations, health plans, pharmacies, telehealth providers, physician practices and more. URAC accreditation is a symbol of excellence for organizations to showcase their validated commitment to quality and accountability.

Learn about URAC accreditation at urac.org