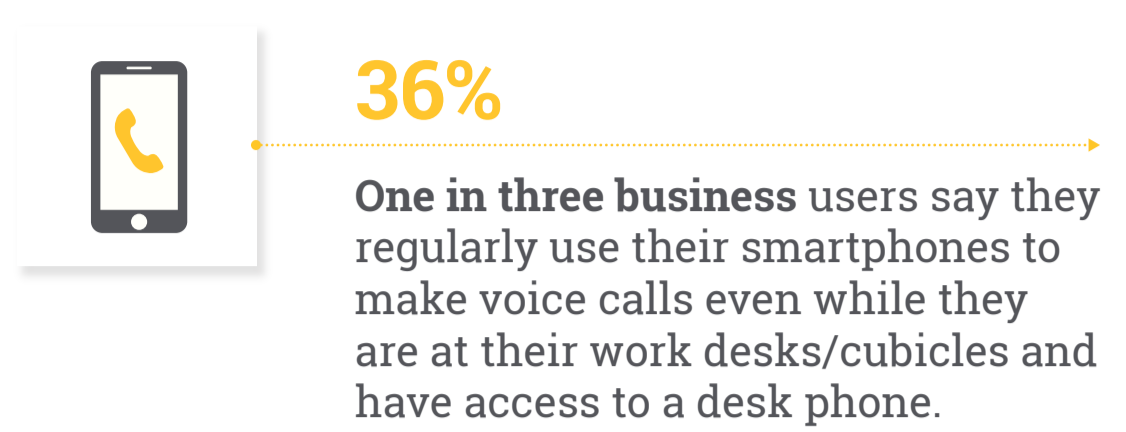
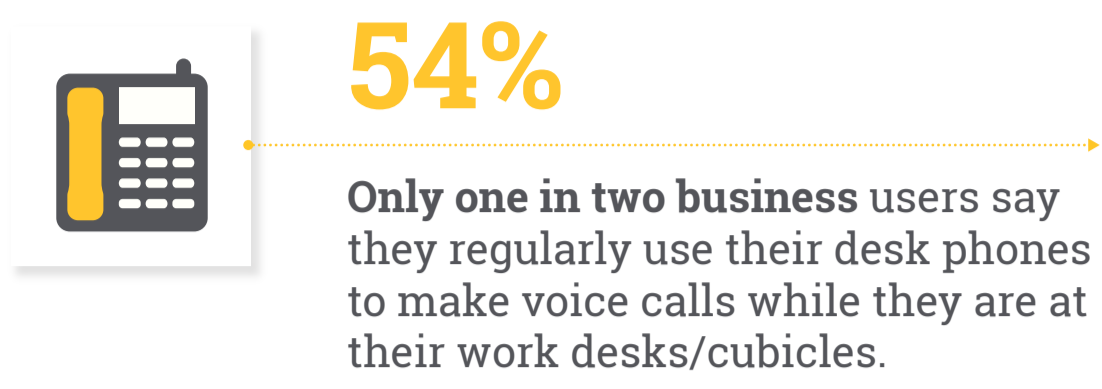


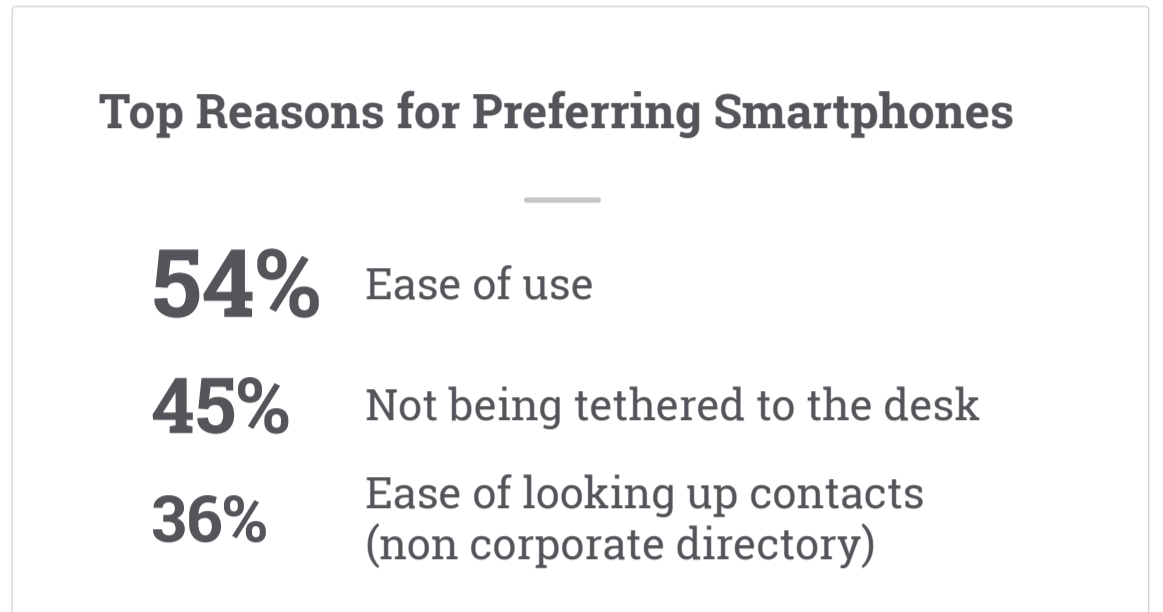
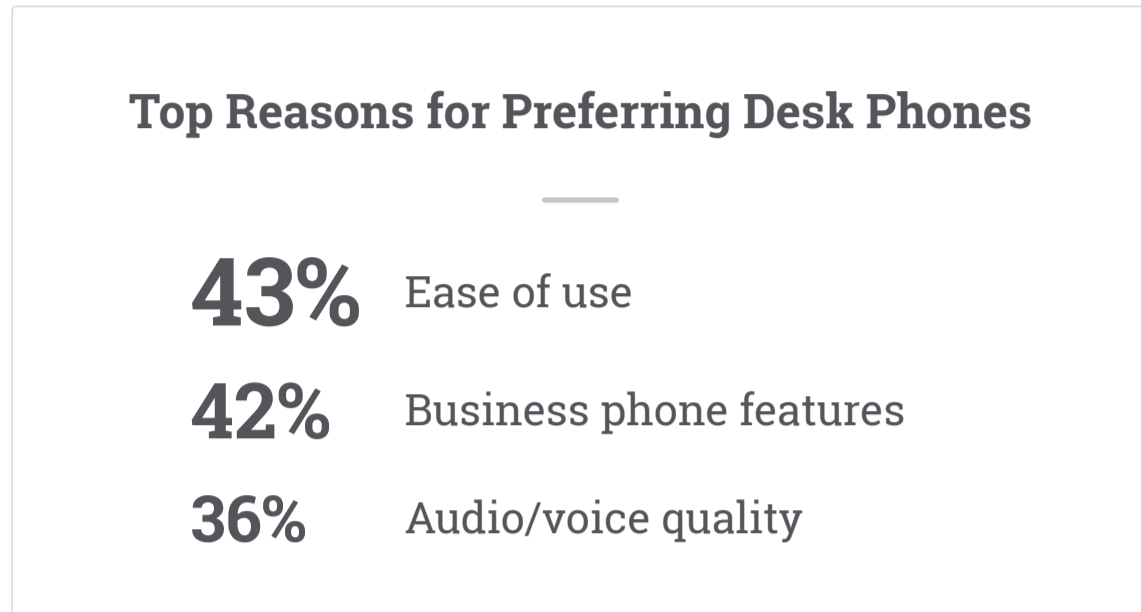
# Is this the end of Desk Phones as we know them?



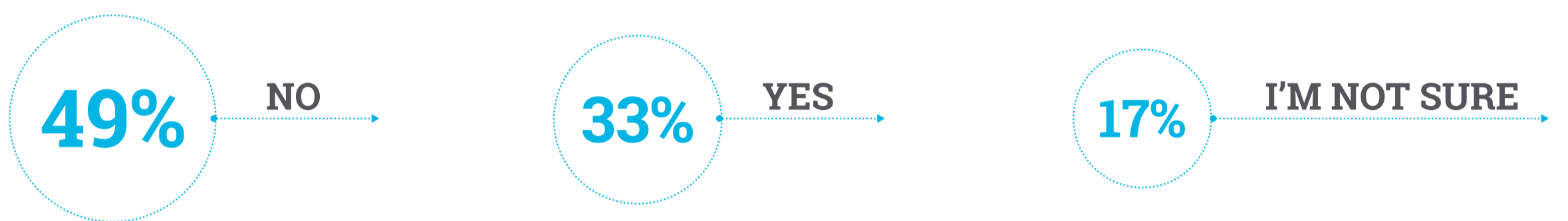
## Desk Phones Versus Smartphones In the Workplace



% of respondents saying Always or Frequently

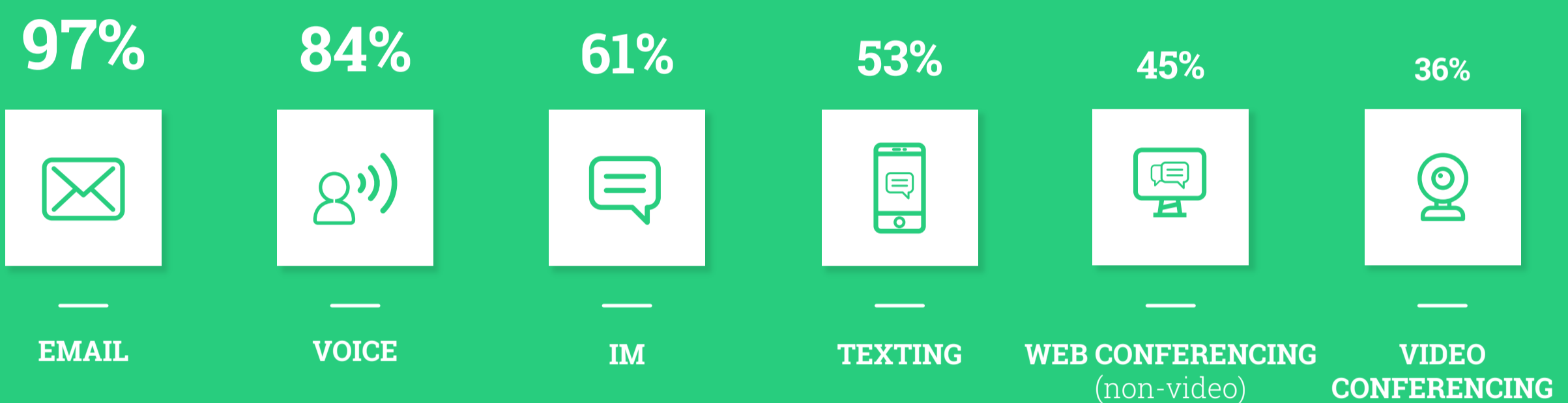


## Willing to Give Up Desk Phones Completely?

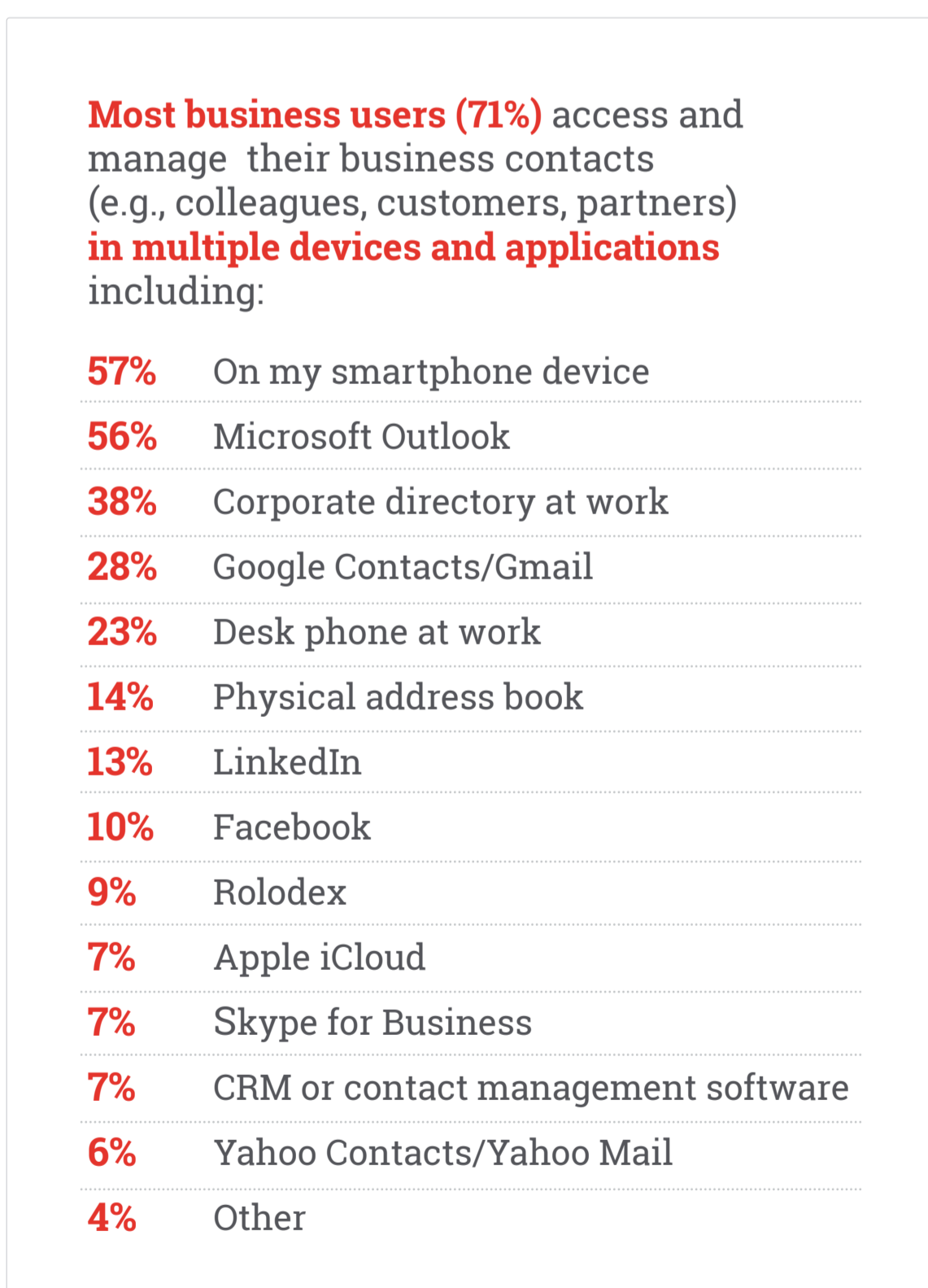


## Email and Voice Calls Still Rule!

Percentage of business users saying Very Important or Somewhat Important in their day-to-day work life:



## Managing Contacts Is Getting Harder, Not Easier



## Conclusion

While voice calls remain critical to business users' day-to-day work life, smartphones are taking over desk phones for ease of use, mobility and access to contacts. One in three business users are turning to their smartphones as their primary work phones and giving up the business-grade phone features.

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